

MANAGEMENT STATEMENT FOR THE CONTROL OF NOISE

Home Name: Britree

Address: Britree, South Drove, Quadring, PE11 4QX

Max occupancy: 2 x Children

Service Type: Residential Children's home

1. Introduction

This management statement explains the measures that will be in place at Britree, a proposed children's home providing care for up to two children aged 7 to 17.

The home will be operated by Karoo Group Limited and will work in accordance with our Noise Management Plan and Good Neighbour Policy. These policies are designed to ensure that the home operates as a typical family home, while respecting the needs of neighbouring residents and the wider community.

As an Ofsted-registered children's home, every aspect of our operation will comply with the Children's Homes Regulations, the Quality Standards and Ofsted guidance. We are committed to providing a safe, nurturing environment for children whilst ensuring the home has minimal impact on the surrounding neighbourhood.

2. Matching and Admissions

Before any child is admitted to Britree, a thorough matching assessment is completed to determine whether the placement is suitable for both the child and the home.

The assessment considers the child's needs, previous behaviours, communication style, risk assessments and ability to live successfully within a residential community. It also considers the impact the placement may have on neighbouring properties.

Children who are known to display frequent behaviours that are likely to cause significant disturbance to neighbours, such as prolonged screaming, persistent loud vocalisations or repeated anti-social behaviour, would not be considered suitable for this home.

The Registered Manager works closely with the placing authority, social workers, parents or carers and other professionals to ensure that any placement is appropriate. As part of the assessment process, consideration is also given to the likely impact on both the local community and any other child living in the home.

Prior to moving in, wherever possible, children will visit the home to become familiar with the environment and staff. Bedrooms are prepared with new bedding, toiletries and personal items to help create a welcoming, calm environment from the outset and reduce anxiety during the transition.



3. Staff Training and Behaviour Support

All staff receive comprehensive training to ensure they can safely and effectively manage behaviours in a calm, therapeutic manner.

Training includes:

- Positive Behaviour Support (PBS)
- PACE (Playfulness, Acceptance, Curiosity and Empathy)
- Physical Intervention training
- De-escalation techniques
- Trauma-informed practice
- Communication strategies

Positive Behaviour Support forms the foundation of our approach. Every child will have an individual PBS Plan that identifies known triggers, early warning signs, preventative strategies and agreed responses for staff.

Each PBS Plan will clearly identify:

- The child's known behaviours.
- Identified triggers.
- Early warning signs.
- Strategies staff should use to prevent escalation.
- How staff can support the child to regulate their emotions.
- Steps that the child can take themselves where appropriate.
- Relevant risk assessments.

Our aim is always to prevent situations from escalating. Staff are trained to intervene early using calm communication and therapeutic techniques, significantly reducing the likelihood of behaviours that could disturb neighbours.

Regular refresher training and supervision ensure staff maintain high standards of practice.

4. Shift Changes and Visitors

Britree operates a 24-hour staffing model. Staff shift changes are carefully managed to minimise disruption to neighbouring properties.

Staff are expected to arrive and leave quietly, particularly during early mornings and evenings, and are reminded that conversations should be kept to a minimum outside the property.

The property provides parking for up to 8 vehicles and staff are expected to park considerately and avoid causing inconvenience to neighbours.

Professional visits are generally arranged between 9:00am and 5:00pm wherever possible. Visits outside these hours will only take place where operationally necessary or in an emergency.



Where appropriate, professional meetings will be held away from the home to reduce unnecessary visitor traffic.

5. Day-to-Day Management

Daily life at Britree is intended to reflect that of a typical family home.

Children are supported to follow consistent daily routines that provide structure, reduce anxiety and promote emotional regulation. Staff encourage respectful behaviour both within the home and when accessing the local community.

Where appropriate, children are supervised when entering and leaving the property to ensure their safety and to minimise any behaviours that could negatively affect neighbours.

Should a child begin to show signs of distress, staff are trained to recognise these early indicators and implement de-escalation strategies before behaviours escalate.

The home itself has been furnished to create a calm environment. Soft furnishings, carpets and appropriate room layouts help absorb sound and reduce noise travelling outside the property.

6. Community Engagement and Good Neighbour Policy

Being a good neighbour is an important part of how we operate.

The Registered Manager will encourage positive relationships with neighbouring residents and will provide contact details so that any concerns can be raised directly and resolved quickly.

Any concerns received will be investigated promptly and, where necessary, action plans will be implemented to prevent the issue from recurring.

We also aim to be active members of the local community by supporting local events and encouraging children to become positive members of their neighbourhood. This helps build positive relationships and demonstrates that the home is well managed and professionally operated.

7. Monitoring and Accountability

Any incidents involving noise complaints or concerns from neighbours will be recorded and reviewed by the Registered Manager.

Records will include:

- Details of the incident.
- Any feedback received from neighbours.
- Actions taken by staff.
- Outcomes and lessons learned.

These records will be reviewed regularly to identify any recurring themes or trends. Where improvements are identified, changes may include additional staff training, amendments to Positive Behaviour Support Plans or adjustments to operational practices.



Should a significant incident occur, a full management review will be completed to identify the cause and ensure appropriate corrective action is taken promptly.

Our objective is to ensure that Britree remains a well-managed children's home that provides excellent care whilst operating as a respectful, responsible and valued member of the local community.

