SearchFlow

Contamination Report

Residential Property at
Act II
Gore Lane Studio
Gore Lane
SPALDING
Lincolnshire
PE11 1BN

Grid Reference: 524703E 322658N

Order Reference: 63187990_1

Your Reference: francis_ives_HCC

Monday, 29 December 2014

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home check professional
A Landmark service

Contamination Report

Assessment

Passed

Residential property at:

Act II
Gore Lane Studio
Gore Lane
SPALDING
Lincolnshire
PE11 1BN

Based solely on the data contained and analysed within this report it is, in our opinion, unlikely that the property would be determined to be 'contaminated land' within the meaning of Part 2A of the Environmental Protection Act 1990 as it is in force at the date of this assessment.

Dated **29 December 2014**

The risk assessment is based on an analysis of the most recent data from a comprehensive set of sources, including the Environment Agency/Natural Resources Wales, British Geological Survey, Landmark Information Group Limited and other nationally recognised sources of environmental data. The data sets analysed include current and historical land use, landfill, authorised processes and contraventions.

Landmark Information Group Limited has carried out no site inspection, undertaken any further enquiries or made any investigation of surface or ground conditions. Not withstanding the risk assessment you should carefully examine the remainder of the Report and should not take or refrain from taking any action based solely on the basis of the risk assessment.

Landmark Information Group Limited is the leading provider of environmental reports to the UK legal profession. The assessment in this report has been developed in conjunction with practising solicitors and environmental specialists. For full details of the assessment see the Homecheck Professional Contamination Report User Guide.

Landmark Information Group

Introduction

The Homecheck Professional Contamination Report gives an assessment on the likelihood that the specified property would be designated as 'contaminated land' within the meaning of Part 2A of the Environmental Protection Act 1990. The report also specifies a number of investigations that can be undertaken to clarify and potentially dismiss any risks that are identified.

The report is for use by lawyers and other professionals involved in residential conveyancing. It provides information within the key areas listed below that are not covered by Standard Enquiries of Local Authorities.

SUMMARY

The Summary section of the report presents enquiries in a familiar and easy-to-understand question and answer format. Where a reply to an enquiry is Yes, further details are given for each question in the Additional Information section of the report.

Unless otherwise stated the answers cover a search band of 0-250 metres from the specified property. Contact details for the data providers are given in the Contacts section at the end of this report.

SECTION A - Statutory Registers

This section of the report sets out information from statutory registers kept by the relevant environment agency, local authorities and the Health and Safety Executive. It identifies any nearby industrial processes or installations which might have an environmental impact on the property.

The key areas covered are the existence of landfill and waste management sites, industrial processes regulated by the relevant environment agency, the storage of hazardous substances, discharges to air and industrial installations regulated by the Health and Safety Executive under NIHHS and COMAH Regulations.

SECTION B - Site History

This section of the report seeks to identify both past and present industrial land use. Its purpose is to identify any land which may have been put to a potentially contaminative use.

