

Country Court Care Homes

Ashwood Care Home

Travel Plan

September 2025
(Revision A, October 2025)



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1.0 INTRODUCTION

- 1.1 This Travel Plan has been prepared by Bancroft Consulting who were appointed by Country Court Care Homes to provide highways and transport advice in respect of the extension to its existing Ashwood Care Home facility at Spalding in Lincolnshire. This report follows South Holland District Council's decision to grant planning permission for the extension and reconfigured access/parking area under its Application Reference: H16-0437-24, dated 9th December 2024. Condition 14 of the corresponding Decision Notice stated:

14 Prior to occupation of the extension, a Travel Plan shall be submitted to and approved in writing by the Local Planning Authority in consultation with the Local Highway Authority. Those parts of the approved Travel Plan that are identified therein as being capable of implementation after occupation shall be implemented in accordance with the timetable contained therein and shall continue to be implemented for as long as any part of the development is occupied.

Reason: In order that the Local Planning Authority conforms to the requirements of the National Planning Policy Framework, a Travel Plan has been conditioned to ensure that access to the site is sustainable and reduces dependency on the car.

This Condition is imposed in accordance with Policies 2, 3, and 36 of the South East Lincolnshire Local Plan, 2019 and Section 14 of the National Planning Policy Framework, December 2023.

- 1.2 **Figure 1** shows the site location at the eastern edge of Spalding Common (B1172), approximately 3 kilometres south of Spalding in Lincolnshire.
- 1.3 This Travel Plan has been prepared in accordance with Lincolnshire County Council's Guidance Notes 'For the preparation and implementation of Development Travel Plans' (V5, December 2021). These guidance notes have been prepared in accordance with National Planning Guidance documents, where according to the document 'Travel Plans, Transport Assessments and Statements' (DfT, March 2014), Travel Plans are:

"long-term management strategies for integrating proposals for sustainable travel into the planning process. They are based on evidence of the anticipated transport impacts of development and set measures to promote and encourage sustainable travel (such as promoting walking and cycling). They should not, however, be used as an excuse for unfairly penalising drivers and cutting provision for cars

in a way that is unsustainable and could have negative impacts on the surrounding streets.”

(Paragraph 003, Travel Plans, Transport Assessments and Statements, MHCLG, March 2014)

- 1.4 The National Planning Guidance document also describes the primary purpose of a Travel Plan:

“The primary purpose of a Travel Plan is to identify opportunities for the effective promotion and delivery of sustainable transport initiatives e.g. walking, cycling, public transport and tele-commuting, in connection with both proposed and existing developments and through this to thereby reduce the demand for travel by less sustainable modes. As noted above, though, they should not be used as a way of unfairly penalising drivers.”

(Paragraph 005, Travel Plans, Transport Assessments and Statements, MHCLG, March 2014)

- 1.5 The existing care home comprises 47 bed spaces and is served by approximately 20 car parking spaces. The consented scheme would increase this to 66 bed spaces and 28 car parking spaces. An extract of the approved site layout plan is provided below at **Image 1.5**.



Image 1.5

- 1.6 The care home would be operated by Country Court Care Homes, which is a well-established company that has many successful care homes throughout the country.
- 1.7 The new care home would be served by a reconfigured access arrangement with the main car parking area served directly from Petrel Drive, comprising a 6 metres carriageway and control radii. The access road then extends to serve a total of 20 car parking spaces and a bin store, with a further 8 spaces located in a western area that are served directly from the existing access at Spalding Common. A continuous footway extends along the western, northern and eastern edges of the site. Provision for 6 cycle parking spaces will also be made at the site.

2.0 SCOPE OF THE TRAVEL PLAN

2.1 This will be a simple extension of the existing care home facilities with associated staff and visitor activity. In receiving planning consent, the scheme was considered to represent sustainable development with appropriate opportunities for access by a reasonable choice of modes.

2.2 Using generic survey data for similar uses, it has been predicted that the proposed increase from 47 to 66 bed spaces (19 in total) would increase network peak hour traffic generation from 5 two-way movements to 8. During the inter-peak periods this would increase from 12 to 17 two-way movements. It is also expected that the overall development would generate a peak parking demand of 17 cars within the allocated areas. The following estimated modal split and corresponding peak hourly trip generation for the site (overall 66 beds) is based on comparable generic survey data for this use-type and size.

Mode of travel	%age	Hourly trips
▪ by train	0.3%	0
▪ by bus, minibus or coach	1.5%	0
▪ by taxi	0.2%	0
▪ by motorcycle / scooter / moped	1.0%	0
▪ by car / van (as driver)	67.7%	17
▪ by car / van (as passenger)	4.3%	1
▪ on bicycle	7.2%	2
▪ on foot	17.4%	4
▪ other method	0.5%	0

2.3 The key generator of hourly movements will be car-based activity, with up to 17 two-way hourly movements during the day. This will comprise a mixture of staff and visitor activity. This level of activity is not considered to be significant and should not present a material change in the existing operation. The consented car parking provision would also be sufficient to accommodate the predicted demand profile.

2.4 The care home is located east of the B1172 (Spalding Common) in Lincolnshire. It is adjacent to a new residential housing development and bound by the B1172 to

the west and undeveloped fields to the south. Spalding Town Centre is located approximately 3.6 kilometres northeast of the site.

- 2.5 In the immediate vicinity of the site, the B1172 extends in a north-to-south direction and is subject to 50mph speed limit restrictions. This is one of the main routes into Spalding Town Centre from the south. Approximately 1 kilometre south of the site access, the B1172 joins the A1175 which provides a connection to Stamford and to the A16 which provides a connection to Peterborough.
- 2.6 The key pedestrian desire line from the site is expected to be north towards the Little London area which provides amenities such as shops, hairdresser, takeaway and a post office. As shown in **Figure 2**, this is within a 2-kilometre/25-minute walk of the care home, which represents the 'preferred maximum' distance for commuting. The B1172 (Spalding Common) provides footways on at least one side of the carriageway which leads all the way to the Little London area.
- 2.7 It is generally accepted that up to 3 miles (or 5 kilometres) is an acceptable distance for cycle journeys. Therefore, **Figure 3** shows a 5-kilometre cycle catchment area from the site (representing approximately a 25-minute cycle). This demonstrates that areas including Deeping St Nicholas, Cowbit, Pode Hole, Little London and Spalding could be accessed by bicycle.
- 2.8 National Cycle Route 12 follows Cradge Bank which runs parallel to B1172 (Spalding Common) and can be accessed by heading north along the B1172 (Spalding Common) and turning east along The Ramper. This National Cycle Route connects Spalding to Peterborough via Crowland. **Figure 4** shows the cycle routes in the vicinity of the site as taken from www.cycle.travel/city/spalding/map.
- 2.9 **Figure 5** illustrates the closest bus stops to the site, which are at the 'Community Centre' and located approximately 400 metres north of Ashwood Care Home. These comprise bus stop signs including travel information, with the northbound stop also providing a shelter. Further bus stops at 'Stennett Avenue' are located approximately 550 metres south of the Care Home. All these stops are served by Route Number 37 operated by Stagecoach East and Route Numbers 301 and 302 operated by Delaine Buses.

- 2.10 **Table 1** contains a summary of the routes that would be served from these bus stops. It demonstrates that Bus Route Number 37 offers a combined total of 4 two-way services during peak periods. An hourly service is provided in both directions outside of peak hours and on Saturdays, along with 5 services operating on a Sunday. This route connects the site to key locations including Peterborough, Newark and Spalding. Bus Route Number 301 offers a combined total of 3 two-way services during peak periods. Again, an hourly service is provided in both directions outside of peak hours and on Saturdays. This route operates between Spalding and Stamford.
- 2.11 The nearest train station is Spalding Railway Station which is located approximately 3.7 kilometres northeast of the site. According to Google Maps Route Planning Tool, it can be accessed by a 14-minute cycle or an 8-minute car journey. It can also be accessed by a 10-minute bus journey from the 'Community Centre' bus stop.
- 2.12 The station is served by East Midlands Railway and connects Spalding to key locations including Doncaster, Peterborough, Sleaford and Lincoln. Cycle parking is provided at the station and comprises 16 sheltered cycle spaces with CCTV.
- 2.13 The station also provides 52 car parking spaces which have a daily weekday parking charge of £5.00 and a daily rate of £2.50 on Saturdays and Sundays. Discounts are also offered such as weekly tickets (priced at £15) and monthly tickets (priced at £50). Further details regarding the price of tickets and how to purchase them can be found at www.nationalrail.co.uk/stations/spalding/
- 2.14 A review of Personal Injury Accident records has also demonstrated how there is no evidence of any ongoing safety problems within the immediate highway network. An extract of the crashmap.co.uk website showing this is provided below at **Image 2.14**.

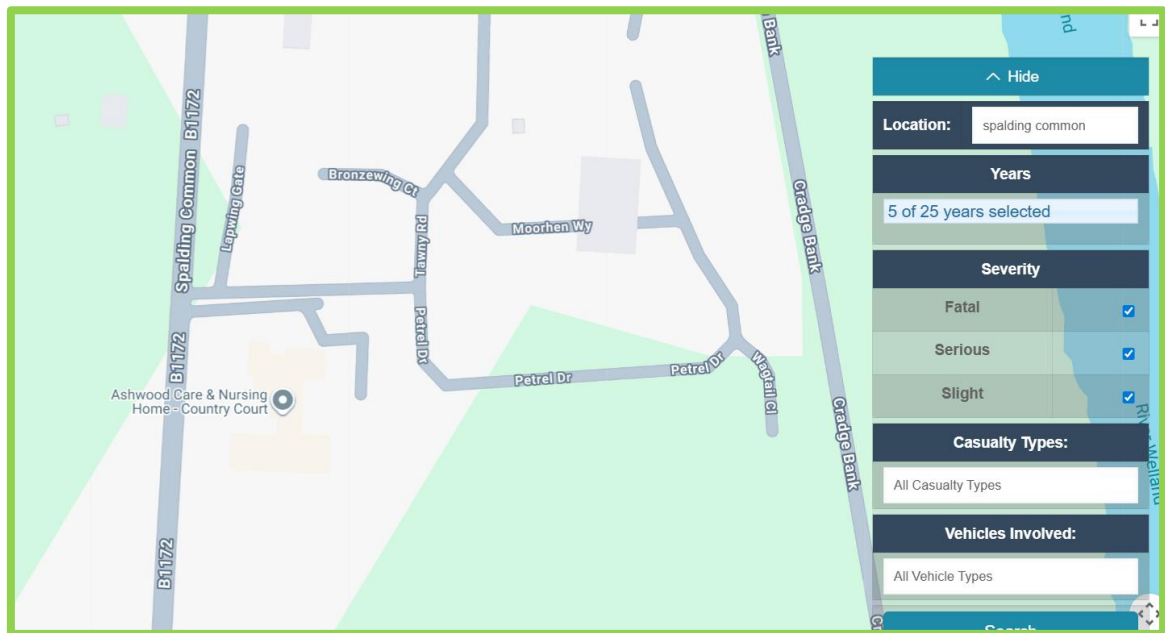


Image 2.14

3.0 TRAVEL SURVEY

3.1 Following on from the generic assessment of trip generation characteristics set out within Section 2 of this Travel Plan, a detailed staff and visitor travel survey was undertaken at the existing care home during March/April 2025. Copies of the corresponding survey sheets are provided at **Appendix A** of this Travel Plan. The staff travel survey was carried out over a two-week period where completed forms were collected from staff members. The visitor survey was overseen by reception where all visitors were asked to complete the form on arrival at the care home.

Visitor Travel Survey results

- 3.2 Overall 44 visitor responses were provided during the survey period (spanning 24 to 27 March 2025 inclusive). Of these, 16 were recorded on the 24th, 14 on the 15th, 4 on the 27th, and 10 were undated. Hence, it is evident that the existing 47 bed care home generates up to 16 visitors per day, which could increase to 22 visitors with the increased number of bed spaces.
- 3.3 Question 1 of the survey sought to establish the gender of visitors at the site. **Image 3.3** below summarises the results and confirms that 29 of respondents were female (66%) and 15 were male (34%).

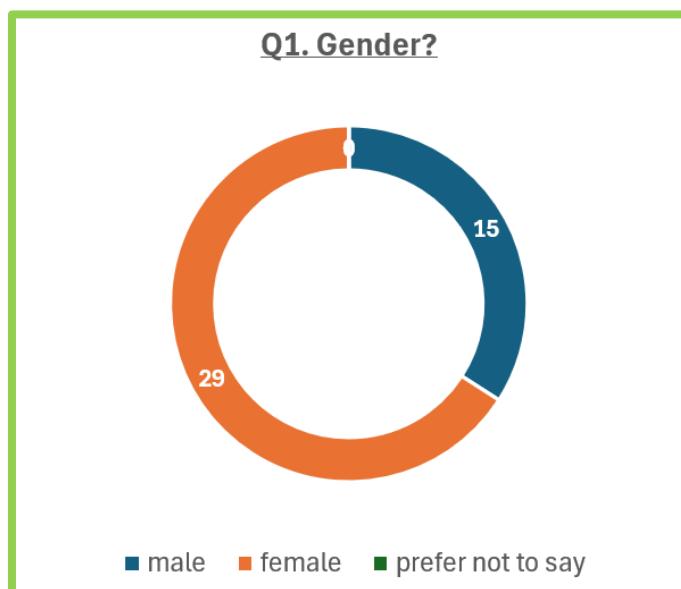


Image 3.3

3.4 Question 3 sought to identify the age range of visitors to the care home, and the responses are summarised below at **Image 3.4**. This shows that 34 of the 44 responses were older than 55 years old (77%), with the most responses coming from the 55 to 64 year old bracket (14 responses or 32% overall). Interestingly, there were no responses from visitors younger than 25 years old and only 2 from the 25 to 34 years bracket (5% overall).

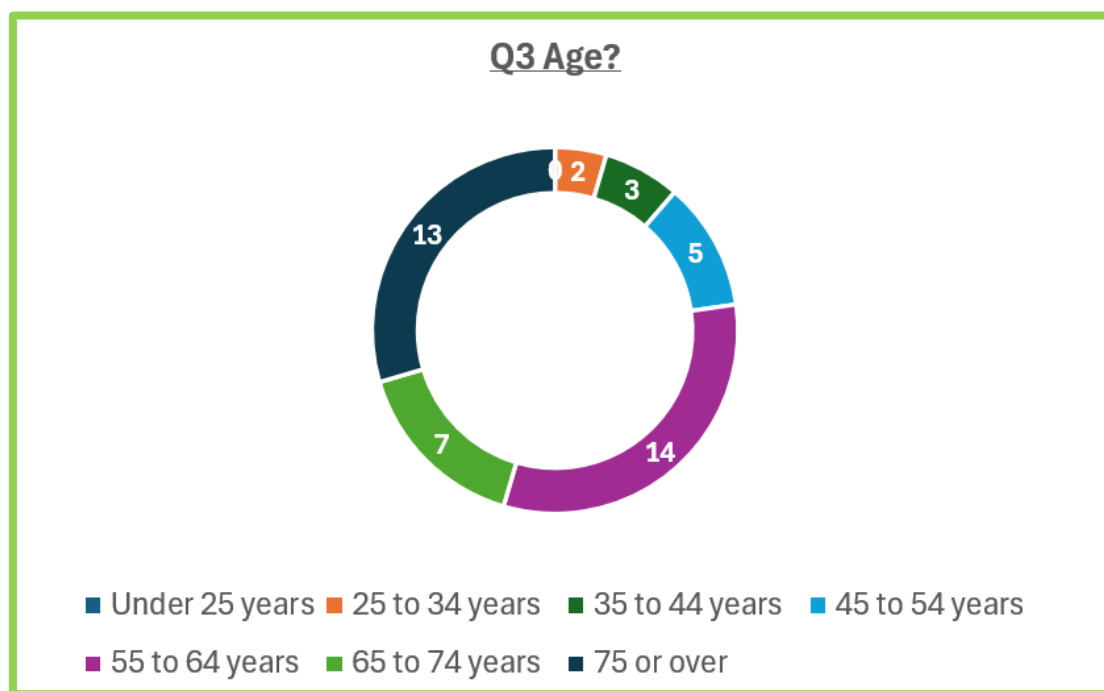


Image 3.4

3.5 Question 4 asked visitors about their time of arrival at the site and the responses are summarised in **Image 3.5** below. This shows that the majority of visitors arrive outside of the typical network peak periods and predominantly between 1100 and 1500 hours, with 32 of the 41 responses (78%). The busiest period for visitors was between 1100 and 1200 hours with 13 of the 41 responses (32% overall).

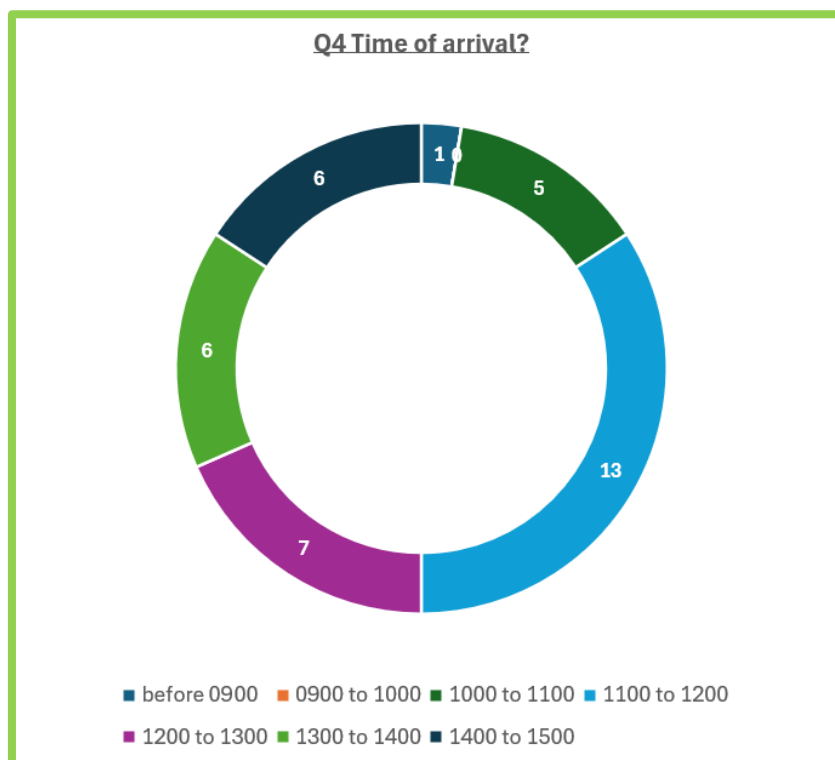


Image 3.5

3.6 Question 5 sought to establish the extent of visitors with health issues or medical conditions that might affect travel requirements. The results are summarised in **Image 3.6** below and demonstrate how 41 of the 44 responses confirmed they had no material medical conditions (93% overall).

