

NOISE MANAGEMENT PLAN

Home Name: Britree

Address: Britree, South Drove, Quadring, PE11 4QX

Max occupancy: 2 x Children

Service Type: Residential Children's home

1. Introduction

This Noise Management Plan sets out the practical measures that will be implemented at Britree, operated by Karoo Group Limited, to minimise noise and ensure the home operates considerately within the local community.

The home will provide care for up to two children aged 7 to 17 years and will operate as a typical family home. Our objective is to provide a safe, nurturing environment for children whilst ensuring there is no material impact on neighbouring residential properties.

This plan should be read alongside the Management Statement, Good Neighbour Policy and Complaints Policy.

2. Purpose

The purpose of this plan is to:

- Minimise unnecessary noise associated with the operation of the home.
- Promote considerate behaviour by staff, children and visitors.
- Protect the amenity of neighbouring residents.
- Ensure any concerns are dealt with promptly and professionally.
- Support the home's commitment to being a responsible member of the local community.

3. Potential Sources of Noise

As with any family home, occasional noise may arise from normal day-to-day living.

Potential sources include:

- Children using the garden.
- Visitors arriving at the property.
- Staff shift changes.
- Vehicle movements.
- Household activities.



- Occasional celebrations such as birthdays.

These activities are expected to be comparable with those experienced at any typical family dwelling.

4. Placement Matching

Noise management begins before a child moves into the home.

Every proposed placement is subject to a comprehensive Matching Assessment, which considers:

- Previous behaviours.
- Emotional and behavioural needs.
- Communication style.
- Known triggers.
- Risk assessments.
- Positive Behaviour Support Plans.
- Any previous history of behaviours likely to significantly impact neighbouring residents.

Children whose known behaviours are likely to result in persistent or excessive disturbance would not be considered suitable for this home.

Where available, information will be obtained from the placing authority, social workers, education providers, healthcare professionals and parents or carers before any placement is agreed.

5. Staff Responsibilities

All staff receive training in:

- Positive Behaviour Support (PBS).
- Trauma-informed practice.
- PACE.
- De-escalation techniques.
- Communication strategies.

Staff are responsible for ensuring the home remains calm and well managed.

They will:

- Promote respectful behaviour.
- Intervene early where children become distressed.
- Keep conversations outside the property to a minimum.
- Avoid unnecessary noise during shift changes.
- Ensure televisions, music and other household noise remain at reasonable levels.
- Encourage children to respect neighbouring residents.

Where appropriate, staff will redirect activities indoors if noise levels begin to affect neighbouring properties.



6. Day-to-Day Noise Management

Daily routines are designed to create a calm and structured environment.

To minimise disturbance:

- Outdoor activities will be appropriate to the time of day.
- Loud music will not be played.
- Visitors will be expected to respect neighbouring residents.
- Professional meetings will normally take place away from the home where practical.
- Routine visits will generally be arranged during normal working hours.
- Staff arriving and leaving the property will do so quietly.

Children will continue to enjoy normal use of the garden and outdoor areas, but staff will always balance this with consideration for neighbours.

Where noise levels become excessive, staff will implement Positive Behaviour Support strategies and move activities indoors where appropriate.

7. Visitors

Visitors, contractors and professionals attending the home are expected to:

- Park responsibly.
- Keep conversations to a minimum outside the property.
- Respect neighbouring residents.
- Follow the expectations set out within this Noise Management Plan.

Out-of-hours visits will only take place where operationally necessary or in emergencies.

8. Community Engagement

Karoo Group Limited believes that good communication helps prevent unnecessary concerns.

Neighbours will be provided with contact details for the Registered Manager so that any concerns can be raised directly.

Where concerns are received they will be:

- Acknowledged promptly.
- Investigated appropriately.
- Recorded.
- Responded to professionally.
- Reviewed to identify any lessons learned.

Where improvements are identified, appropriate action will be taken without delay.



9. Monitoring

The Registered Manager is responsible for implementing this Noise Management Plan.

Compliance will be monitored through:

- Routine management oversight.
- Staff supervision.
- Team meetings.
- Incident reviews.
- Complaints monitoring.
- Feedback from neighbours where received.

This plan will be reviewed annually or sooner if operational arrangements change.

Conclusion

Britree is committed to operating as a well-managed family home that has minimal impact on the surrounding residential area.

Through careful placement matching, therapeutic care, professional staff practice and proactive management, we are confident that noise associated with the home will remain comparable to that generated by a typical family dwelling and will not result in any material impact on neighbouring amenity.