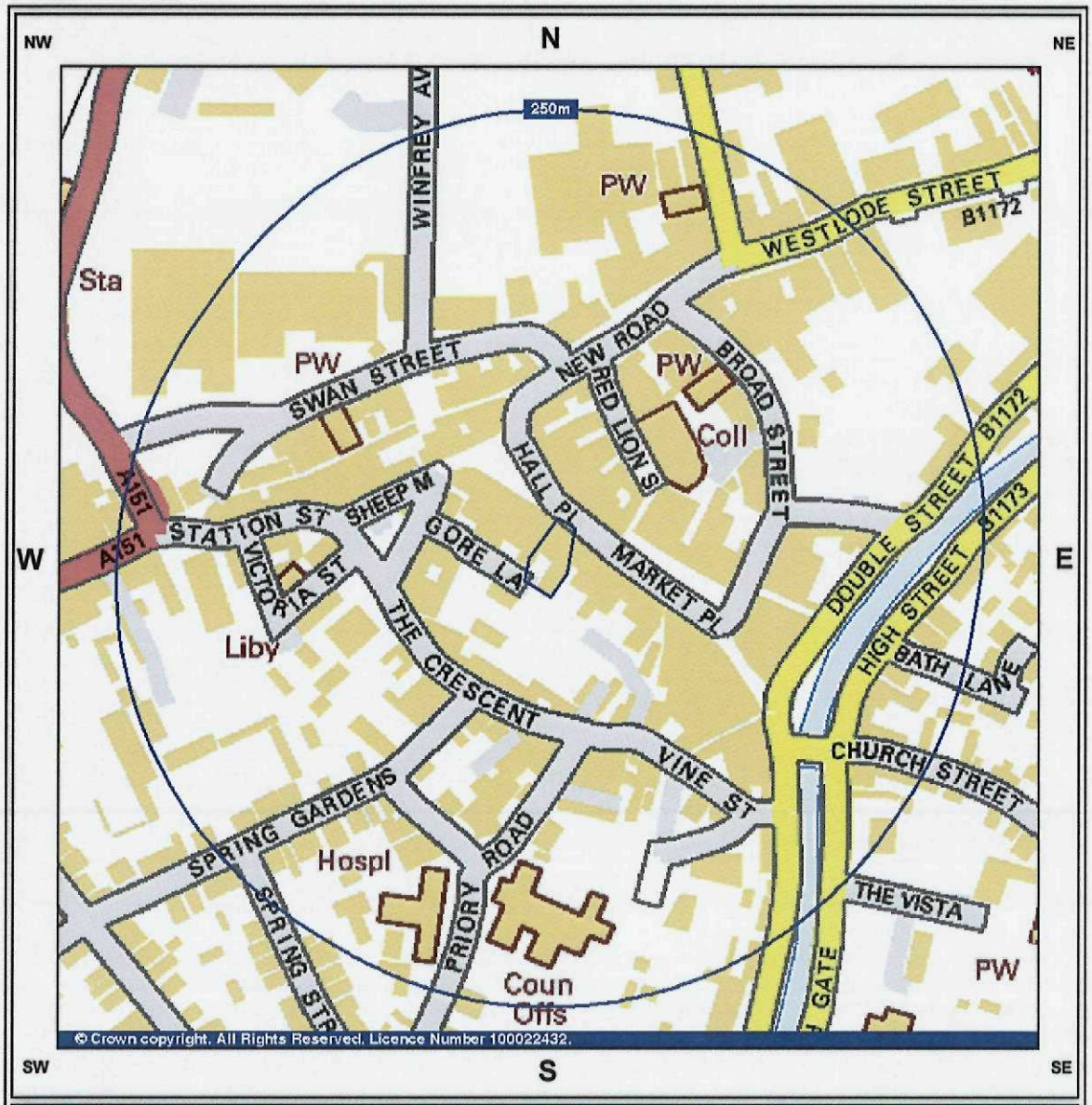
Other Reports

You may also wish to consider reports from our full range covering both Flood and Ground Stability issues.

Footnotes

(1) The report should only be used in connection with one residential parcel of land (for the purpose of defining a single parcel of land Rule2(2) of the Local Land Charges Act 1997 is used). The report is based on the address and grid reference shown on the cover of this report and the replies are given in reliance on the accuracy and completeness of this information.
(2) The report is supplied subject to our current standard terms and conditions.
(3) The search is based on a UK National Grid Reference for the property. The grid reference used is shown on the cover of this report.
(4) The information in the report is supplied under licence to Landmark Information Group Limited from various sources including: Environment Agency/Natural Resources Wales, British Geological Survey and Ordnance Survey.
(5) This report is a search of statutory and non-statutory sources of information which does not include any on-site survey or inspection of the property or its environs. Accordingly the report cannot in any way provide information as to the actual state of the property or land.
(6) The replies in this report are based on information currently supplied to Landmark Information Group Limited by its data providers. Landmark Information Group cannot guarantee the accuracy or the completeness of any information supplied to it by its data providers.
(7) Homecheck Professional is provided by Landmark Information Group Ltd.

Site Location



Map Legend

Site | 250m Search Band | Water Feature | Building Outline

Ordnance Survey Licensed Partner

Search Details

Search address	Act II Gore Lane Studio Gore Lane SPALDING Lincolnshire PE11 1BN
Grid Reference	524703E 322658N
Date of Report	29/12/2014

SECTION A Statutory Registers

Local Authority Landfill Sites

A.1.1	Are there any Local Authority recorded landfill sites? The following list shows if local authorities covering the area of search have made landfill data available.	**within 0 - 250 metres?**	**No** Lincolnshire County Council - Had landfill data but passed it to the relevant environment agency South Holland District Council - Has no landfill data to supply Please refer to the Contacts section for contact information.

Landfill Sites

A.1.2	Are there any landfill sites or waste management facilities licensed by the Environment Agency/Natural Resources Wales under Part 2 of Environmental Protection Act 1990 or any BGS Recorded Landfill sites?	**within 0 - 250 metres?**	**No**

Waste Transfer

A.2	Are there any Waste Transfer Sites (including scrapyards) licensed by the Environment Agency/Natural Resources Wales under Part 2 of Environmental Protection Act 1990?	**within 0 - 250 metres?**	**No**

Waste Treatment and Disposal

A.3	Are there any other sites licensed by the Environment Agency/Natural Resources Wales under Part 2 of Environmental Protection Act 1990 to treat, keep or dispose of controlled waste?	**within 0 - 250 metres?**	**No**

Integrated Pollution Control (IPC) Regulations

A.4	Are there sites authorised under Part 1 of the Environmental Protection Act 1990 or the Pollution Prevention and Control (England and Wales) Regulations 2000 to carry out processes subject to Integrated Pollution Control (IPC) or Integrated Pollution Prevention and Control (IPPC)?	**within 0 - 250 metres?**	**No**

Radioactive Substances

A.5	Are there any sites registered by Environment Agency/Natural Resources Wales under the Radioactive Substances Act 1993 to keep or use radioactive materials?	**within 0 - 250 metres?**	**No**

Storage of Hazardous Substances

A.6	Are there any sites subject to hazardous substances consents granted by the relevant local authority under the Planning (Hazardous Substances) Act 1990?	**within 0 - 250 metres?**	**No**

Storage of Dangerous Substances

A.7	Are there any sites regulated by the Health and Safety Executive for storing specific dangerous substances under the Notification of Installations Handling Hazardous Substances (NIHHS) Regulations 1982?	within 0 - 250 metres?	No