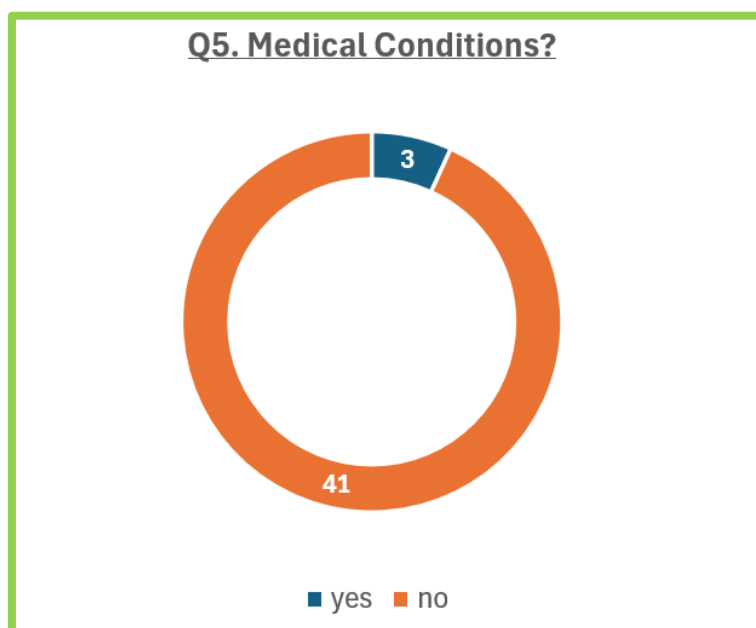


Image 3.6

3.7 Question 6 asked visitors how they arrived at the care home that day and the responses are summarised below in **Image 3.7**. The results show that 33 of the 44 responses confirmed they arrived by car on their own (75% overall), with 5 responses arriving by car accompanied (11% overall). Interestingly, no visitors walked or cycled to the site and only a single visitor arrived by bus (2% overall).

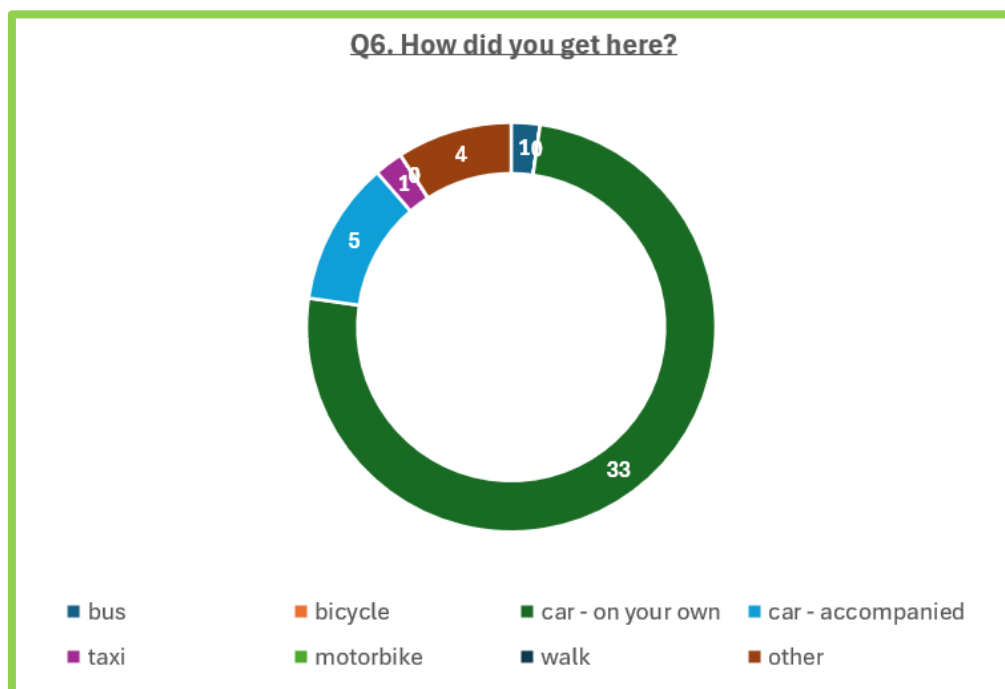


Image 3.7

3.8 Following on from the above, Question 7 asked visitors how they would get home. The results are summarised below in **Image 3.8** and show a very similar pattern to Question 6, except that people that got a taxi to the care home perhaps sought to use the bus or another mode in getting home.

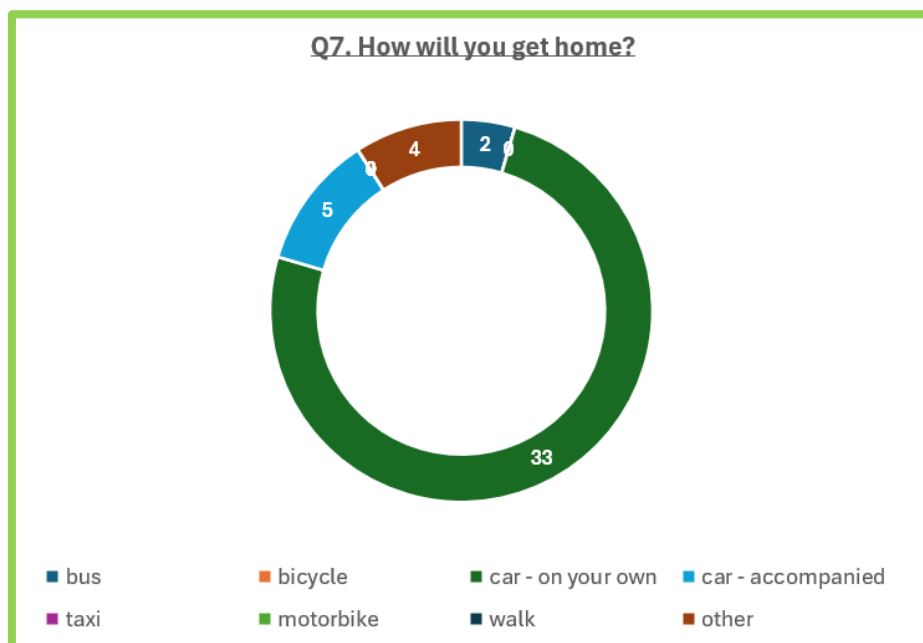


Image 3.8

3.9 Question 8 sought to identify where visitors might consider alternative modes of travel for their journeys to the care home. The results are summarised in **Image 3.9** and show 'car – accompanied' and 'taxi' as the standout options, with 14 and 10 responses respectively (or 35% and 25% overall). Travel by bus or walking formed the second and smaller group, each with 4 responses or 10% of the overall responses.

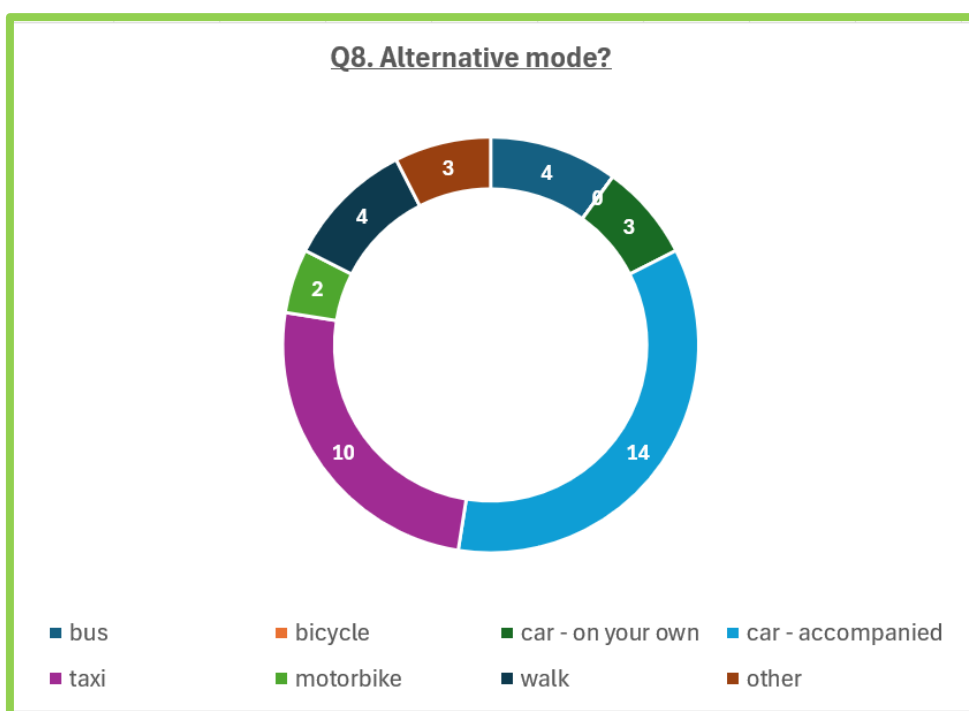


Image 3.9

3.10 Question 9 sought to summarise how far visitors travelled in their journey to the care home and the responses are presented in **Image 3.10** below. They show a relatively even split between each of the categories from 1 to 20 miles, albeit with most journeys being between 10 and 20 miles (12 of the 43 responses, or 28%). There were a small number of journeys beyond the 20 miles threshold (3 of the 43 responses or 7%).

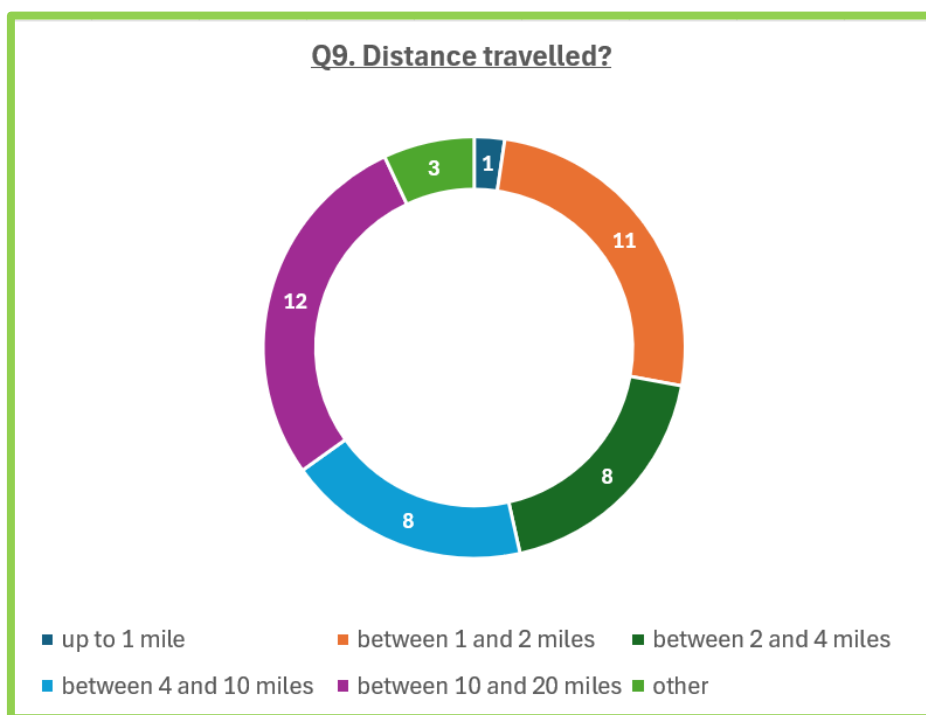


Image 3.10

3.11 Question 10 asked visitors about the length of their journey in respect of timings. The responses are summarised in **Image 3.11** below and confirm that most of the visitors' journey times was between 0 and 15 minutes, with 19 of the 44 responses (43% overall). Following this, the next category of 16 to 30 minutes provided 14 of the 44 responses (32% overall).

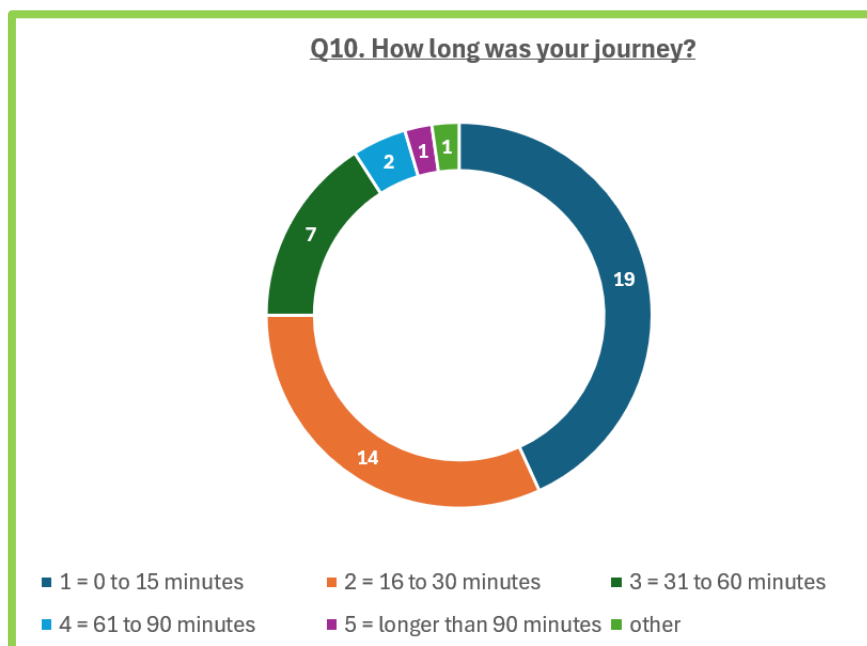


Image 3.11

3.12 To assess visitors' propensity to using alternative modes Question 11 asked what measures would encourage them to use public transport. The results are summarised in **Image 3.12** below and show the key response was 'none' with 19 of the 40 responses (48% overall). The second highest response was in the 'other' category which on inspection comprised a combination of more direct bus services and improved infrastructure, with 11 of the 40 responses (28% overall).

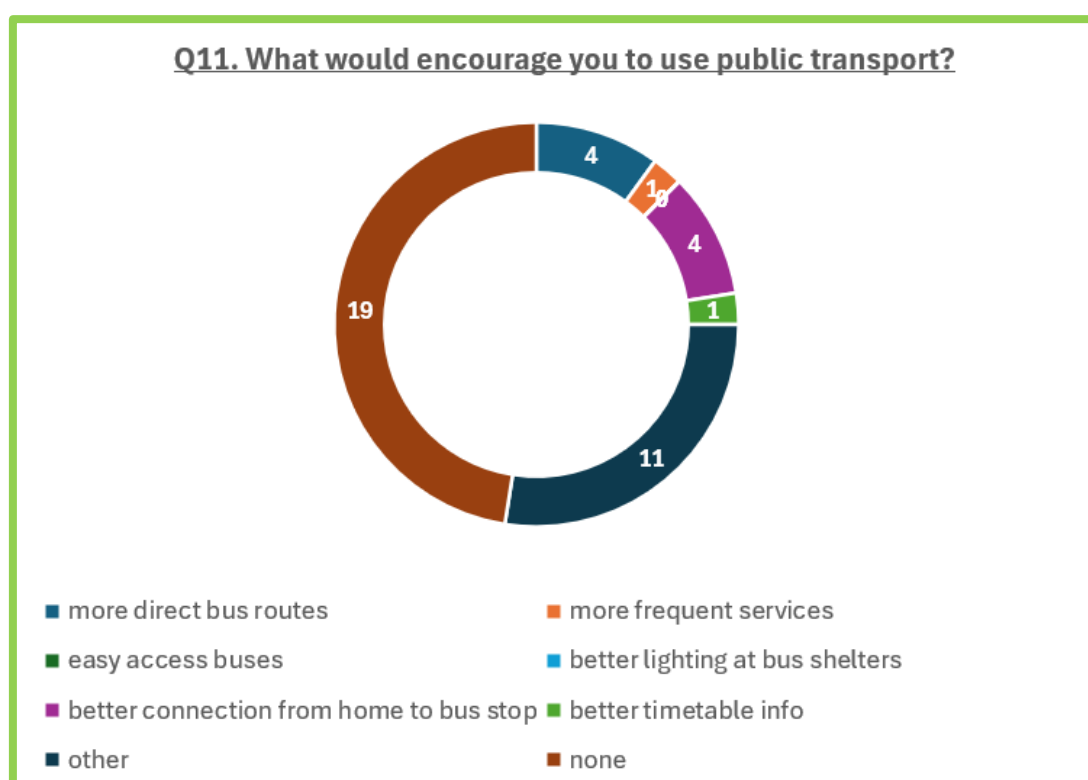


Image 3.12

3.13 Questions 12 and 13 sought to understand if visitors were experiencing problems or delays when parking at the care home. Question 12 asked visitors where they had parked and 39 of the 40 responses (98%) confirmed this was within the care home car park. This is backed up by the responses to Question 13, which asked how long it took them to park their vehicle. The results here confirmed that 16 of the 17 responses (94%) parked within 2 minutes of arriving at the site, indicating that there is no specific parking problem at the care home.

Staff Travel Survey results

3.14 The current care home operation employs 26 full-time and 8 part-time staff, which would increase by 6 full-time and 4 part-time staff within the extended operations. All other aspects of the site operation, in terms of opening hours etc will remain as per the existing care home. The staff travel survey collected 31 responses, or 91% of the existing staffing levels.

3.15 Question 2 of the staff travel survey sought to understand the spread of job roles at the care home. The responses are summarised in **Image 3.15** below and show three core areas, namely 'care related' staff (77%), 'housekeeping' staff (13%) and 'admin/management' staff (10%).