Control of Major Accident Hazards

A.8	Are there any sites regulated by the Health and Safety Executive under the Control of Major Accident Hazards (COMAH) Regulations 1999?	within 0 - 250 metres?	No

Emissions to Air

A.9	Are there any sites subject to Local Authority Pollution Prevention and Control (LAPPC) under Part I of the Environmental Protection Act 1990 or the Pollution Prevention Control Act 1999?	within 0 - 250 metres?	Yes see additional information

Discharges to Water

A.10	Are there any authorisations issued by the Environment Agency/Natural Resources Wales (and its predecessor, the National Rivers Authority) to discharge to the watercourse from non-IPC processes in accordance with the Water Resources Act 1991?	within 0 - 250 metres?	No

Contaminated Land Register Entries and Notices

A.11	Are there any Contaminated Land Register Entries and Notices from the Local Authority as defined by 78(A) 2 of Part 2A of the Environmental Protection Act 1990?	within 0 - 250 metres?	No

Contraventions

A.12	Are there any records of any enforcements, prohibitions, or prosecutions relating to questions in Section A or any Substantiated Pollution Incidents?	within 0 - 250 metres?	No

SECTION B Site History

Past Industrial Land Use

B.1	Are there any industrial sites (indicating potentially contaminative land use) shown on historical Ordnance Survey maps?	within 0 - 250 metres?	Yes see additional information

Current Industrial Land Use

B.2	Are there any industrial sites (indicating potentially contaminative land use) in Trade Listings?	within 0 - 250 metres?	Yes see additional information

Footnotes:

Question A.1 The Landfill Sites and Licensed Waste Management Facilities have been provided by the relevant environment agency or Local Authority (where available). At present no complete national data set exists for landfill site boundaries, therefore, a point grid reference, provided by the data supplier, is used for some landfill sites. In certain cases the point grid references supplied provide only an approximate position, and can vary from the site entrance to the centre of the site. For Registered Landfill Sites, where the positional accuracy of the site is unclear, a "buffer" is constructed around the point to warn of the possible presence of landfill.

Question A.2. The Waste Transfer Sites comprise both current and historic sites sourced from the relevant environment agency. In certain cases it has been possible to source site boundaries.

Question A 3. The Waste Treatment and Disposal Sites comprise both current and historic sites sourced from the relevant environment agency. In certain cases it has been possible to source site boundaries.

Question A.10 The response to this question is based on details of consents issued by the relevant environment agency to discharge to the watercourse.

Question A.11 The contaminated land regulations, enacted in 2000, give effect to relevant sections of the Environmental Protection Act (1990) in regards to contaminated land. There are three sets of regulations that relate to England, Scotland and Wales. They are Contaminated Land (England) Regulations 2000 (SSI227), Contaminated Land (Scotland) Regulations 2000 (SI 178), and Contaminated Land (Wales) Regulations 2001 (WSI 2197) respectively. There is also statutory guidance that complements the regulations. The regulations give power to define special sites, contaminated land and to remediate any land defined as contaminated as well as exclude and apportion liability for remediation.

Question B.1 Historical maps are a valuable and recognised source of information for investigating site history. They assist in identifying any previous potential contaminative uses or potential infilling of land which may have been carried out at a particular location.