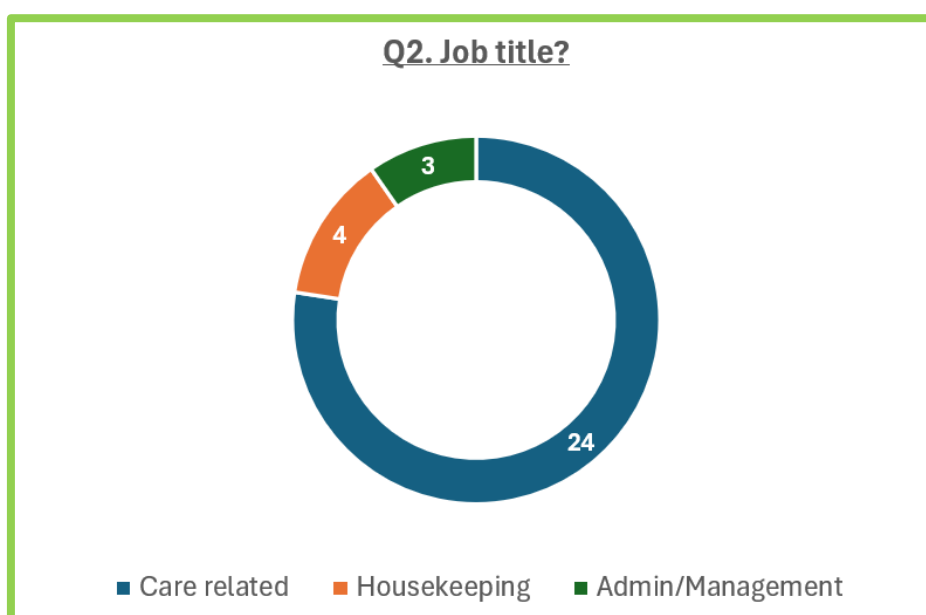


Image 3.15

3.16 The range of staff ages were identified within Question 3, as summarised in **Image 3.16** below. The responses show that the majority of staff fall within the '35 to 44

years' category with 13 of the 31 responses (42% overall), although there is a general spread across all ages.

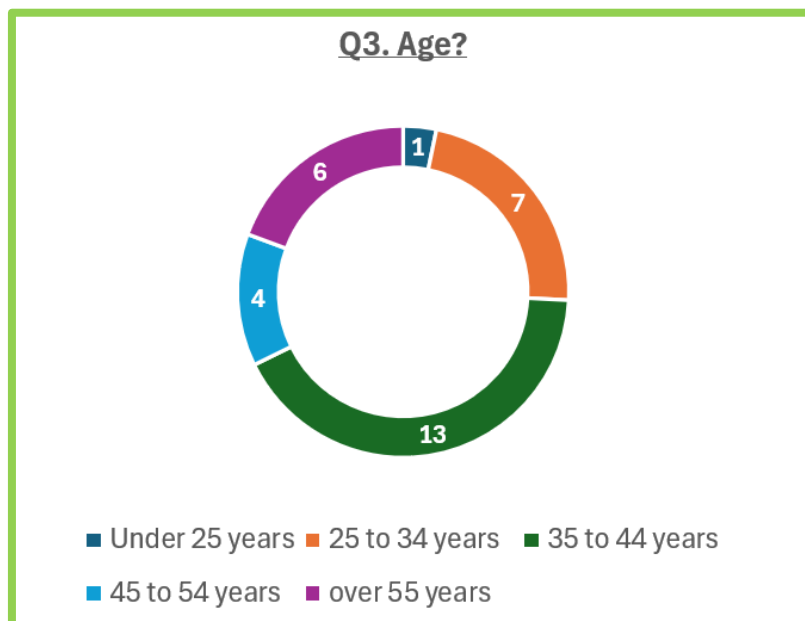


Image 3.16

3.17 Question 4 sought to understand any pattern of staff medical issues that could affect travel to the care home. The results showed that 29 of the 31 responses (94%) did not consider they had any material medical conditions.

3.18 Question 5 sought to establish current working practices at the care home. Of the 30 responses, 9 stated they work 'out of hours' (30%) with only 3 stating 'normal working hours' (10%). The remaining 18 responses stated 'other'. On inspection of the details it was clear that these responses comprised 12-hour shifts (14 of the total responses) and a variation on the part-time hours (4 of the total responses). The full set of responses are summarised below at **Image 3.18**.

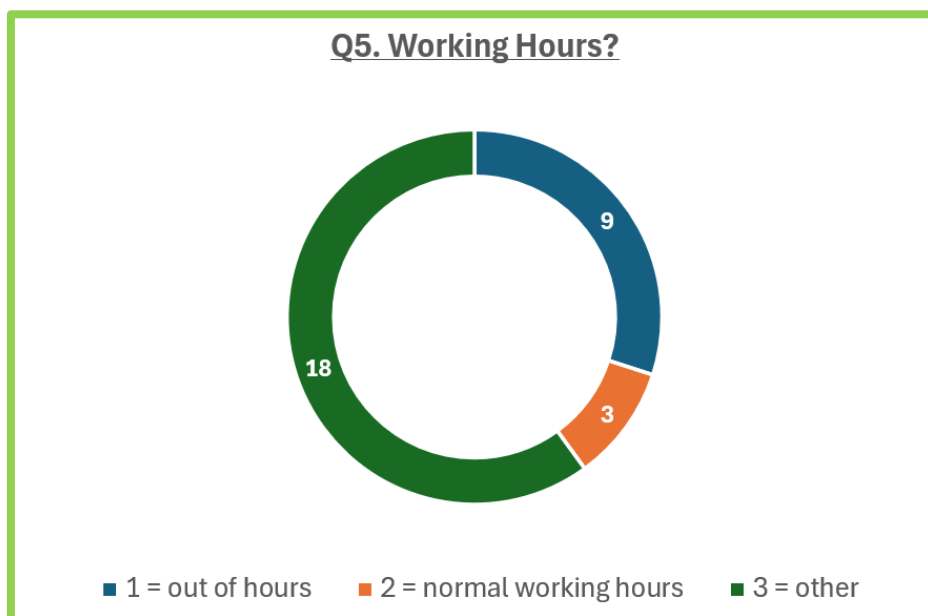


Image 3.18

3.19 Following on from Question 5, Question 6 sought to understand the split of Full and Part Time staff at the care home. The results are presented below in **Image 3.19**, confirming 28 full-time staff and 3 part-time staff.

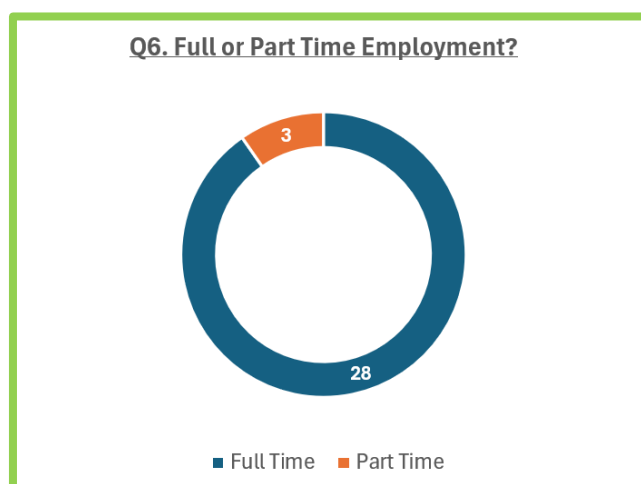


Image 3.19

3.20 Question 7 asked staff about their main mode of travel to work and the results are presented in **Image 3.20** below. This shows that 24 of the responses (77% overall) arrived by car on their own, which is 10% higher than the initial estimates provided within Section 2. Otherwise, the level of car sharing is at 13% compared to 4% in the initial assessment, whilst there are currently no walking or bus trips to work and only 3% cycle.

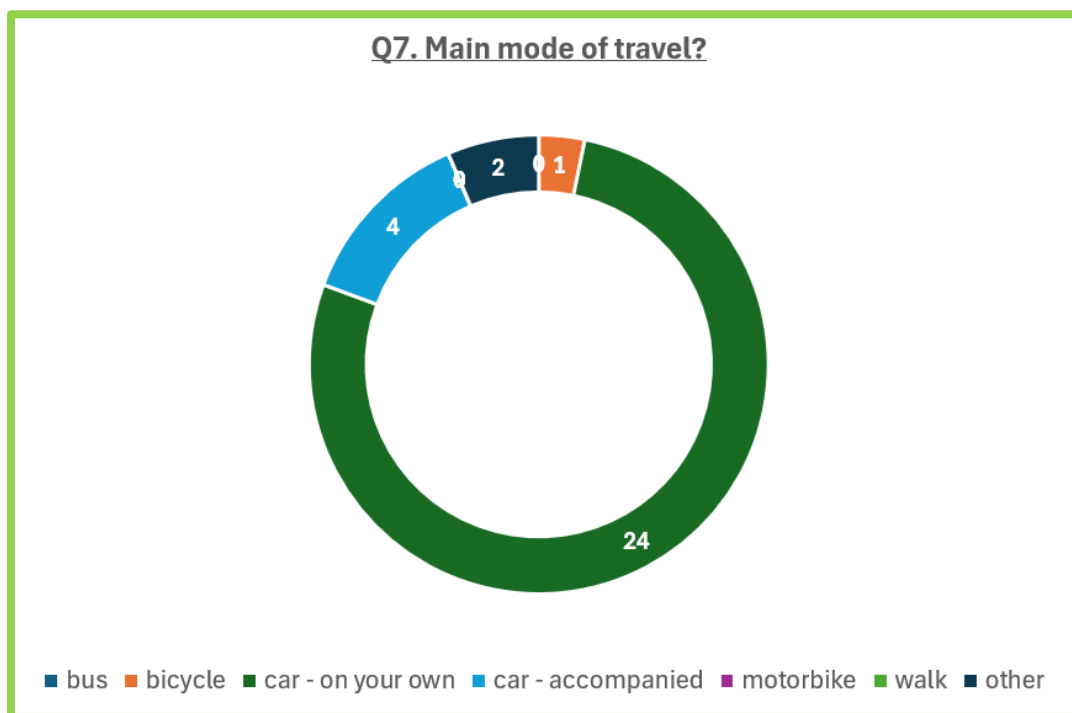


Image 3.20

3.21 Question 8 sought to identify staff propensity to switch to an alternative mode of travel and the results are summarised in **Image 3.21** below. The results show how the car continues to represent the primary modal choice, although it is evident that cycling, bus, and accompanied car journeys could potentially provide good alternative options.

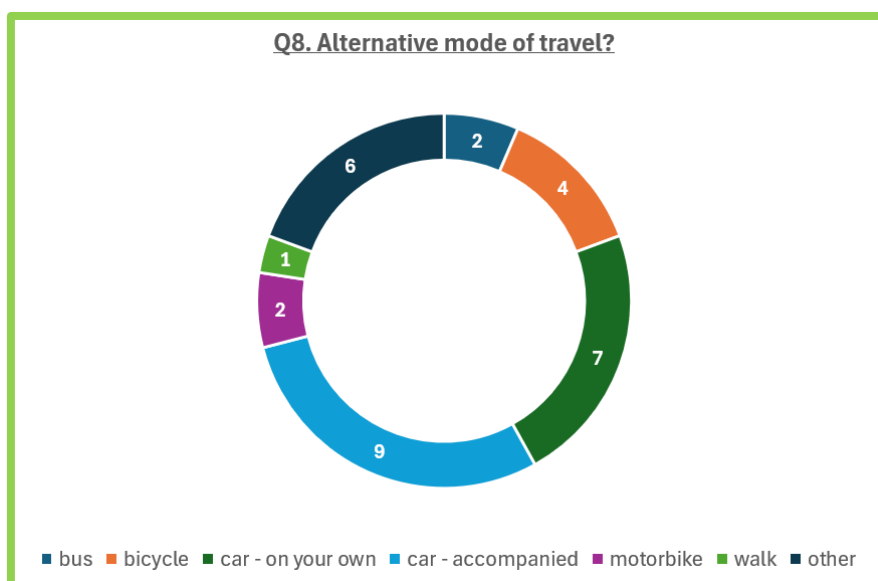


Image 3.21

3.22 Details of the distances travelled were provided within the responses to Question 9, as summarised below at **Image 3.22**. This confirms how 24 of the 31 responses live

within 4 miles of the care home (77% overall), which would be a comfortable cycling distance.

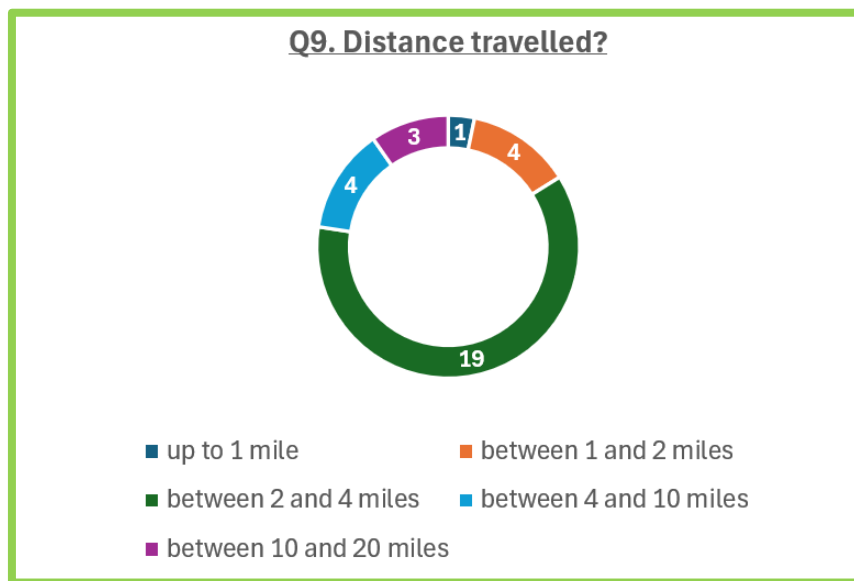


Image 3.22

3.23 Following on from Question 9, Question 10 seeks to understand the distances travelled by staff in their journeys to work. The results are summarised in **Image 3.23** below and show how 25 of the 31 responses (81%) live within a 15 minutes journey of the site, with all staff living within a 60 minutes journey time.

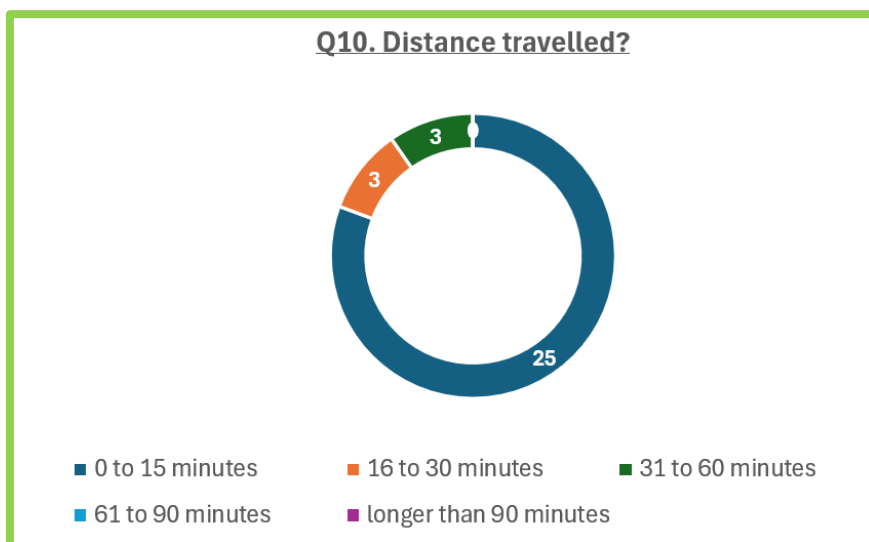


Image 3.23

3.24 Question 11 explores what changes might encourage cycling for staff at the care home. The responses are summarised in **Image 3.24** below and show improvements to cycle infrastructure and discounted cycle purchase were significant factors. However, 17 of the 31 responses (55%) stated 'other', which on closer

examination comprised 8 responses stating there was 'nothing' that would encourage them and 9 responses requiring a more coordinated set of measures, including improved on-site facilities.

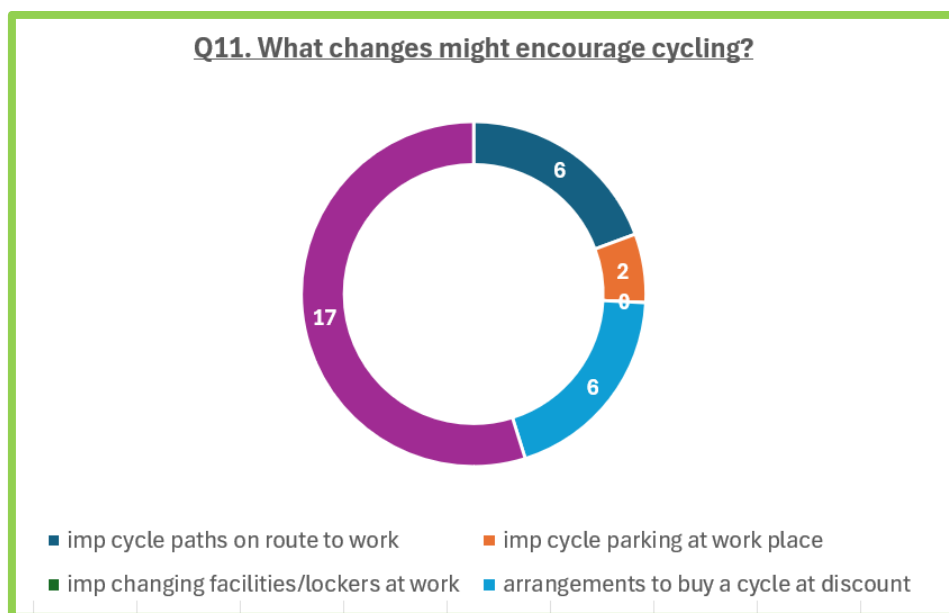


Image 3.24

3.25 Similar to Question 11, Question 12 seeks to understand what changes could be made to encourage increased access by public transport. The results are summarised in **Image 3.25** where 8 of the responses stated there was nothing that could be done to encourage public transport use (26%). However, 17 of the 31 responses (55%) stated that there were 'other' measures for consideration and this included a range of combined measures (i.e. improvements covering multiple areas rather than any single measure).

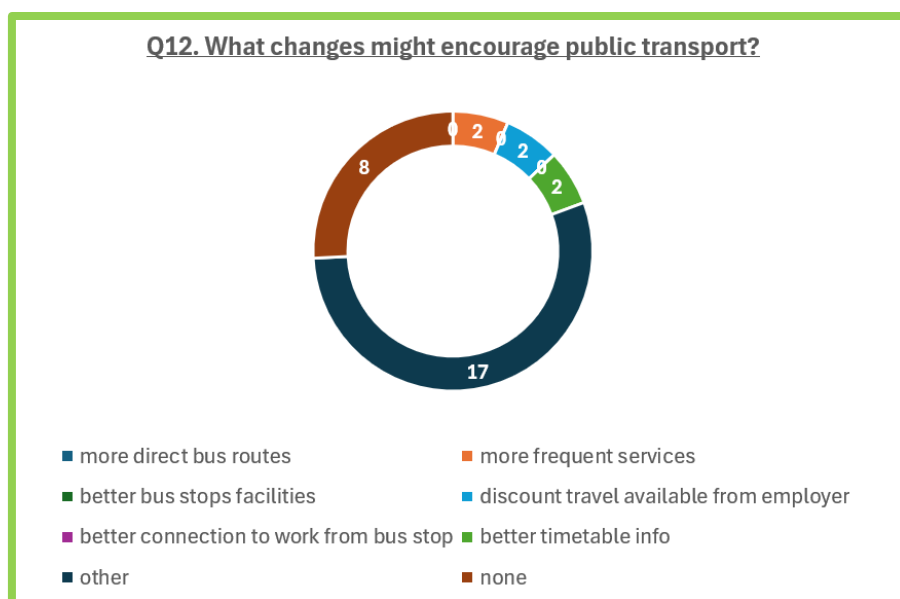


Image 3.25

3.26 Question 13 seeks to understand the main reasons for using the car with the key response being a 'lack of any alternative' with 13 of the 31 responses (42%). Other standout responses were that the 'car was essential to perform job' (6 of 31 responses) and childcare related issues (also 6 of 31 responses). The results are summarised in **Image 3.26** below.

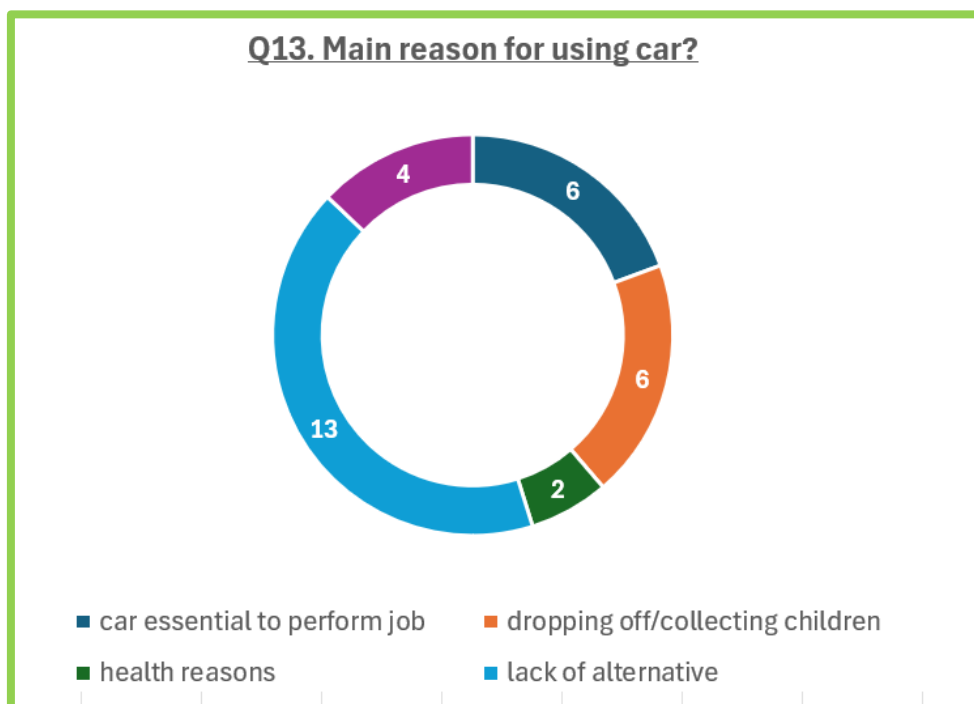


Image 3.26

3.27 Question 14 asked staff where they parked their cars, with 26 of the 30 responses confirming they park within the workplace car park (87%). Of the remaining 4 responses, three were dropped off whilst one parked in the adjacent street.

3.28 Question 15 then asked about whether they would be prepared to car-share, with the results summarised below in **Image 3.28**. This shows that 21 of the 30 responses (70%) would be prepared to car share.

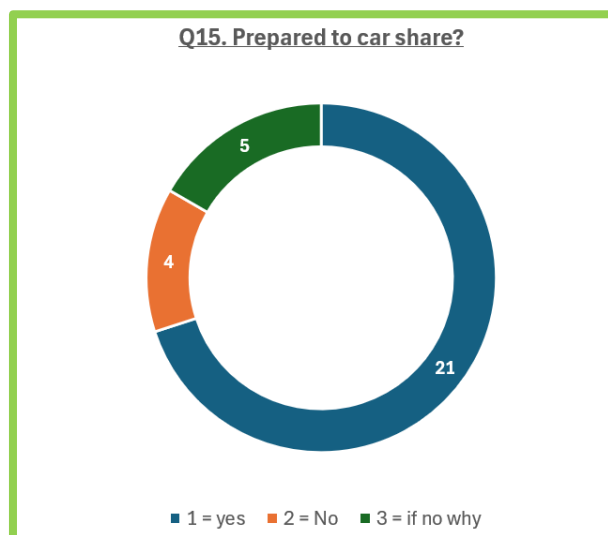


Image 3.28

3.29 Following on from Question 15, Question 16 sought to understand what measure might encourage staff to car share. Despite the strong indication of staff being prepared to car share, the responses here confirmed 11 of the 29 responses (38%) considered there was nothing that could be done. However, 11 of the remaining responses (38%) also confirmed that help in finding car share partners would help them. The results are summarised below in **Image 3.29**.

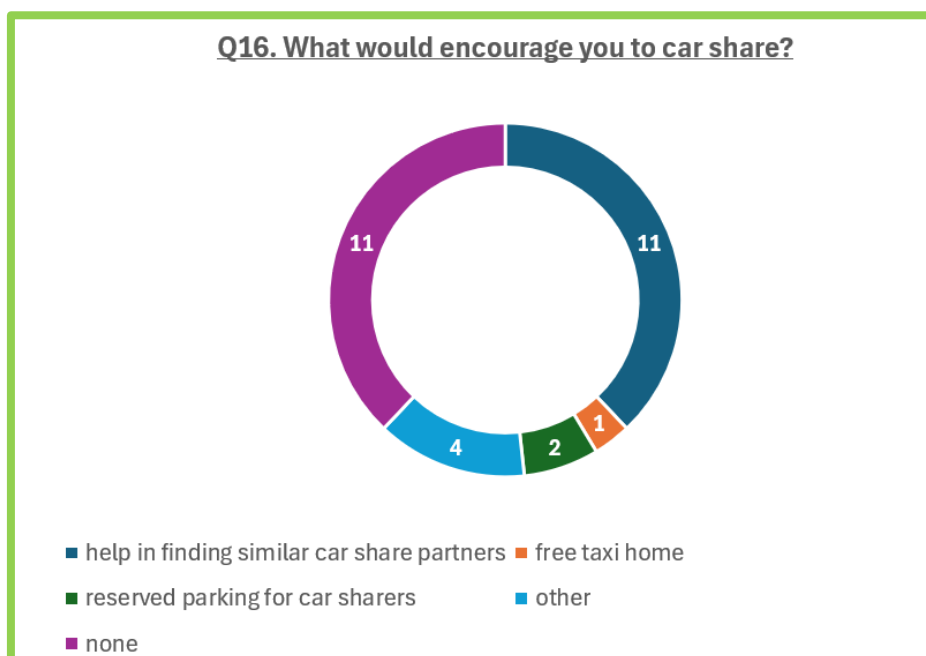


Image 3.29

Future Surveys

3.30 In accordance with the highway authority's published guidance notes, the details of any subsequent staff and visitor travel surveys will be undertaken within three

months of first occupation or 25% occupancy (i.e. 5 of the new bed spaces being occupied). The final details of the surveys will be agreed with the highway authority using its MODESHIFT STARS travel planning system. The surveys will seek to deliver a minimum response rate of 50% for all staff and visitors.

3.31 Based on the results of these annual travel surveys the modal split profile will be recalculated to establish where the targets of the Travel Plan have been met and identify where further investment is required to address specific issues. The results will be submitted to the highway authority for discussion and agreement as part of an annual monitoring report.

3.32 All surveys will be scheduled to take place between March and October in each year (outside of any public/school holidays) to best represent neutral conditions.

4.0 OUTCOME OBJECTIVES

4.1 The overall objective of this Travel Plan is to ensure opportunities for sustainable travel at the site are maximised. This will be realised by a series of specific objectives that will form the basis of the Travel Plan process. These are summarised below in **Table 4.1**:

Table 4.1 – Travel Plan Objectives

Objective Number	Description
OBJ 1	Minimise single occupancy car trips to and from the site by staff and visitors.
OBJ 2	Work with staff and visitors to identify where opportunities for walking, cycling, and public transport can be adopted in preference to single occupancy car travel.
OBJ 3	Liaise with the council to identify where existing barriers to sustainable travel can be overcome for staff and visitor travel.
OBJ 4	Incorporate good practice within the site management to ensure all users are clear that maximising sustainable travel is a priority.

4.2 The above objectives have been identified in recognition of the potential overall activity, where staff will often work shift patterns and visitors to the site will predominantly occur during off-peak times at irregular intervals.

5.0 TARGETS AND INDICATORS

5.1 Targets are the measurable goals by which the performance of the Travel Plan and its implementation will be assessed. They are essential for monitoring the progress and success of the Travel Plan and should be SMART (Specific, Measurable, Achievable, Realistic and Time-related).

5.2 To achieve measurable outputs from the Travel Plan process, it is important to establish targets from the outset, against which progress can be measured. The initial targets will be based on the staff and visitor travel survey results, which are summarised below.

Mode of travel	Visitors %age	Staff %age
▪ by train	0.0%	0.0%
▪ by bus, minibus or coach	2.0%	0.0%
▪ by taxi	2.0%	0.0%
▪ by motorcycle / scooter / moped	0.0%	0.0%
▪ by car / van (as driver)	75.0%	77.0%
▪ by car / van (as passenger)	11.0%	13.0%
▪ on bicycle	0.0%	3.0%
▪ on foot	1.0%	1.0%
▪ other method	9.0%	6.0%

5.3 It is important to note that there could be a high degree of variability in the annual results due to changeover of staff and visitors and their corresponding travel demands. However, in accordance with the council's published guidance the Travel Plan will actively seek to ensure that sustainable travel behaviour is established early on, with initiatives in place from the day of opening.

Modal Split

5.4 Given the relatively remote location and type of development the key target of this Travel Plan should be to deliver a 10% reduction in the amount of single occupancy

car travel, or an overall split of 67.5% for visitors and 69.3% for staff. For the purposes of an interim indicative assessment, if the care home was to generate 100 two-way daily person trips by staff (or 50 people visit the site each day by any given mode) then the 7.7% reduction from 77% to 69.3% would equate to 8 people switching from single occupancy car travel each day (100×0.077).

5.5 **Table 5.3** below sets out the first-year modal shift targets for STAFF trips.

Table 5.3 – Modal Share Targets: STAFF

Mode of Travel	Existing Mode Share	Proposed Mode Share
Train	0.0%	0.0%
Bus, Minibus or Coach	0.0%	0.0%
Taxi	0.0%	0.0%
Motorcycle, scooter or moped	0.0%	1.0%
Driving a car or van	77.0%	69.3%
Passenger in a car or van	13.0%	16.2%
Bicycle	3.0%	6.5%
On foot	1.0%	4.0%
Other	6.0%	3.0%

5.6 The table above sets out how the 10% reduction (7.7% overall) in single occupancy staff car travel will be targeted towards a 3% increase in pedestrian travel (1.0% to 4.0%), a 1% increase in motorcycle trips (0% to 1%), a 3.5% increase in cycling (3.0% to 6.5%) and a 3.2% increase in car sharing/as passengers (13.0% to 16.2%), alongside a 3% reduction in the 'other modes'.

5.7 Based on the above example of 100 staff visiting the care home daily, this would equate to a single motorcyclist, 5 car sharers, 4 cyclists, and 6 pedestrians, with a corresponding reduction of 16 single occupancy car users.

5.8 Similarly, **Table 5.8** below sets out the first-year modal shift targets for VISITOR trips.

Table 5.8 – Modal Share Targets: VISITORS

Mode of Travel	Existing Mode Share	Proposed Mode Share
Train	0.0%	0.0%
Bus, Minibus or Coach	2.0%	3.0%
Taxi	2.0%	2.0%
Motorcycle, scooter or moped	0.0%	1.0%
Driving a car or van	75.0%	67.5%
Passenger in a car or van	11.0%	16.0%
Bicycle	0.0%	3.0%
On foot	1.0%	2.5%
Other	9.0%	5.0%

- 5.9 The table above sets out how the 10% reduction (7.5% overall) in single occupancy staff car travel will be targeted towards a 1.5% increase in pedestrian travel (1.0% to 2.5%), a 1% increase in motorcycle trips (0% to 1%), a 3.0% increase in cycling (0.0% to 3.0%) and a 5.0% increase in car sharing/as passengers (11.0% to 16.0%), alongside a 4% reduction in the 'other modes'.

6.0 MANAGEMENT STRATEGY

- 6.1 The purpose of the overall Travel Plan process is not to make it more difficult for people to drive, but to encourage non-essential single occupancy car users to adopt a more appropriate mode of travel. At this stage in the Travel Plan process, the key focus will be on reducing the need for car travel through softer measures for staff and visitors.
- 6.2 To ensure consistency across the Travel Plan period, Country Court Care Homes will appoint a Travel Plan Coordinator (TPC) within 3 months of receiving formal approval/agreement with the highway authority. If at any point the appointment of the Travel Plan Coordinator is changed, updated contact details will be communicated directly to the highway authority for their records. The TPC role will exist throughout the entire period of the Travel Plan to oversee the roll-out of each stage in its process, i.e. this Travel Plan and all subsequent Monitoring Reports (including the coordination of any surveys).
- 6.3 The TPC will undertake the following tasks:
- Implement and promote the Travel Plan to staff and visitors.
 - Monitor the success of the Travel Plan, by reviewing the Monitoring Report and survey at the Detailed Travel Plan stage.
 - Liaise with public transport operators and members of the Council to improve the opportunities for sustainable travel, including organising any taster public transport tickets (or equivalent cycle voucher) for initial residents at the site.
 - Communicate details of relevant local cycle training and cycle maintenance opportunities to residents and visitors, alongside the organisation of any potential on-site events (subject to demand).
 - Be the point of contact or any queries associated with the Travel Plan both for senior board management at Country Court Care Homes alongside site-based staff and visitors.
- 6.4 Until such time as this Travel Plan is agreed with the highway authority and Country Court Care Homes has appointed a TPC role, the initial contact details are as follows:

Chris Bancroft
Director
Bancroft Consulting Limited
Clairmont House
8 Albemarle Road
Woodthorpe
Nottinghamshire NG5 4FE
Tel: 0115 960 2919
email: chris@bancroftconsulting.co.uk

7.0 MEASURES

7.1 **Table 7.1** below gives a summary of all key measures that will be introduced as part of this Travel Plan. They have been derived from the details contained in both the highway authority's published Travel Plan guidance along with the Governments 'Guidance for the Preparation of Travel Plans in support of Planning Applications' document and have been selected where they could have a positive effect in shifting the modal split away from single occupancy car travel. Further detailed description is provided below.

Table 7.1 – Summary of Travel Plan Measures

Measure	Brief description
Provision of appropriate infrastructure	<ul style="list-style-type: none"> ▪ Accessible parking bays and cycle parking facilities will be provided with consideration given to adding to this as the development matures. ▪ The Care Home will consider inclusion of additional on-site facilities that seek to minimise the need for off-site travel, such as a café, shop and/or salon.
Travel packs/Notice boards	<ul style="list-style-type: none"> ▪ Travel packs will be distributed to each employee/ residents' family within one week of any offer of employment/residency being accepted. ▪ The pack will contain information and maps of local walking, cycling and public transport opportunities. It will also include website addresses and phone numbers of local taxi companies and officers within the sustainable travel team at Lincolnshire County Council. ▪ A travel notice board will also be provided at a prominent location within the care home, promoting key travel information and contact details.
Walking Incentives	<ul style="list-style-type: none"> ▪ Suitable active gear will be made available for staff to use in emergencies. ▪ The Travel Plan Coordinator will liaise with local walking stores to establish whether employees can

	<p>be provided with discount vouchers for purchasing suitable walking gear.</p> <ul style="list-style-type: none"> ▪ The Travel Plan Coordinator will promote national and regional walking events.
Cycle Incentives	<ul style="list-style-type: none"> ▪ The Travel Plan Coordinator will promote the Government's 'Cycle to work' Scheme to care home employees. ▪ The Travel Plan Coordinator will liaise with local cycle stores to explore opportunities for employee discount vouchers to purchase cycling equipment. ▪ The Travel Plan Coordinator will actively promote national and regional cycling events.
Bus incentives	<ul style="list-style-type: none"> ▪ Discussions will take place with the highway authority/local bus operators to establish whether discounted tickets or free taster tickets could be offered to each member of staff. ▪ Promotion of the nationwide free bus travel scheme for residents that are able to take up the opportunity. ▪ Consideration will be given to accommodating flexible shift start and end times for staff travelling by bus.
Car share scheme	<ul style="list-style-type: none"> ▪ The Travel Plan Coordinator will explore opportunities to set up a car-sharing scheme within the care home which would provide a platform for staff to share their journeys to work. ▪ Each employee will be encouraged to sign up for the Liftshare database and coordinate with other commuters.