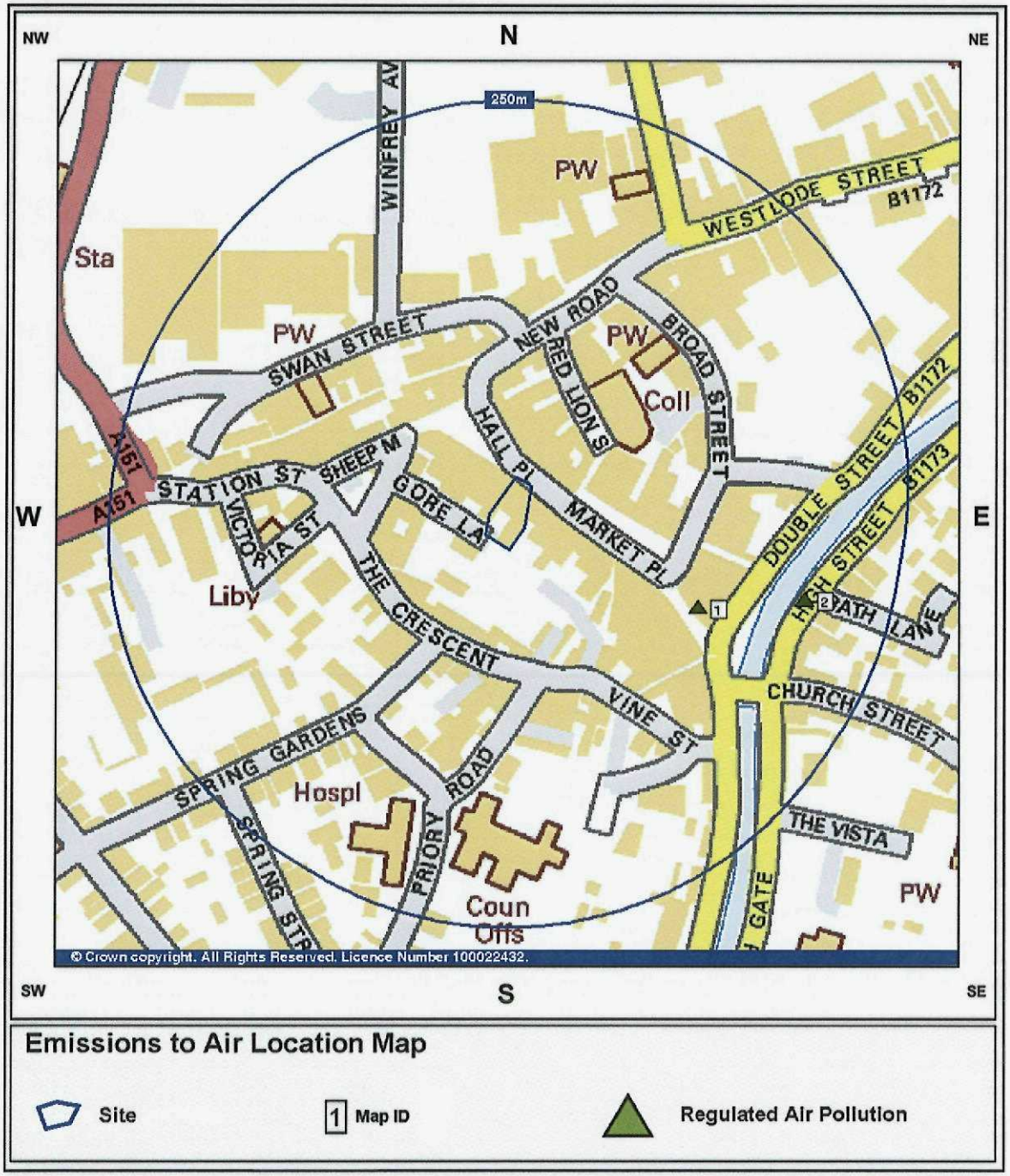
The Historical Industrial Land Use data used in this reply is the result of a systematic analysis of 1:10,560 scale Ordnance Survey maps dating from the 1880s, as well as selected 1:10,000 scale Ordnance Survey National Grid Series.

Evidence of past potential contamination and potentially infilled land is drawn from a series of up to six historic map editions. The first of these editions will be the earliest County Series maps, which date from between 1860 and 1890 and are to a scale of 1:10,560. The second edition of County Series maps dates from circa 1900, and the third circa 1930.

In addition, evidence of Historical Tanks and Energy Facilities has been identified from the location of text on 1:2,500 and 1:1,250 historical Ordnance Survey maps covering a period from 1943-1996.

Question B.2 The reply to this question is based on contaminative industrial uses identified from current published trade directories.

A.9 - Emissions to Air - Records within 0 - 250m



Emissions to Air Location Map

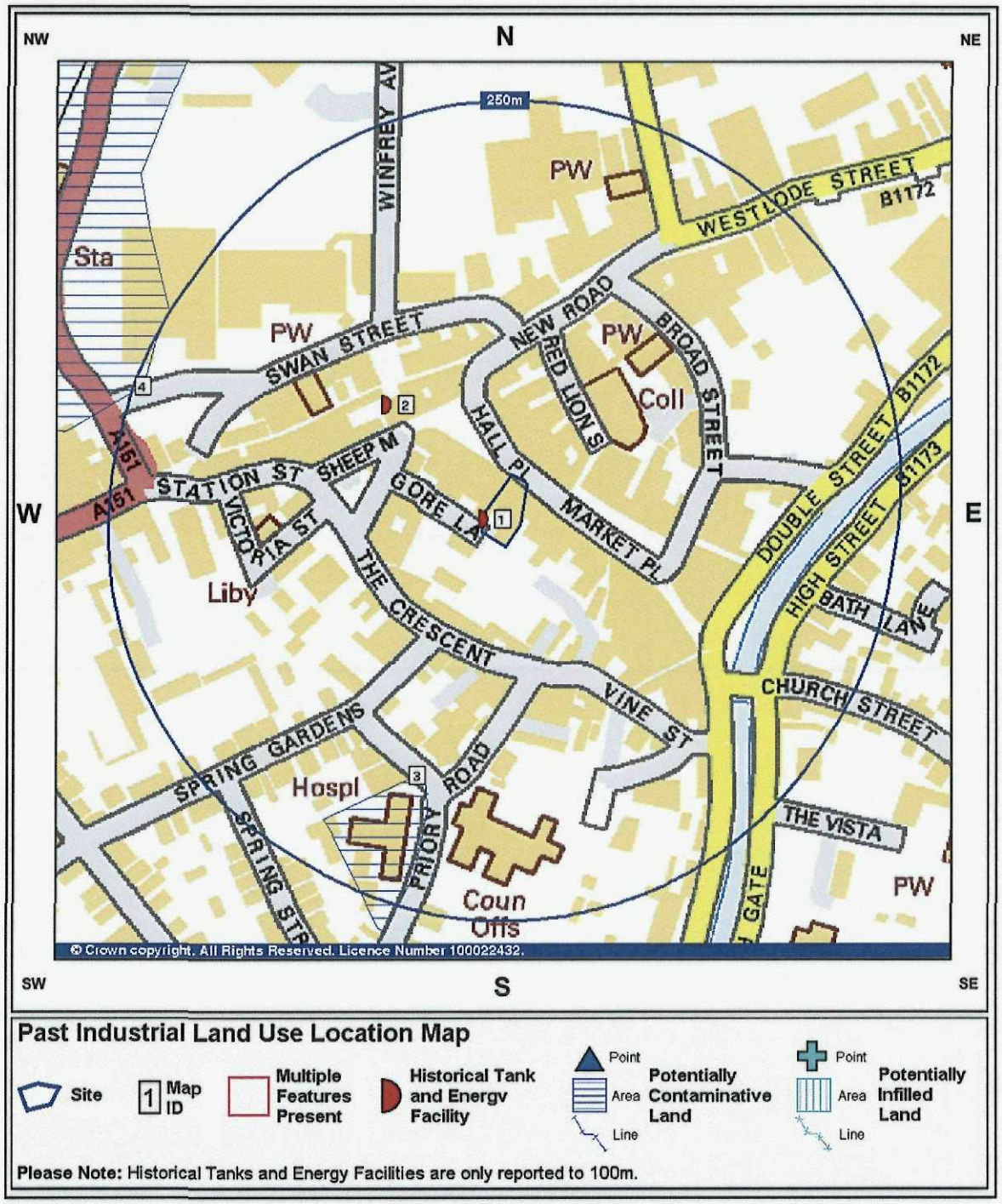
Site | 1 Map ID | Regulated Air Pollution

Local Authority Pollution Prevention and Controls

Map ID	**1**
Contact Number	**1**
Direction	South-East
Distance	128m
Name:	Geoff Neal & Son Dry Cleaners
Location:	23 Bridge Street,Spalding,Pe11 1xg
Authority:	South Holland District Council, Environmental Services
Permit Reference:	Not Supplied
Dated:	Not Supplied
Process Type:	Local Authority Pollution Prevention and Control
Description:	PG6/46 Dry cleaning
Status:	Permitted
Positional Accuracy:	Manually positioned to the address or location

Map ID	**2**
Contact Number	**1**
Direction	East
Distance	193m
Name:	W J Oldacre Ltd
Location:	South Holland Mill,High Street,SPALDING,PE11 1TP
Authority:	South Holland District Council, Environmental Services
Permit Reference:	Not Given
Dated:	Not Supplied
Process Type:	Local Authority Air Pollution Control
Description:	PG6/26 Animal feed compounding
Status:	Authorisation revoked
Positional Accuracy:	Located by supplier to within 100m

B.1 - Past Industrial Land Use - Records within 0 - 250m



Past Industrial Land Use Location Map

Site | 1 Map ID | Multiple Features Present | Historical Tank and Energy Facility | Point / Area / Line Potentially Contaminative Land | Point / Area / Line Potentially Infilled Land

Please Note: Historical Tanks and Energy Facilities are only reported to 100m.

Historical Tanks And Energy Facilities

Map ID	**1**
Direction	West
Distance	2m
Use:	Electrical Sub Station Facilities
Scale of Mapping:	1:2,500
Date of Mapping:	1968 - 1974

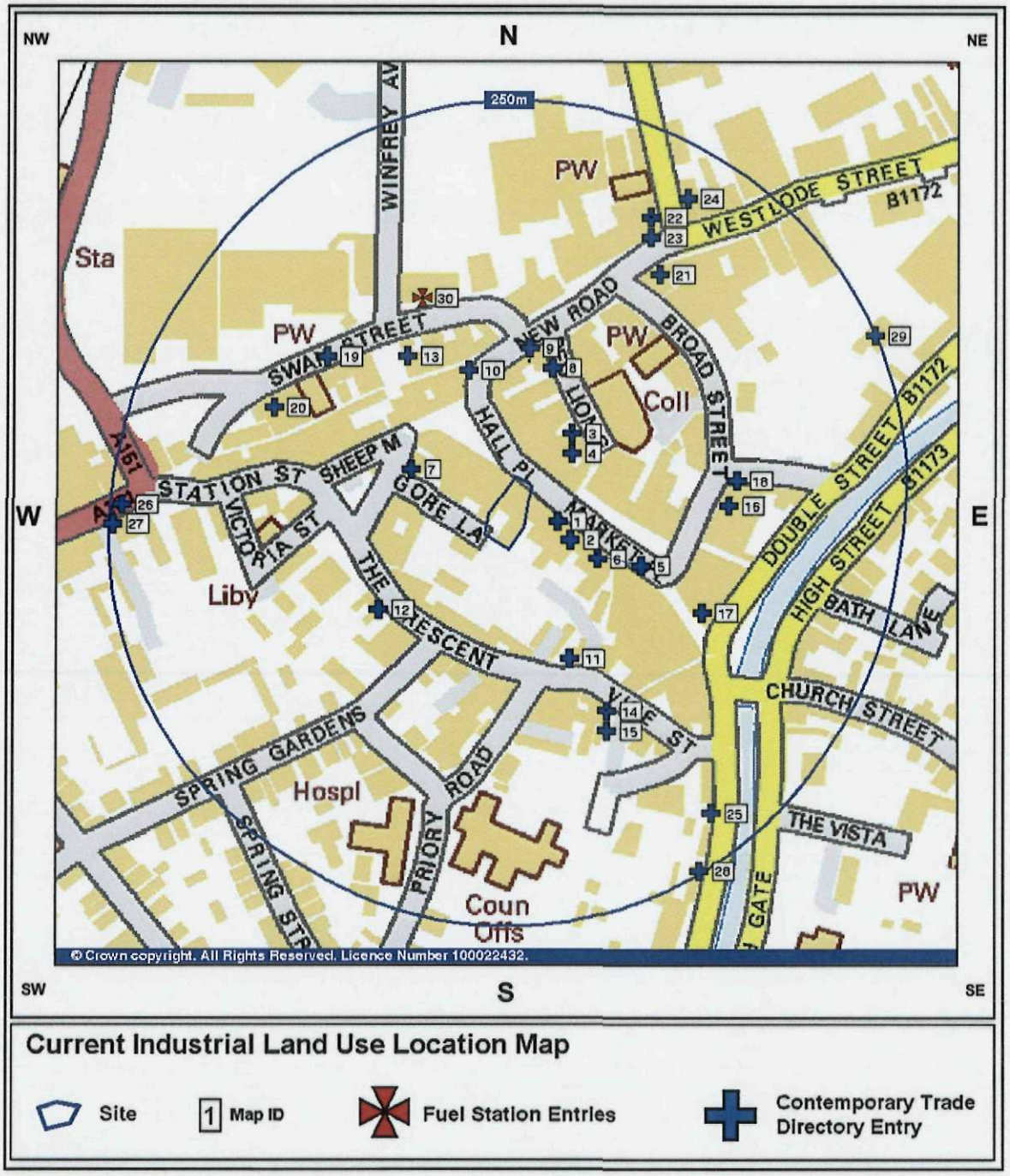
Map ID	**2**
Direction	North-West
Distance	97m
Use:	Electrical Sub Station Facilities
Scale of Mapping:	1:2,500
Date of Mapping:	1968 - 1974