Walking Incentives

- 7.2 There are a variety of initiatives and incentives which the TPC could look at to achieve the target increases in walking trips for staff and visitors. Initially however, the TPC will ensure that suitable active gear is available for emergencies. This will be stored in either a clear location near the front door or in reception and will be free to use for any employees. Some examples of active gear that could be provided would be umbrellas, waterproof jackets, gloves, wellies, sunglasses or sunhats.
- 7.3 The TPC will liaise with local outdoor stores to establish whether employees could be offered discounted vouchers for purchasing walking equipment. These vouchers could be used towards the purchasing of items such as walking boots/trainers and waterproof jackets/trousers. The TPC will also promote national and regional walking events including Walk to Work week. These events will also be promoted on the travel notice board.

Cycling Incentives

- 7.4 There are a variety of initiatives and incentives which the TPC could look at to achieve the desired increase in cycle travel for staff and visitors. The Government's 'Cycle to Work' initiative allows employees to purchase bikes and cycle equipment tax-free through their employer, which provides a significant reduction in the overall cost to the employee for these purchases. The TPC will promote the initiative to care home staff and assist with any form completion.
- 7.5 In addition, the TPC will liaise with local cycle stores to establish whether staff could be offered discounted vouchers for the purchasing of cycle equipment. These vouchers could be used towards the purchasing of a new bike or equipment such as helmets, lights or clothing. Furthermore, discounts could also be offered to employees for bicycle repairs and/or servicing.
- 7.6 The TPC will promote national and regional cycling events including National Bike Week and Cycle to Work Day. These events will also be promoted on the travel notice board.

Bus Incentives

- 7.7 To achieve the required increase in bus travel for staff and visitors, the TPC will liaise with the local bus operator to establish whether tickets could be offered to staff as free tasters or at a discounted price for a set period. This could encourage staff to change their travel behaviours at an early stage of employment with the intention that they continue to do so after the free/discounted pass expires. The TPC will also provide staff with further information on seasonal passes which could encourage them to purchase a longer-term ticket.
- 7.8 The TPC will also promote the nationwide free bus travel scheme for eligible and mobile residents. This can be applied for online, or by phone. The annual travel surveys will also explore whether the timing of shifts presents a barrier to bus travel at the site with consideration given to adjusting these as required.

Car share scheme

- 7.9 The TPC will look to set up a car-sharing scheme within the care home. This would provide a platform for staff to share details to find others travelling from a similar area and car-share with them and therefore help to achieve the required increase in car sharing for both staff and visitors.
- 7.10 The TPC will also encourage staff and visitors to sign up for the Liftshare database. The website contains details on various car journeys that are planned by its users across the country, allowing other users to identify opportunities to car share. All staff who drive will be encouraged to register for free on the database. By signing up to the database, they will be given login details with which they can access the journeys of other users, to see if there is potential for car sharing.

8.0 MARKETING STRATEGY

8.1 The TPC's role within this Travel Plan for the care home will include a series of tasks that shall:

- Implement and promote the Travel Plan for the care home once fully operational.
- Monitor the Travel Plan (via the arrangement of the collection and collation of appropriate data).
- Give advice and information on transport-related subjects to staff and visitors.
- Liaise with third parties (i.e. public transport operators, the Council) on Travel Plan issues.

8.2 Travel Packs will be produced prior to occupation and distributed to each employee upon enrolment. Details of the Travel Pack will be agreed upon with the Highway Authority prior to distribution. The Travel Packs will comprise up-to-date sustainable transport information and several incentives to influence travel habits, including the following details.

- Details of all bus routes that operate in the vicinity of the site, along with maps showing local walking and cycle routes.
- Details of any developments in the vicinity which have implemented new bus routes/services or cycle/pedestrian infrastructure.
- Details of any opportunities for discounted bus tickets could be provided once this has been discussed with any local bus operators, for an initial period to try and incentivise people to use the local bus services.
- A summary of benefits that having a Travel Plan brings, to individuals, the community and the environment.
- Information on cycle safety.
- An initial feedback survey to gather early information about perceived transport choices. The survey will be followed up by the Travel Plan Coordinator with an offer of personalised travel planning.
- A copy of this Travel Plan and contact details for relevant organisations, such as the TPC, local taxi companies and any representatives from the sustainable travel team at Lincolnshire County Council.

8.3 The Travel Packs will also outline the benefits of travelling sustainably in terms of the positive outcomes to an individual's health along with the financial savings it brings. Details of upcoming national sustainable travel events will also be detailed on the notice board. The following list identifies a number of (typically) national campaigns that could be publicised at the site to help promote sustainable travel:

- Walk to work day
- World environment day
- National Liftshare week
- Transport and Climate Change week
- Cycle to work week
- Bike to work day

8.4 Promotional material will also be provided, including details of any website addresses that may be useful, such as local initiatives aimed at getting people more active. They also contain a range of route planning tools to help locals complete the work commute via a different mode of travel, whether that is for walking, cycling or public transport. Useful websites include the following:

- <https://liftshare.com/uk> – free to use online car share database.
- www.sustrans.org.uk – the UK's leading sustainable transport charity, with a particular focus on cycling.
- www.cyclestreets.net – includes a useful cycle route journey planner.
- <https://lincsccl.maps.arcgis.com/apps/instant/basic/index.html?appid=4977330953ed48fb857f1e688a3ebddb> - provides information on Public Rights of Way in Lincolnshire.

9.0 MONITORING AND REVIEW

- 9.1 In accordance with the highway authority's published guidance, staff and visitor travel patterns will be monitored annually to understand where the targets are being met. Where the Travel Plan is not meeting its targets the auditing period will continue until this changes. In accordance with the requirements of the planning condition, this will be continuous during the lifetime of the care home.
- 9.2 Details of all future staff and visitor travel surveys will be agreed in advance between the TPC and representatives of Lincolnshire County Council's sustainable travel team. This will include the use of MODESHIFT STARS as appropriate.
- 9.3 Separate surveys will be undertaken for each user group (staff or visitors) with the aim of establishing existing travel patterns alongside any propensity to change mode. As stated above, the surveys will be undertaken during neutral months to ensure the data is representative. It will be the responsibility of the TPC to organise and analyse the surveys.
- 9.4 Following completion of the surveys the TPC will prepare an annual Monitoring Report for submission to the highway authority for agreement. This will include a detailed summary of the findings and review how the past years targets have or have not been met. Accordingly, it will also provide an opportunity for reviewing the suitability of ongoing targets for the coming year. The completed Monitoring Report will be submitted to the highway authority within one month of the surveys being completed.

10.0 ACTION PLAN AND BUDGET

10.1 This section of the Travel Plan details the anticipated programme and timescales for the ongoing development of the Travel Plan. This action plan, as summarised in **Table 10.1** below, outlines how the key elements will be brought together.

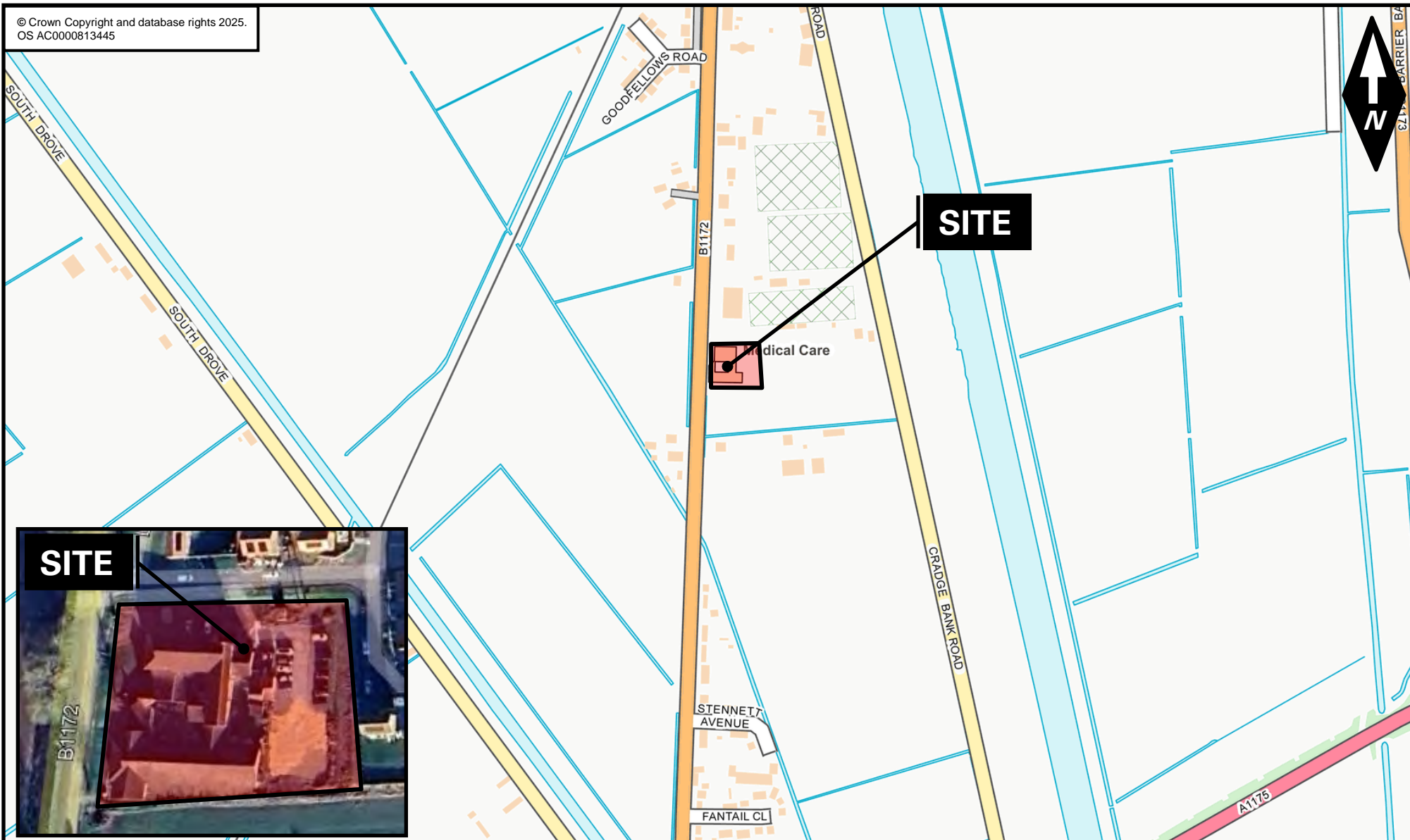
Table 10.1 – Action Plan (typical annual cycle)

Action	Target Date	Responsibility
Appoint a full Travel Plan Coordinator	Up to 3 months prior to first occupation of any bed space	Country Court Care Homes
Produce and issue Travel Packs	Prior to occupation of any bed space and issued to staff within one week of any offer of employment. For residents, a copy will be provided to the family within one week of any offer of residency being accepted. Details of the final Travel Pack will be agreed with the highway authority prior to issuing.	Travel Plan Coordinator
Undertake initial discussions with local bus operators and stores to identify the potential for discounts etc.	Prior to initial occupation	Travel Plan Coordinator
Liaise with highway authority to discuss and agree details and timings of the staff and visitor travel surveys.	Prior to initial occupation, with surveys to be undertaken asap following 25% occupation of the total bed spaces.	Travel Plan Coordinator
Prepare the Annual Monitoring Report for submission to highway authority and subsequent agreement.	Within one month of completing the travel surveys.	Travel Plan Coordinator
Communicate findings of the Monitoring Report and any updated targets/budget requirements to all stakeholders.	Within one month of agreeing Monitoring Report with highway authority. Subsequent actions to take place over the following months in preparation for the next years travel surveys, including updating the Travel Pack for future staff and residents.	Travel Plan Coordinator

10.2 Country Court Care Homes understands its corporate responsibility to support the Travel Plan process in achieving the required targets. This Travel Plan sets out its commitment to funding the employment of a Travel Plan Coordinator throughout, whilst also providing budgetary assistance in delivering specific needs. Funds will be covered by a combination of board level strategic support plus revenue derived from the care home itself. The final level of input will be subject to the extent of support required to meet each year's targets. Further details of specific costs will only become available as the Travel Plan matures with the development.

Route No.	Operator	Details	Frequency				
			Weekdays			Saturday	Sunday
			AM peak period (0730-0930)	PM peak period (1600-1800)	off peak frequency		
37	Stagecoach East	Queensgate Bus Station Peterborough - Eastfield - Newark - Crowland - Spalding Common - Spalding	2 services	2 services	Hourly	Hourly	5 services
		Spalding - Spalding Common - Crowland - Newark - Eastfield - Queensgate Bus Station Peterborough	2 services	2 services	Hourly	Hourly	5 services
301	Delaine Buses	Spalding - Spalding Common - Deeping St Nicholas - Deeping St James - Market Deeping - Uffington - Stamford	2 services	1 service	Hourly	3 services	No service
		Stamford - Uffington - Market Deeping - Deeping St James - Deeping St Nicholas - Spalding Common - Spalding	1 service	2 services	Hourly	3 services	No service
302	Delaine Buses	Spalding - Spalding Common - Deeping St Nicholas - Deeping St James - Market Deeping - Baston - Bourne	1 service	1 service	No other services during the day	1 service	No service
		Bourne - Baston - Market Deeping - Deeping St James - Deeping St Nicholas - Spalding Common - Spalding	No service	No service	1 service (0947)	1 service	No service

TABLE 1: SUMMARY OF LOCAL BUS SERVICES (TAKEN FROM BUSTIMES.ORG 25.02.25)