Potentially Contaminative Industrial Uses (Past Land Use)

Map ID	**3**
Direction	South
Distance	164m
Use:	Hospitals
Date of Mapping:	1889-1992

Map ID	**4**
Direction	West
Distance	245m
Use:	Railways
Date of Mapping:	1889-1956

B.2 - Current Industrial Land Use - Records within 0 - 250m



Current Industrial Land Use Location Map

Site | 1 Map ID | Fuel Station Entries | Contemporary Trade Directory Entry

Contemporary Trade Directory Entries

Map ID	**1**
Direction	East
Distance	23m
Name:	Currys
Location:	14,Market Place,Spalding,Lincolnshire,PE11 1SL
Classification:	Electrical Goods Sales, Manufacturers & Wholesalers
Status:	Inactive
Positional Accuracy:	Automatically positioned to the address

Map ID	**2**
Direction	South-East
Distance	33m
Name:	Pumpac Ltd
Location:	12,Market Place,Spalding,Lincolnshire,PE11 1SL
Classification:	Pumps - Sales, Servicing & Repairs
Status:	Inactive
Positional Accuracy:	Manually positioned to the address or location

Map ID	**3**
Direction	North-East
Distance	45m
Name:	Denuo Foods
Location:	3,Red Lion Street,Spalding,Lincolnshire,PE11 1SX
Classification:	Frozen Food Processors & Distributors
Status:	Active
Positional Accuracy:	Manually positioned to the address or location

Map ID	**4**
Direction	North-East
Distance	45m
Name:	Free World Foods
Location:	3b,Red Lion Street,Spalding,Lincolnshire,PE11 1SX
Classification:	Frozen Food Processors & Distributors
Status:	Active
Positional Accuracy:	Automatically positioned to the address

Map ID	**5**
Direction	South-East
Distance	53m
Name:	Sketchley Retail Ltd
Location:	9,Market Place,Spalding,Lincolnshire,PE11 1SL
Classification:	Dry Cleaners
Status:	Inactive
Positional Accuracy:	Automatically positioned to the address

Map ID	**6**
Direction	South-East
Distance	53m
Name:	Supasnaps
Location:	9,Market Place,Spalding,Lincolnshire,PE11 1SL
Classification:	Photographic Processors
Status:	Inactive
Positional Accuracy:	Automatically positioned to the address

Map ID	**7**
Direction	North-West
Distance	60m
Name:	The Watch & Jewellery Clinic
Location:	3,Sheep Market,Spalding,Lincolnshire,PE11 1BH
Classification:	Jewellery Manufacturers & Repairers
Status:	Inactive
Positional Accuracy:	Manually positioned to the address or location

Map ID	**8**
Direction	North
Distance	77m
Name:	Day & Night
Location:	17,Red Lion Street,Spalding,Lincolnshire,PE11 1SX
Classification:	Lingerie & Hosiery Manufacturers & Wholesalers
Status:	Inactive
Positional Accuracy:	Automatically positioned to the address

Map ID	**9**
Direction	North
Distance	78m
Name:	N C T
Location:	37m,New Road,Spalding,Lincolnshire,PE11 1DW
Classification:	Telecommunications Equipment & Systems
Status:	Inactive
Positional Accuracy:	Automatically positioned to the address