SCALE: **Do Not Scale**

DATE: **24.06.25**

DRAWN: **CAB**

CLIENT:
COUNTRY COURT CARE

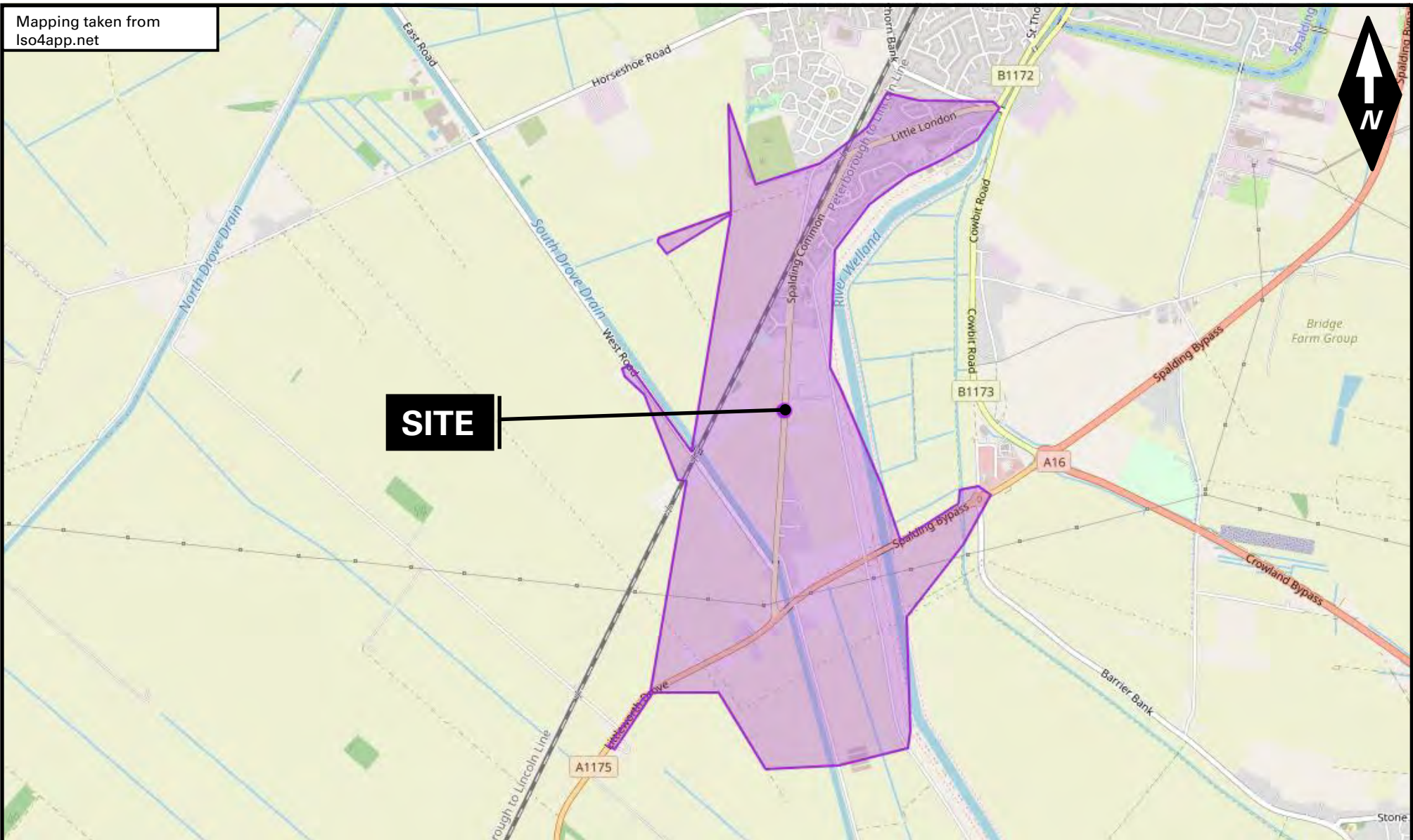
TITLE:
DETAILED SITE LOCATION PLAN

JOB TITLE:
ASHWOOD CARE HOME, SPALDING

bc **BANCROFT**
CONSULTING

JOB NUMBER:
F23073

FIGURE:
1



SCALE: **Do Not Scale**

DATE: **24.06.25**

DRAWN: **CAB**

CLIENT:
COUNTRY COURT CARE

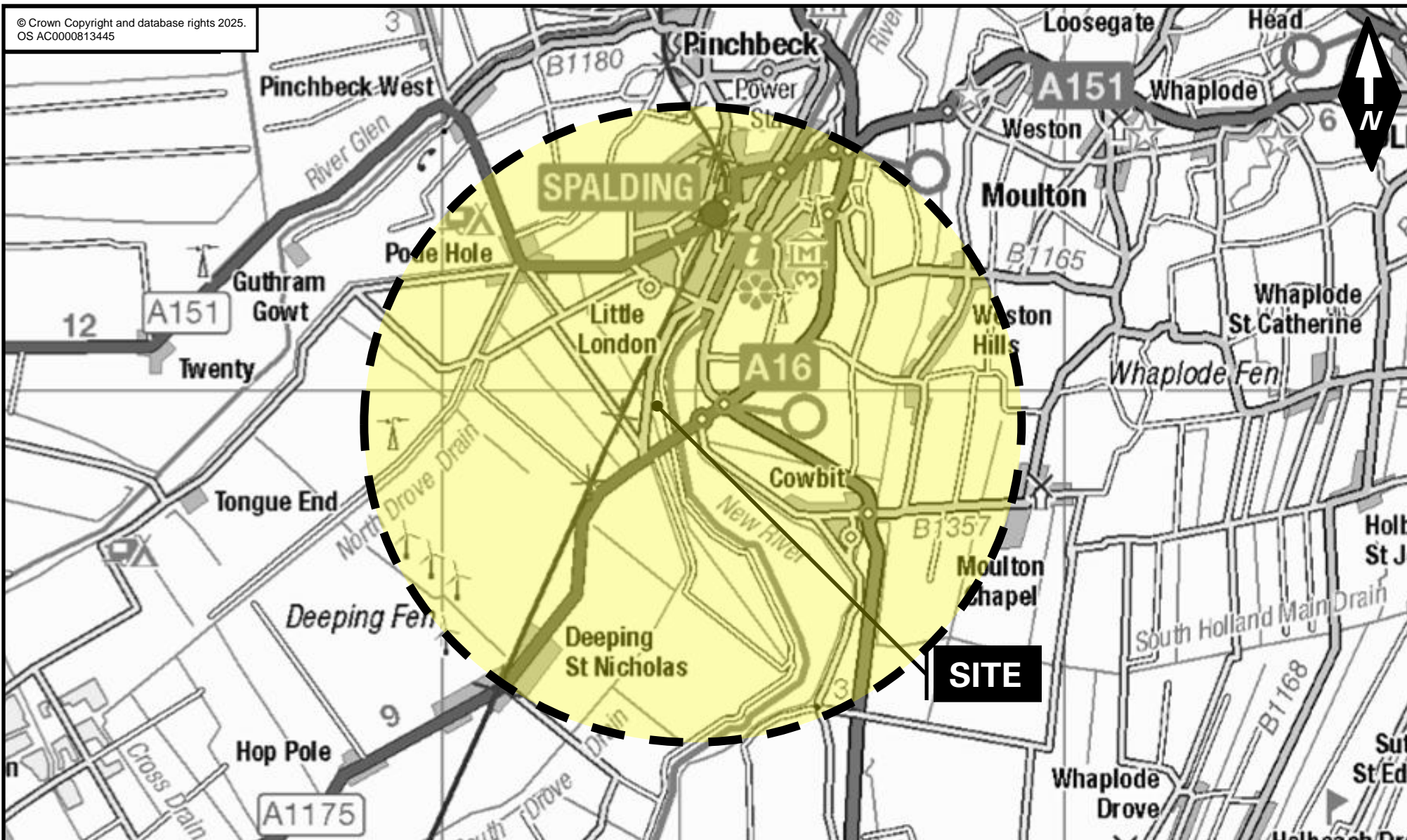
TITLE:
PEDESTRIAN ISODISTANCE (2 KILOMETRES)

JOB TITLE:
ASHWOOD CARE HOME, SPALDING

bc **BANCROFT**
CONSULTING

JOB NUMBER:
F23073

FIGURE:
2



SCALE: **Do Not Scale**

DATE: **24.06.25**

DRAWN: **CAB**

CLIENT:
COUNTRY COURT CARE

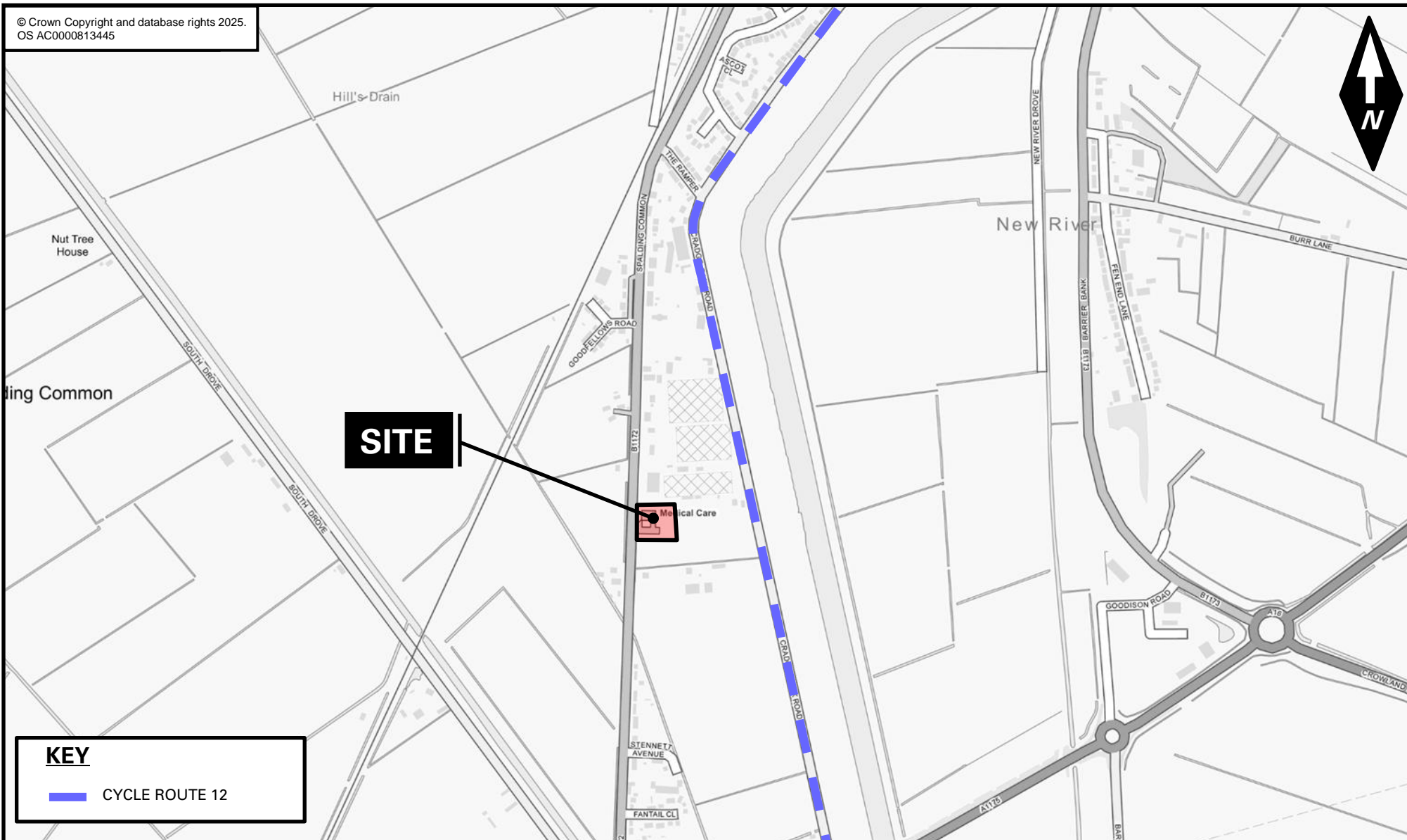
TITLE:
CYCLIST CATCHMENT AREA (5 KILOMETRES)

JOB TITLE:
ASHWOOD CARE HOME, SPALDING

bc **BANCROFT**
CONSULTING

JOB NUMBER:
F23073

FIGURE:
3



KEY

 CYCLE ROUTE 12

SCALE: **Do Not Scale**

DATE: **24.06.25**

DRAWN: **CAB**

CLIENT:
COUNTRY COURT CARE

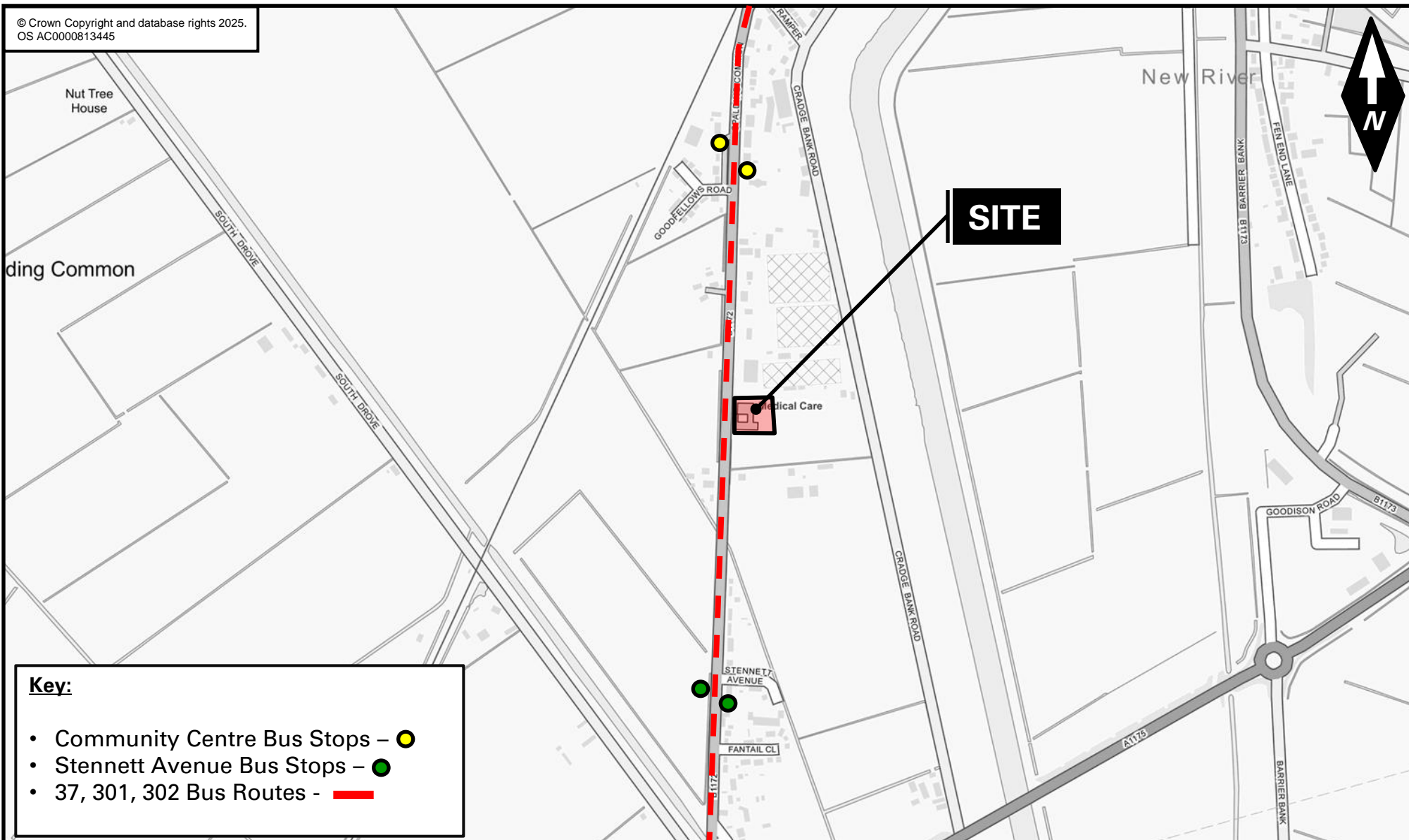
TITLE:
LOCAL CYCLE ROUTES (TAKEN FROM cycle.travel/city/spalding/map)

JOB TITLE:
ASHWOOD CARE HOME, SPALDING

bc **BANCROFT**
CONSULTING

JOB NUMBER:
F23073

FIGURE:
4



SCALE: **Do Not Scale**

DATE: **24.06.25**

DRAWN: **CAB**

CLIENT:
COUNTRY COURT CARE

TITLE:
LOCAL BUS ROUTES

JOB TITLE:
ASHWOOD CARE HOME, SPALDING

bc **BANCROFT**
CONSULTING

JOB NUMBER:
F23073

FIGURE:
5

APPENDIX A – COPIES OF STAFF AND VISITOR SURVEY RESPONSES

STAFF TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME



Date.....

1. Home postcode

2. Job title and grade

.....

3. Age

- Under 25 years
- 25 to 34 years
- 35 to 44 years
- 45 to 54 years
- Over 55 years

4. Do you have a medical condition that affects your travel arrangements?

- Yes
- No

5. Do you normally work

- Out of hours (Shift)
- Normal working hours (9 to 5)
- Other (please specify)

.....

6. Is your work

- Full time
- Part time

7. How do you mostly travel to work?

- Bus
- Bicycle
- Car – on your own
- Car – accompanied
- Motorbike
- Walk
- Other (please specify)

.....

8. Which alternative would you have used if your current mode was unavailable?

- Bus
- Bicycle
- Car – on your own
- Car – accompanied
- Motorbike
- Walk
- Other (please specify)

.....

9. How far do you travel to work?

- Up to 1 mile
- Between 1 and 2 miles
- Between 2 and 4 miles
- Between 4 and 10 miles
- Between 10 and 20 miles

10. How long does it currently take you to get to work?

- 0 to 15 minutes
- 16 to 30 minutes
- 31 to 60 minutes
- 61 to 90 minutes
- Longer than 90 minutes

11. Which of the following changes would encourage you to cycle to work (if you already cycle which would you most like to see)?

(Please tick no more than 2 boxes)

- Improved cycle paths on route to work
- Improved cycle parking at work place
- Improved changing facilities/lockers at work
- Arrangements to buy a cycle at discount
- Other

.....

12. Which of the following changes would most encourage you to use public transport for your journey to work (if you already use public transport, which would you most like to see)?

(Please tick no more than 2 boxes)

- More direct bus routes
- More frequent services
- Better bus stop facilities
- Discount travel available from employer
- Better connection to work from bus stop
- Better timetable information
- Other (please specify)

.....

- None

--

13. If you have travelled by car, what is your main reason for using a car to get to work?

- Car essential to perform job
- Dropping/collecting children
- Health reasons
- Lack of alternative
- Other

.....

14. Where do you usually park?

- Within workplace carpark
- In a nearby street
- Other (please specify)

.....

15. Would you be prepared to car share?

- Yes
- No

If no, please say why.....

.....

16. Which of the following would most encourage you to car share?

(Please tick no more than 2 boxes)

- Help in finding similar car share partners
- Free taxi home if let down by car driver
- Reserved parking for car sharers
- Other (please specify)

.....

- None

--

VISITOR TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME



Date

1. Gender

- Male
- Female
- Prefer not to say

2. Home postcode/area

.....

3. Age

- Under 25 years
- 25 to 34 years
- 35 to 44 years
- 45 to 54 years
- 55 to 64 years
- 65 to 74 years
- 75 or over

4. What time did you arrive at the care home

.....

5. Do you have a medical condition that affects your travel arrangements?

- Yes
- No

6. How did you get here?

- Bus
- Bicycle
- Car – on your own
- Car – accompanied
- Taxi
- Motorbike
- Walk
- Other (please specify)

.....

7. How do you plan to get home?

- Bus
- Bicycle
- Car – on your own
- Car – accompanied
- Taxi
- Motorbike
- Walk
- Other (please specify)

.....

8. Which alternative would you have used if your current mode was unavailable?

- Bus
- Bicycle
- Car – on your own
- Car – accompanied
- Taxi
- Motorbike
- Walk
- Other (please specify)

.....

9. How far have you travelled to the care home?

- Up to 1 mile
- Between 1 and 2 miles
- Between 2 and 4 miles
- Between 4 and 10 miles
- Between 10 and 20 miles

10. How long did it take you to get here?

- 0 to 15 minutes
- 16 to 30 minutes
- 31 to 60 minutes
- 61 to 90 minutes
- Longer than 90 minutes

11. Which of the following changes would encourage you to use public transport to get to the care home?

(Please tick no more than 2 boxes)

- More direct bus routes
- More frequent services
- Easy access buses (low floor)
- Better lighting at bus shelters
- Better connection from home to bus stop
- Better timetable information
- Other (please specify)

.....

- None

--

12. If you have travelled by car, where have you parked?

- Within the care home car park
- In a nearby street
- Other (please specify)

.....

13. If you travelled by car, how long did it take you to park?

.....

STAFF TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME



Date: Sian Carter

1. Home postcode PE11 3GU

2. Job title and grade
night care Assistant

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☒ 45 to 54 years
- ☐ Over 55 years

4. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☒ No

5. Do you normally work

- ☐ Out of hours (Shift)
- ☒ Normal working hours (9 to 5)
- ☐ Other (please specify)

6. Is your work

- ☐ Full time
- ☒ Part time

7. How do you mostly travel to work?

- ☐ Bus
- ☐ Bicycle
- ☒ Car – on your own
- ☐ Car – accompanied
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☒ Car – on your own
- ☐ Car – accompanied
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

9. How far do you travel to work?

- ☐ Up to 1 mile
- ☒ Between 1 and 2 miles
- ☐ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

10. How long does it currently take you to get to work?

- ☒ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

11. Which of the following changes would encourage you to cycle to work (if you already cycle which would you most like to see)?