Map ID	**10**
Direction	North
Distance	78m
Name:	The Green Deal Store
Location:	1,New Road,Spalding,Lincolnshire,PE11 1BS
Classification:	Central Heating Supplies & Equipment
Status:	Active
Positional Accuracy:	Automatically positioned to the address

Map ID	**11**
Direction	South-East
Distance	83m
Name:	Laytons
Location:	8a,Francis Street,Spalding,Lincolnshire,PE11 1AT
Classification:	Dry Cleaners
Status:	Active
Positional Accuracy:	Automatically positioned to the address

Map ID	**12**
Direction	South-West
Distance	87m
Name:	G & A Ellis Heating Lincs Ltd
Location:	32 The Cr,Spalding,Lincolnshire,PE11 1AF
Classification:	Boilers - Servicing, Replacements & Repairs
Status:	Active
Positional Accuracy:	Manually positioned to the address or location

Map ID	**13**
Direction	North-West
Distance	108m
Name:	Ppm Services
Location:	64,Swan Street,Spalding,Lincolnshire,PE11 1BT
Classification:	Pest & Vermin Control
Status:	Active
Positional Accuracy:	Automatically positioned to the address

Map ID	**14**
Direction	South-East
Distance	126m
Name:	Splinters
Location:	Vine Street,Spalding,Lincolnshire,PE11 1AN
Classification:	Furniture - Reproduction
Status:	Inactive
Positional Accuracy:	Automatically positioned to the address

Map ID	**15**
Direction	South-East
Distance	126m
Name:	Spalding Decorating Centre
Location:	9,Vine Street,Spalding,Lincolnshire,PE11 1AN
Classification:	Wallpapers & Wall Coverings
Status:	Inactive
Positional Accuracy:	Automatically positioned to the address

Map ID	**16**
Direction	East
Distance	132m
Name:	Elderkin & Son Gunmakers Ltd
Location:	Broad Street,Spalding,Lincolnshire,PE11 1TG
Classification:	Gunsmiths
Status:	Active
Positional Accuracy:	Automatically positioned to the address

Map ID	**17**
Direction	South-East
Distance	132m
Name:	Geoff Neal & Son
Location:	23,Bridge Street,Spalding,Lincolnshire,PE11 1XG
Classification:	Dry Cleaners
Status:	Active
Positional Accuracy:	Automatically positioned to the address

Map ID	**18**
Direction	East
Distance	137m
Name:	Norking Aluminium
Location:	A,8,Herring Lane,Spalding,Lincolnshire,PE11 1TL
Classification:	Aluminium Fabricators
Status:	Inactive
Positional Accuracy:	Automatically positioned to the address

Map ID	**19**
Direction	North-West
Distance	149m
Name:	Just Tyres
Location:	Swan St,Spalding,Lincolnshire,PE11 1BT
Classification:	Tyre Dealers
Status:	Inactive
Positional Accuracy:	Manually positioned to the road within the address or location

Map ID	**20**
Direction	North-West
Distance	160m
Name:	Kwik-Fit
Location:	Swan Street,Spalding,Lincolnshire,PE11 1BT
Classification:	Tyre Dealers
Status:	Active
Positional Accuracy:	Automatically positioned to the address

Map ID	**21**
Direction	North-East
Distance	165m
Name:	Butters Spalding
Location:	31,New Road,Spalding,Lincolnshire,PE11 1DL
Classification:	Waterproof Clothing & Rainwear
Status:	Active
Positional Accuracy:	Automatically positioned to the address

Map ID	**22**
Direction	North-East
Distance	195m
Name:	Woodhead R S R Ltd
Location:	1,Pinchbeck Road,Spalding,Lincolnshire,PE11 1QD
Classification:	Commercial Vehicle Servicing, Repairs, Parts & Accessories
Status:	Inactive
Positional Accuracy:	Automatically positioned to the address

Map ID	**23**
Direction	North-East
Distance	195m
Name:	Uk Appliances
Location:	1,Pinchbeck Road,Spalding,Lincolnshire,PE11 1QD
Classification:	Washing Machines - Servicing & Repairs
Status:	Active
Positional Accuracy:	Automatically positioned to the address

Map ID	**24**
Direction	North-East
Distance	213m
Name:	Spalding Photocopiers
Location:	4,Pinchbeck Road,Spalding,Lincolnshire,PE11 1QD
Classification:	Photocopiers
Status:	Active
Positional Accuracy:	Automatically positioned to the address

Map ID	**25**
Direction	South-East
Distance	222m
Name:	Elsam Cross & Co
Location:	5-6,London Road,Spalding,Lincolnshire,PE11 2TA
Classification:	Printers
Status:	Inactive
Positional Accuracy:	Automatically positioned to the address

Map ID	**26**
Direction	West
Distance	242m
Name:	Chandlers Oil & Gas
Location:	Winsover Rd,Spalding,Lincolnshire,PE11 1DU
Classification:	Oil Fuel Distributors
Status:	Active
Positional Accuracy:	Manually positioned to the road within the address or location

Map ID	**27**
Direction	West
Distance	248m
Name:	P E C Forklifts
Location:	Winsover Rd,Spalding,Lincolnshire,PE11 1DU
Classification:	Fork Lift Trucks
Status:	Inactive
Positional Accuracy:	Manually positioned to the road within the address or location