(Please tick no more than 2 boxes)

- ☒ Improved cycle paths on route to work
- ☐ Improved cycle parking at work place
- ☐ Improved changing facilities/lockers at work
- ☐ Arrangements to buy a cycle at discount
- ☐ Other

12. Which of the following changes would most encourage you to use public transport for your journey to work (if you already use public transport, which would you most like to see)?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Better bus stop facilities
- ☒ Discount travel available from employer
- ☐ Better connection to work from bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

None

13. If you have travelled by car, what is your main reason for using a car to get to work?

- ☒ Car essential to perform job
- ☒ Dropping/collecting children
- ☐ Health reasons
- ☐ Lack of alternative
- ☐ Other

14. Where do you usually park?

- ☒ Within workplace carpark
- ☐ In a nearby street
- ☐ Other (please specify)

15. Would you be prepared to car share?

- ☒ Yes
- ☐ No

If no, please say why

16. Which of the following would most encourage you to car share?

(Please tick no more than 2 boxes)

- ☐ Help in finding similar car share partners
- ☐ Free taxi home if let down by car driver
- ☒ Reserved parking for car sharers
- ☐ Other (please specify)

None

STAFF TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME

Date 25/03/251. Home postcode PE11 3AB

2. Job title and grade

Carex

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☒ 35 to 44 years
- ☐ 45 to 54 years
- ☐ Over 55 years

4. Do you have a medical condition that affects your travel arrangements?

- ☒ Yes
- ☐ No

5. Do you normally work

- ☒ Out of hours (Shift)
- ☐ Normal working hours (9 to 5)
- ☐ Other (please specify)

6. Is your work

- ☒ Full time
- ☐ Part time

7. How do you mostly travel to work?

- ☐ Bus
- ☐ Bicycle
- ☒ Car – on your own
- ☐ Car – accompanied
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☒ Motorbike
- ☐ Walk
- ☐ Other (please specify)

9. How far do you travel to work?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☒ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

10. How long does it currently take you to get to work?

- ☒ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

11. Which of the following changes would encourage you to cycle to work (if you already cycle which would you most like to see)?

(Please tick no more than 2 boxes)

- ☒ Improved cycle paths on route to work
- ☐ Improved cycle parking at work place
- ☐ Improved changing facilities/lockers at work
- ☐ Arrangements to buy a cycle at discount
- ☐ Other

12. Which of the following changes would most encourage you to use public transport for your journey to work (if you already use public transport, which would you most like to see)?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Better bus stop facilities
- ☐ Discount travel available from employer
- ☐ Better connection to work from bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

None

13. If you have travelled by car, what is your main reason for using a car to get to work?

- ☐ Car essential to perform job
- ☒ Dropping/collecting children
- ☐ Health reasons
- ☐ Lack of alternative
- ☐ Other

14. Where do you usually park?

- ☒ Within workplace carpark
- ☐ In a nearby street
- ☐ Other (please specify)

15. Would you be prepared to car share?

- ☒ Yes
- ☐ No

If no, please say why.....

16. Which of the following would most encourage you to car share?

(Please tick no more than 2 boxes)

- ☒ Help in finding similar car share partners
- ☐ Free taxi home if let down by car driver
- ☐ Reserved parking for car sharers
- ☐ Other (please specify)

None

STAFF TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME

Date... 25/03/25

1. Home postcode PE11 2GF

2. Job title and grade

Carex

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☐ Over 55 years

<input checked="" type="checkbox"/>

4. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☒ No

<input checked="" type="checkbox"/>

5. Do you normally work

- ☐ Out of hours (Shift)
- ☒ Normal working hours (9 to 5)
- ☐ Other (please specify)

<input checked="" type="checkbox"/>

6. Is your work

- ☐ Full time
- ☒ Part time

<input checked="" type="checkbox"/>

7. How do you mostly travel to work?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☒ Car – accompanied
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

<input checked="" type="checkbox"/>

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☒ Motorbike
- ☐ Walk
- ☐ Other (please specify)

<input checked="" type="checkbox"/>

9. How far do you travel to work?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☒ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

<input checked="" type="checkbox"/>

10. How long does it currently take you to get to work?

- ☒ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

<input checked="" type="checkbox"/>

11. Which of the following changes would encourage you to cycle to work (if you already cycle which would you most like to see)?
(Please tick no more than 2 boxes)

- ☐ Improved cycle paths on route to work
- ☒ Improved cycle parking at work place
- ☐ Improved changing facilities/lockers at work
- ☐ Arrangements to buy a cycle at discount
- ☐ Other

<input checked="" type="checkbox"/>

12. Which of the following changes would most encourage you to use public transport for your journey to work (if you already use public transport, which would you most like to see)?
(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Better bus stop facilities
- ☐ Discount travel available from employer
- ☐ Better connection to work from bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

☒ None

<input checked="" type="checkbox"/>

13. If you have travelled by car, what is your main reason for using a car to get to work?

- ☐ Car essential to perform job
- ☒ Dropping/collecting children
- ☐ Health reasons
- ☐ Lack of alternative
- ☐ Other

<input checked="" type="checkbox"/>

14. Where do you usually park?

- ☒ Within workplace carpark
- ☐ In a nearby street
- ☐ Other (please specify)

<input checked="" type="checkbox"/>

15. Would you be prepared to car share?

- ☒ Yes
- ☐ No

If no, please say why.....

<input checked="" type="checkbox"/>

16. Which of the following would most encourage you to car share?
(Please tick no more than 2 boxes)

- ☐ Help in finding similar car share partners
- ☒ Free taxi home if let down by car driver
- ☐ Reserved parking for car sharers
- ☐ Other (please specify)

<input checked="" type="checkbox"/>

☐ None

--

STAFF TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME

Date: 25-08-2025

1. Home postcode PE11 2YN

2. Job title and grade
Care Assistant

3. Age
- ☐ Under 25 years
 - ☐ 25 to 34 years
 - ☐ 35 to 44 years
 - ☐ 45 to 54 years
 - ☒ Over 55 years

4. Do you have a medical condition that affects your travel arrangements?
- ☐ Yes
 - ☒ No

5. Do you normally work
- ☐ Out of hours (Shift)
 - ☒ Normal working hours (9 to 5)
 - ☐ Other (please specify)

6. Is your work
- ☐ Full time
 - ☒ Part time

7. How do you mostly travel to work?
- ☐ Bus
 - ☐ Bicycle
 - ☒ Car – on your own
 - ☐ Car – accompanied
 - ☐ Motorbike
 - ☐ Walk
 - ☐ Other (please specify)

8. Which alternative would you have used if your current mode was unavailable?
- ☐ Bus
 - ☐ Bicycle
 - ☒ Car – on your own
 - ☐ Car – accompanied
 - ☐ Motorbike
 - ☐ Walk
 - ☐ Other (please specify)

9. How far do you travel to work?
- ☐ Up to 1 mile
 - ☒ Between 1 and 2 miles
 - ☐ Between 2 and 4 miles
 - ☐ Between 4 and 10 miles
 - ☐ Between 10 and 20 miles

10. How long does it currently take you to get to work?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

11. Which of the following changes would encourage you to cycle to work (if you already cycle which would you most like to see)?
(Please tick no more than 2 boxes)

- ☐ Improved cycle paths on route to work
- ☐ Improved cycle parking at work place
- ☐ Improved changing facilities/lockers at work
- ☐ Arrangements to buy a cycle at discount
- ☐ Other

12. Which of the following changes would most encourage you to use public transport for your journey to work (if you already use public transport, which would you most like to see)?
(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Better bus stop facilities
- ☐ Discount travel available from employer
- ☐ Better connection to work from bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

☐ None

13. If you have travelled by car, what is your main reason for using a car to get to work?

- ☐ Car essential to perform job
- ☐ Dropping/collecting children
- ☐ Health reasons
- ☐ Lack of alternative
- ☐ Other

14. Where do you usually park?

- ☐ Within workplace carpark
- ☐ In a nearby street
- ☐ Other (please specify)

15. Would you be prepared to car share?

- ☐ Yes
- ☐ No

If no, please say why

16. Which of the following would most encourage you to car share?
(Please tick no more than 2 boxes)

- ☐ Help in finding similar car share partners
- ☐ Free taxi home if let down by car driver
- ☐ Reserved parking for car sharers
- ☐ Other (please specify)

☐ None

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STAFF TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME



Date 24/3/25

1. Home postcode PC 11 1HF

2. Job title and grade

Senior Care Assistant

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☒ 35 to 44 years
- ☐ 45 to 54 years
- ☐ Over 55 years

✓

4. Do you have a medical condition that affects your travel arrangements?

- ☒ Yes
- ☐ No

✓

5. Do you normally work

- ☐ Out of hours (Shift)
- ☐ Normal working hours (9 to 5)
- ☐ Other (please specify)

12 hrs

6. Is your work

- ☒ Full time
- ☐ Part time

✓

7. How do you mostly travel to work?

- ☐ Bus
- ☐ Bicycle
- ☒ Car – on your own
- ☐ Car – accompanied
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

✓

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☒ Car – accompanied
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

✓

9. How far do you travel to work?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☒ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

✓

10. How long does it currently take you to get to work?

- ☒ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

✓

11. Which of the following changes would encourage you to cycle to work (if you already cycle which would you most like to see)?

(Please tick no more than 2 boxes)

- ☐ Improved cycle paths on route to work
- ☐ Improved cycle parking at work place
- ☐ Improved changing facilities/lockers at work
- ☒ Arrangements to buy a cycle at discount
- ☐ Other

✓

12. Which of the following changes would most encourage you to use public transport for your journey to work (if you already use public transport, which would you most like to see)?

(Please tick no more than 2 boxes)

- ☒ More direct bus routes
- ☒ More frequent services
- ☒ Better bus stop facilities
- ☐ Discount travel available from employer
- ☐ Better connection to work from bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

✓
✓
✓

None

--

13. If you have travelled by car, what is your main reason for using a car to get to work?

- ☐ Car essential to perform job
- ☐ Dropping/collecting children
- ☒ Health reasons
- ☐ Lack of alternative
- ☐ Other

✓

14. Where do you usually park?

- ☐ Within workplace carpark
- ☐ In a nearby street
- ☐ Other (please specify)

husband dropping at work place

15. Would you be prepared to car share?

- ☒ Yes
- ☐ No

If no, please say why.....

✓

16. Which of the following would most encourage you to car share?

(Please tick no more than 2 boxes)

- ☒ Help in finding similar car share partners
- ☐ Free taxi home if let down by car driver
- ☐ Reserved parking for car sharers
- ☐ Other (please specify)

✓

None

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STAFF TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME

Date 25/3/25

1. Home postcode PE11 3NF

2. Job title and grade
CAREER

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☒ Over 55 years

4. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☒ No

5. Do you normally work

- ☐ Out of hours (Shift)
- ☐ Normal working hours (9 to 5)
- ☐ Other (please specify)

7-7

6. Is your work

- ☐ Full time
- ☒ Part time

7. How do you mostly travel to work?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☒ Car – accompanied
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

?

9. How far do you travel to work?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☐ Between 2 and 4 miles
- ☒ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

10. How long does it currently take you to get to work?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

11. Which of the following changes would encourage you to cycle to work (if you already cycle which would you most like to see)?
(Please tick no more than 2 boxes)

- ☐ Improved cycle paths on route to work
- ☐ Improved cycle parking at work place
- ☐ Improved changing facilities/lockers at work
- ☐ Arrangements to buy a cycle at discount
- ☐ Other

12. Which of the following changes would most encourage you to use public transport for your journey to work (if you already use public transport, which would you most like to see)?
(Please tick no more than 2 boxes)

- ☐ More direct bus routes
 - ☐ More frequent services
 - ☐ Better bus stop facilities
 - ☐ Discount travel available from employer
 - ☐ Better connection to work from bus stop
 - ☐ Better timetable information
 - ☐ Other (please specify)
- No Buses

13. If you have travelled by car, what is your main reason for using a car to get to work?

- ☐ Car essential to perform job
- ☐ Dropping/collecting children
- ☐ Health reasons
- ☐ Lack of alternative
- ☐ Other

14. Where do you usually park?

- ☐ Within workplace carpark
- ☐ In a nearby street
- ☐ Other (please specify)

15. Would you be prepared to car share?

- ☐ Yes
- ☒ No

If no, please say why.....

16. Which of the following would most encourage you to car share?

(Please tick no more than 2 boxes)

- ☐ Help in finding similar car share partners
- ☐ Free taxi home if let down by car driver
- ☐ Reserved parking for car sharers
- ☐ Other (please specify)
- ☐ None

STAFF TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME

Date 25-3-25

1. Home postcode PE11 2YD

2. Job title and grade
CAREER

3. Age
- ☐ Under 25 years
 - ☐ 25 to 34 years
 - ☐ 35 to 44 years
 - ☐ 45 to 54 years
 - ☐ Over 55 years

4. Do you have a medical condition that affects your travel arrangements?
- ☐ Yes
 - ☒ No

5. Do you normally work
- ☐ Out of hours (Shift)
 - ☐ Normal working hours (9 to 5)
 - ☐ Other (please specify)

7-7

6. Is your work
- ☐ Full time
 - ☐ Part time

7. How do you mostly travel to work?
- ☐ Bus
 - ☐ Bicycle
 - ☐ Car – on your own
 - ☐ Car – accompanied
 - ☐ Motorbike
 - ☐ Walk
 - ☐ Other (please specify)

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

TAXI

9. How far do you travel to work?
- ☐ Up to 1 mile
 - ☐ Between 1 and 2 miles
 - ☐ Between 2 and 4 miles
 - ☐ Between 4 and 10 miles
 - ☐ Between 10 and 20 miles

10. How long does it currently take you to get to work?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

11. Which of the following changes would encourage you to cycle to work (if you already cycle which would you most like to see)?
(Please tick no more than 2 boxes)

- ☐ Improved cycle paths on route to work
- ☐ Improved cycle parking at work place
- ☐ Improved changing facilities/lockers at work
- ☐ Arrangements to buy a cycle at discount
- ☐ Other

dark when starting
dark when finishing not safe

12. Which of the following changes would most encourage you to use public transport for your journey to work (if you already use public transport, which would you most like to see)?
(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Better bus stop facilities
- ☐ Discount travel available from employer
- ☐ Better connection to work from bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

Bus that is running at the times I work

13. If you have travelled by car, what is your main reason for using a car to get to work?

- ☐ Car essential to perform job
- ☐ Dropping/collecting children
- ☐ Health reasons
- ☐ Lack of alternative
- ☐ Other

Early mornings - dark and not safe
late evenings - dark and not safe

14. Where do you usually park?

- ☐ Within workplace carpark
- ☐ In a nearby street
- ☐ Other (please specify)

15. Would you be prepared to car share?

- ☐ Yes - If someone on route
- ☐ No

If no, please say why.....

16. Which of the following would most encourage you to car share?
(Please tick no more than 2 boxes)

- ☐ Help in finding similar car share partners
- ☐ Free taxi home if let down by car driver
- ☐ Reserved parking for car sharers
- ☐ Other (please specify)
- ☐ None

--

STAFF TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME

Date 25/03/25

1. Home postcode PE12 8PW

2. Job title and grade
SCA

3. Age
- ☐ Under 25 years
 - ☐ 25 to 34 years
 - ☐ 35 to 44 years
 - ☐ 45 to 54 years
 - ☐ Over 55 years

<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

4. Do you have a medical condition that affects your travel arrangements?
- ☐ Yes
 - ☒ No

<input checked="" type="checkbox"/>
<input type="checkbox"/>

5. Do you normally work
- ☐ Out of hours (Shift)
 - ☐ Normal working hours (9 to 5)
 - ☐ Other (please specify)

<input type="checkbox"/>
<input type="checkbox"/>

7-7

6. Is your work
- ☐ Full time
 - ☐ Part time

<input checked="" type="checkbox"/>
<input type="checkbox"/>

7. How do you mostly travel to work?
- ☐ Bus
 - ☐ Bicycle
 - ☐ Car – on your own
 - ☐ Car – accompanied
 - ☐ Motorbike
 - ☐ Walk
 - ☐ Other (please specify)

<input type="checkbox"/>
<input type="checkbox"/>
<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

<input type="checkbox"/>
<input type="checkbox"/>
<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

9. How far do you travel to work?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☐ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input checked="" type="checkbox"/>
<input type="checkbox"/>

10. How long does it currently take you to get to work?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

11. Which of the following changes would encourage you to cycle to work (if you already cycle which would you most like to see)?
(Please tick no more than 2 boxes)

- ☐ Improved cycle paths on route to work
- ☐ Improved cycle parking at work place
- ☐ Improved changing facilities/lockers at work
- ☐ Arrangements to buy a cycle at discount
- ☐ Other

NONE

<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

12. Which of the following changes would most encourage you to use public transport for your journey to work (if you already use public transport, which would you most like to see)?
(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Better bus stop facilities
- ☐ Discount travel available from employer
- ☐ Better connection to work from bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

NONE

<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

13. If you have travelled by car, what is your main reason for using a car to get to work?

- ☐ Car essential to perform job
- ☐ Dropping/collecting children
- ☐ Health reasons
- ☐ Lack of alternative
- ☐ Other

<input type="checkbox"/>
<input type="checkbox"/>
<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

14. Where do you usually park?

- ☐ Within workplace carpark
- ☐ In a nearby street
- ☐ Other (please specify)

<input checked="" type="checkbox"/>
<input type="checkbox"/>

15. Would you be prepared to car share?

- ☐ Yes
- ☐ No

If no, please say why... don't like

<input checked="" type="checkbox"/>
<input type="checkbox"/>

16. Which of the following would most encourage you to car share?
(Please tick no more than 2 boxes)

- ☐ Help in finding similar car share partners
- ☐ Free taxi home if let down by car driver
- ☐ Reserved parking for car sharers
- ☐ Other (please specify)

NONE

<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

<input checked="" type="checkbox"/>

STAFF TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME

Date 25-03-2025

1. Home postcode PE11 2dy

2. Job title and grade

Housekeeper

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☐ Over 55 years

4. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☒ No

5. Do you normally work

- ☐ Out of hours (Shift)
- ☐ Normal working hours (9 to 5)
- ☐ Other (please specify)

8-3

6. Is your work

- ☐ Full time
- ☐ Part time

7. How do you mostly travel to work?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

9. How far do you travel to work?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☐ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

10. How long does it currently take you to get to work?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

11. Which of the following changes would encourage you to cycle to work (if you already cycle which would you most like to see)?