Map ID	**28**
Direction	South-East
Distance	249m
Name:	Eastern Architetural Aluminium
Location:	11,London Road,Spalding,Lincolnshire,PE11 2TA
Classification:	Window Frame Manufacturers
Status:	Inactive
Positional Accuracy:	Automatically positioned to the address

Map ID	**29**
Direction	North-East
Distance	250m
Name:	Double Street Motors
Location:	14,Double Street,Spalding,Lincolnshire,PE11 2AA
Classification:	Garage Services
Status:	Inactive
Positional Accuracy:	Automatically positioned to the address

Fuel Station Entries

Map ID	**30**
Direction	North
Distance	135m
Name:	Somerfield Spalding
Location:	Winfrey Avenue,SPALDING,Lincolnshire,PE11 1DA
Brand:	Obsolete
Premises Type:	Not Applicable
Status:	Obsolete
Positional Accuracy:	Manually positioned to the address or location

1 **South Holland District Council - Environmental Services**
Council Offices
Priory Road
Spalding
Lincolnshire
PE11 2XE

Website www.sholland.gov.uk

Lincolnshire County Council
4th Floor
City Hall
Lincoln
Lincolnshire
LN1 1DN

Telephone 01522 552222 Fax 01522 552288

Email PublicRelations@lincolnshire.gov.uk

Website www.lincolnshire.gov.uk

Landmark Information Group Ltd - Landmark Info Helpline
Legal & Financial
Imperium
Imperial Way
Reading
Berkshire
RG2 0TD

Telephone 0844 844 9966 Fax 0844 844 9980

Email info@landmarkinfo.co.uk

Search Code

SearchCode™

IMPORTANT CONSUMER PROTECTION INFORMATION

This search has been produced by Landmark Information Group Ltd, Imperium, Imperial Way, Reading, Berkshire, RG2 0TD. Telephone: 0844 844 9966, Fax No: 0844 844 9980, email: helpdesk@landmark.co.uk which is registered with the Property Codes Compliance Board (PCCB) as a subscriber to the Search Code. The PCCB independently monitors how registered firms maintain compliance with the Code.

The Search Code:

- Provides protection for homebuyers, sellers, conveyancers and mortgage lenders who rely on the information included in property search reports undertaken by subscribers on residential and commercial property within the United Kingdom.
- Sets out minimum standards which firms compiling and selling search reports have to meet.
- Promotes the best practice and quality standards within the industry for the benefit of consumers and property professionals.
- Enables consumers and property professionals to have confidence in firms which subscribe to the code, their products and services.

By giving you this information, the search firm is confirming that they keep to the principles of the Code. This provides important protection for you.

The Code's core principles

Firms which subscribe to the Code will:

- Display the Code logo prominently on their search reports.
- Act with integrity and carry out work with due skill, care and diligence.
- At all times maintain adequate and appropriate insurance to protect consumers.
- Conduct business in an honest, fair and professional manner.
- Handle complaints speedily and fairly.
- Ensure that all search services comply with the law, registration rules and standards.
- Monitor their compliance with the Code.

COMPLAINTS

If you have a query or complaint about your search, you should raise it directly with the firm, and if appropriate ask for your complaint to be considered under their formal internal complaints procedure. If you remain dissatisfied with the firm's final response after your complaint has been formally considered, or if the firm has exceeded the response timescales, you may refer your complaint for consideration under The Property Ombudsman scheme (TPOs). The Ombudsman can award compensation of up to £5,000 to you if it finds that you have suffered actual loss as a result of your search provider failing to keep to the Code.

Please note that all queries or complaints regarding your search should be directed to your search provider in the first instance, not to TPOs or to the PCCB.

TPOs Contact Details:
The Property Ombudsman Scheme
Milford House
43-55 Milford Street
Salisbury
Wiltshire SP1 2BP
Tel: 01722 333306
Fax: 01722 332296
Email: admin@tpos.co.uk

You can get more information about the PCCB from www.propertycodes.org.uk.

PLEASE ASK YOUR SEARCH PROVIDER IF YOU WOULD LIKE A COPY OF THE SEARCH CODE

Search Code

SearchCode™

COMPLAINTS PROCEDURE

If you want to make a complaint, we will:
- Acknowledge it within 5 working days of its receipt.
- Normally deal with it fully and provide a final response, in writing, within 20 working days of receipt.
- Keep you informed by letter, telephone or e-mail, as you prefer, if we need more time.
- Provide a final response, in writing, at the latest within 40 working days of receipt.
- Liaise, at your request, with anyone acting formally on your behalf.

Complaints should be sent to:

Head of Customer Relations
Landmark Information Group Ltd
Landmark UK Property
Imperium
Imperial Way
Reading
RG2 0TD

Telephone: 0844 844 9966

E-mail: helpdesk@landmark.co.uk

Fax: 0844 844 9980

If you are not satisfied with our final response, or if we exceed the response timescales, you may refer the complaint to The Property Ombudsman Scheme (TPOs): Tel: 01722 333306, E-mail: admin@tpos.co.uk.

We will co-operate fully with the Ombudsman during an investigation and comply with his final decision.

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http://www.landmarkinfo.co.uk/Terms/Show/515