(Please tick no more than 2 boxes)

- ☐ Improved cycle paths on route to work
- ☐ Improved cycle parking at work place
- ☐ Improved changing facilities/lockers at work
- ☐ Arrangements to buy a cycle at discount
- ☐ Other

12. Which of the following changes would most encourage you to use public transport for your journey to work (if you already use public transport, which would you most like to see)?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Better bus stop facilities
- ☐ Discount travel available from employer
- ☐ Better connection to work from bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

☐ None

--

13. If you have travelled by car, what is your main reason for using a car to get to work?

- ☐ Car essential to perform job
- ☐ Dropping/collecting children
- ☐ Health reasons
- ☐ Lack of alternative
- ☐ Other

14. Where do you usually park?

- ☐ Within workplace carpark
- ☐ In a nearby street
- ☐ Other (please specify)

15. Would you be prepared to car share?

- ☐ Yes
- ☐ No

If no, please say why... I need to go to school for pick-up children

16. Which of the following would most encourage you to car share?

(Please tick no more than 2 boxes)

- ☐ Help in finding similar car share partners
- ☐ Free taxi home if let down by car driver
- ☐ Reserved parking for car sharers
- ☐ Other (please specify)

☐ None

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STAFF TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME

Date 25/03/25

1. Home postcode PE11 2YJ

2. Job title and grade
SCA

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☐ Over 55 years

4. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☒ No

5. Do you normally work

- ☐ Out of hours (Shift)
- ☐ Normal working hours (9 to 5)
- ☐ Other (please specify)
7-7 (12 hrs)

6. Is your work

- ☐ Full time
- ☒ Part time

7. How do you mostly travel to work?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☒ Car – accompanied
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☒ Car – on your own
- ☒ Car – accompanied
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

9. How far do you travel to work?

- ☐ Up to 1 mile
- ☒ Between 1 and 2 miles
- ☐ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

10. How long does it currently take you to get to work?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

11. Which of the following changes would encourage you to cycle to work (if you already cycle which would you most like to see)?
(Please tick no more than 2 boxes)

- ☐ Improved cycle paths on route to work
- ☒ Improved cycle parking at work place
- ☒ Improved changing facilities/lockers at work
- ☐ Arrangements to buy a cycle at discount
- ☐ Other

12. Which of the following changes would most encourage you to use public transport for your journey to work (if you already use public transport, which would you most like to see)?
(Please tick no more than 2 boxes)

- ☒ More direct bus routes
- ☒ More frequent services
- ☐ Better bus stop facilities
- ☐ Discount travel available from employer
- ☐ Better connection to work from bus stop
- ☐ Better timetable information
- ☐ Other (please specify)
- ☐ None

13. If you have travelled by car, what is your main reason for using a car to get to work?

- ☐ Car essential to perform job
- ☐ Dropping/collecting children
- ☐ Health reasons
- ☐ Lack of alternative
- ☒ Other

14. Where do you usually park?

- ☐ Within workplace carpark
- ☒ In a nearby street
- ☐ Other (please specify)

15. Would you be prepared to car share?

- ☐ Yes
- ☒ No

If no, please say why.....

16. Which of the following would most encourage you to car share?

(Please tick no more than 2 boxes)

- ☒ Help in finding similar car share partners
- ☒ Free taxi home if let down by car driver
- ☒ Reserved parking for car sharers
- ☐ Other (please specify)
- ☐ None

STAFF TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME

Date 25-03-25

1. Home postcode PR11 2BU

2. Job title and grade
Senior Care

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☐ Over 55 years

4. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☒ No

5. Do you normally work

- ☐ Out of hours (Shift)
- ☐ Normal working hours (9 to 5)
- ☐ Other (please specify)

12 hrs

6. Is your work

- ☐ Full time
- ☒ Part time

7. How do you mostly travel to work?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Motorbike
- ☐ Walk
- ☒ Other (please specify)

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Motorbike
- ☐ Walk
- ☒ Other (please specify)

9. How far do you travel to work?

- ☐ Up to 1 mile
- ☒ Between 1 and 2 miles
- ☐ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

10. How long does it currently take you to get to work?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

11. Which of the following changes would encourage you to cycle to work (if you already cycle which would you most like to see)?
(Please tick no more than 2 boxes)

- ☐ Improved cycle paths on route to work
- ☐ Improved cycle parking at work place
- ☐ Improved changing facilities/lockers at work
- ☐ Arrangements to buy a cycle at discount
- ☐ Other

12. Which of the following changes would most encourage you to use public transport for your journey to work (if you already use public transport, which would you most like to see)?
(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Better bus stop facilities
- ☐ Discount travel available from employer
- ☐ Better connection to work from bus stop
- ☐ Better timetable information
- ☐ Other (please specify)
- ☐ None

13. If you have travelled by car, what is your main reason for using a car to get to work?

- ☐ Car essential to perform job
- ☐ Dropping/collecting children
- ☐ Health reasons
- ☐ Lack of alternative
- ☐ Other

14. Where do you usually park?

- ☐ Within workplace carpark
- ☐ In a nearby street
- ☐ Other (please specify)

15. Would you be prepared to car share?

- ☐ Yes
- ☒ No

If no, please say why.....

16. Which of the following would most encourage you to car share?

(Please tick no more than 2 boxes)

- ☐ Help in finding similar car share partners
- ☐ Free taxi home if let down by car driver
- ☐ Reserved parking for car sharers
- ☐ Other (please specify)
- ☐ None

STAFF TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME

bc

Date 24-3-25

1. Home postcode PE12 7EE

2. Job title and grade
Housekeeping

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☒ Over 55 years

4. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☒ No

5. Do you normally work

- ☐ Out of hours (Shift)
- ☒ Normal working hours (9 to 5)
- ☐ Other (please specify)

6. Is your work

- ☐ Full time
- ☒ Part time

7. How do you mostly travel to work?

- ☐ Bus
- ☐ Bicycle
- ☒ Car – on your own
- ☐ Car – accompanied
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☒ Car – accompanied
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

9. How far do you travel to work?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☐ Between 2 and 4 miles
- ☒ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

10. How long does it currently take you to get to work?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

11. Which of the following changes would encourage you to cycle to work (if you already cycle which would you most like to see)?

(Please tick no more than 2 boxes)

- ☒ Improved cycle paths on route to work
- ☐ Improved cycle parking at work place
- ☐ Improved changing facilities/lockers at work
- ☐ Arrangements to buy a cycle at discount
- ☐ Other

12. Which of the following changes would most encourage you to use public transport for your journey to work (if you already use public transport, which would you most like to see)?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☒ More frequent services
- ☐ Better bus stop facilities
- ☐ Discount travel available from employer
- ☐ Better connection to work from bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

None

13. If you have travelled by car, what is your main reason for using a car to get to work?

- ☐ Car essential to perform job
- ☐ Dropping/collecting children
- ☐ Health reasons
- ☐ Lack of alternative
- ☒ Other

14. Where do you usually park?

- ☒ Within workplace carpark
- ☐ In a nearby street
- ☐ Other (please specify)

15. Would you be prepared to car share?

- ☒ Yes
- ☐ No

If no, please say why

16. Which of the following would most encourage you to car share?

(Please tick no more than 2 boxes)

- ☐ Help in finding similar car share partners
- ☐ Free taxi home if let down by car driver
- ☐ Reserved parking for car sharers
- ☐ Other (please specify)

None

STAFF TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME

Date 25/03/25

1. Home postcode PE11 2GF

2. Job title and grade

HOUSE KEEPING

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☒ 45 to 54 years
- ☐ Over 55 years

4. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☒ No

5. Do you normally work

- ☐ Out of hours (Shift)
- ☒ Normal working hours (9 to 5)
- ☐ Other (please specify)

6. Is your work

- ☐ Full time
- ☒ Part time

7. How do you mostly travel to work?

- ☐ Bus
- ☐ Bicycle
- ☒ Car – on your own
- ☐ Car – accompanied
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☒ Car – accompanied
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

9. How far do you travel to work?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☒ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

10. How long does it currently take you to get to work?

- ☒ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

11. Which of the following changes would encourage you to cycle to work (if you already cycle which would you most like to see)?

(Please tick no more than 2 boxes)

- ☒ Improved cycle paths on route to work
- ☒ Improved cycle parking at work place
- ☐ Improved changing facilities/lockers at work
- ☐ Arrangements to buy a cycle at discount
- ☐ Other

12. Which of the following changes would most encourage you to use public transport for your journey to work (if you already use public transport, which would you most like to see)?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Better bus stop facilities
- ☐ Discount travel available from employer
- ☐ Better connection to work from bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

- ☒ None

13. If you have travelled by car, what is your main reason for using a car to get to work?

- ☐ Car essential to perform job
- ☒ Dropping/collecting children
- ☐ Health reasons
- ☐ Lack of alternative
- ☐ Other

14. Where do you usually park?

- ☒ Within workplace carpark
- ☐ In a nearby street
- ☐ Other (please specify)

15. Would you be prepared to car share?

- ☒ Yes
- ☐ No

If no, please say why.....

16. Which of the following would most encourage you to car share?

(Please tick no more than 2 boxes)

- ☒ Help in finding similar car share partners
- ☐ Free taxi home if let down by car driver
- ☐ Reserved parking for car sharers
- ☐ Other (please specify)

- ☐ None

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STAFF TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME

bc

Date 25/3/20251. Home postcode PE11 3FE

2. Job title and grade

Wellbeing Team

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☒ 35 to 44 years
- ☐ 45 to 54 years
- ☐ Over 55 years

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4. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☒ No

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5. Do you normally work

- ☐ Out of hours (Shift)
- ☐ Normal working hours (9 to 5)
- ☐ Other (please specify)

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9-2:30

6. Is your work

- ☐ Full time
- ☒ Part time

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7. How do you mostly travel to work?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

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8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

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9. How far do you travel to work?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☒ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

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10. How long does it currently take you to get to work?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

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11. Which of the following changes would encourage you to cycle to work (if you already cycle which would you most like to see)?

(Please tick no more than 2 boxes)

- ☐ Improved cycle paths on route to work
- ☐ Improved cycle parking at work place
- ☐ Improved changing facilities/lockers at work
- ☐ Arrangements to buy a cycle at discount
- ☐ Other

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12. Which of the following changes would most encourage you to use public transport for your journey to work (if you already use public transport, which would you most like to see)?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Better bus stop facilities
- ☐ Discount travel available from employer
- ☐ Better connection to work from bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

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None

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13. If you have travelled by car, what is your main reason for using a car to get to work?

- ☐ Car essential to perform job
- ☐ Dropping/collecting children
- ☐ Health reasons
- ☐ Lack of alternative
- ☐ Other

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14. Where do you usually park?

- ☐ Within workplace carpark
- ☐ In a nearby street
- ☐ Other (please specify)

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15. Would you be prepared to car share?

- ☐ Yes
- ☒ No

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If no, please say why

have dependant children to take to school/nursery

16. Which of the following would most encourage you to car share?

(Please tick no more than 2 boxes)

- ☐ Help in finding similar car share partners
- ☐ Free taxi home if let down by car driver
- ☐ Reserved parking for car sharers
- ☐ Other (please specify)

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None

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STAFF TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME

Date 25/3/24

1. Home postcode PE11 2BN

2. Job title and grade

SCA

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☐ Over 55 years

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4. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☒ No

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5. Do you normally work

- ☐ Out of hours (Shift)
- ☐ Normal working hours (9 to 5)
- ☐ Other (please specify)

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7-7 shifts

6. Is your work

- ☐ Full time
- ☒ Part time

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7. How do you mostly travel to work?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

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8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

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9. How far do you travel to work?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☐ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

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10. How long does it currently take you to get to work?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

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11. Which of the following changes would encourage you to cycle to work (if you already cycle which would you most like to see)?
(Please tick no more than 2 boxes)

- ☐ Improved cycle paths on route to work
- ☐ Improved cycle parking at work place
- ☐ Improved changing facilities/lockers at work
- ☐ Arrangements to buy a cycle at discount
- ☐ Other

☒
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12. Which of the following changes would most encourage you to use public transport for your journey to work (if you already use public transport, which would you most like to see)?
(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Better bus stop facilities
- ☐ Discount travel available from employer
- ☐ Better connection to work from bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

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None

☐

13. If you have travelled by car, what is your main reason for using a car to get to work?

- ☐ Car essential to perform job
- ☐ Dropping/collecting children
- ☐ Health reasons
- ☐ Lack of alternative
- ☐ Other

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14. Where do you usually park?

- ☐ Within workplace carpark
- ☐ In a nearby street
- ☐ Other (please specify)

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☐

15. Would you be prepared to car share?

- ☐ Yes
- ☒ No

If no, please say why.....

☒
☐

16. Which of the following would most encourage you to car share?
(Please tick no more than 2 boxes)

- ☐ Help in finding similar car share partners
- ☐ Free taxi home if let down by car driver
- ☐ Reserved parking for car sharers
- ☐ Other (please specify)

☒
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None

☐

STAFF TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME

bc

Date 24/3/2025

1. Home postcode PE11 2GU

2. Job title and grade

senior carer

3. Age

- ☐ Under 25 years
- ☒ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☐ Over 55 years

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4. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☒ No

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☒

5. Do you normally work

- ☐ Out of hours (Shift)
- ☒ Normal working hours (9 to 5)
- ☐ Other (please specify)

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6. Is your work

- ☐ Full time
- ☒ Part time

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☒

7. How do you mostly travel to work?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☒ Motorbike
- ☐ Walk
- ☐ Other (please specify)

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8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Motorbike
- ☐ Walk
- ☒ Other (please specify)

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9. How far do you travel to work?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☒ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

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10. How long does it currently take you to get to work?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

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11. Which of the following changes would encourage you to cycle to work (if you already cycle which would you most like to see)?

(Please tick no more than 2 boxes)

- ☒ Improved cycle paths on route to work
- ☒ Improved cycle parking at work place
- ☒ Improved changing facilities/lockers at work
- ☐ Arrangements to buy a cycle at discount
- ☐ Other

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12. Which of the following changes would most encourage you to use public transport for your journey to work (if you already use public transport, which would you most like to see)?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☒ More frequent services
- ☐ Better bus stop facilities
- ☒ Discount travel available from employer
- ☐ Better connection to work from bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

☐
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None

☐

13. If you have travelled by car, what is your main reason for using a car to get to work?

- ☐ Car essential to perform job
- ☐ Dropping/collecting children
- ☐ Health reasons
- ☐ Lack of alternative
- ☒ Other

☐
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14. Where do you usually park?

- ☐ Within workplace carpark
- ☐ In a nearby street
- ☐ Other (please specify)

☐
☐

15. Would you be prepared to car share?

- ☒ Yes
- ☐ No

☒
☐

If no, please say why.....

16. Which of the following would most encourage you to car share?

(Please tick no more than 2 boxes)

- ☒ Help in finding similar car share partners
- ☒ Free taxi home if let down by car driver
- ☐ Reserved parking for car sharers
- ☐ Other (please specify)

☒
☒
☐
☐

None

☐

STAFF TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME

bc

Date 24.03.2025

1. Home postcode PE11 3ZJ

2. Job title and grade

R.N.

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☐ Over 55 years

4. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☐ No

5. Do you normally work

- ☐ Out of hours (Shift)
- ☐ Normal working hours (9 to 5)
- ☐ Other (please specify)

6. Is your work

- ☐ Full time
- ☐ Part time

7. How do you mostly travel to work?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

9. How far do you travel to work?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☐ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

10. How long does it currently take you to get to work?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

11. Which of the following changes would encourage you to cycle to work (if you already cycle which would you most like to see)?

(Please tick no more than 2 boxes)

- ☐ Improved cycle paths on route to work
- ☐ Improved cycle parking at work place
- ☐ Improved changing facilities/lockers at work
- ☐ Arrangements to buy a cycle at discount
- ☐ Other

12. Which of the following changes would most encourage you to use public transport for your journey to work (if you already use public transport, which would you most like to see)?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Better bus stop facilities
- ☐ Discount travel available from employer
- ☐ Better connection to work from bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

None

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13. If you have travelled by car, what is your main reason for using a car to get to work?

- ☐ Car essential to perform job
- ☐ Dropping/collecting children
- ☐ Health reasons
- ☐ Lack of alternative
- ☐ Other

14. Where do you usually park?

- ☐ Within workplace carpark
- ☐ In a nearby street
- ☐ Other (please specify)

15. Would you be prepared to car share?

- ☐ Yes
- ☐ No

If no, please say why.....

16. Which of the following would most encourage you to car share?

(Please tick no more than 2 boxes)

- ☐ Help in finding similar car share partners
- ☐ Free taxi home if let down by car driver
- ☐ Reserved parking for car sharers
- ☐ Other (please specify)

None

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STAFF TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME

Date 24/03/25

1. Home postcode PE11 2NF

2. Job title and grade
CARE ASSISTANT

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☒ 35 to 44 years
- ☐ 45 to 54 years
- ☐ Over 55 years

4. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☒ No

5. Do you normally work

- ☐ Out of hours (Shift)
- ☒ Normal working hours (9 to 5)
- ☐ Other (please specify)
7am - 7pm

6. Is your work

- ☐ Full time
- ☒ Part time

7. How do you mostly travel to work?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☒ Car – accompanied
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☒ Car – on your own
- ☐ Car – accompanied
- ☐ Motorbike
- ☒ Walk
- ☐ Other (please specify)

9. How far do you travel to work?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☒ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

10. How long does it currently take you to get to work?

- ☒ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

11. Which of the following changes would encourage you to cycle to work (if you already cycle which would you most like to see)?

(Please tick no more than 2 boxes)

- ☒ Improved cycle paths on route to work
- ☐ Improved cycle parking at work place
- ☐ Improved changing facilities/lockers at work
- ☐ Arrangements to buy a cycle at discount
- ☐ Other

12. Which of the following changes would most encourage you to use public transport for your journey to work (if you already use public transport, which would you most like to see)?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☒ More frequent services
- ☐ Better bus stop facilities
- ☐ Discount travel available from employer
- ☐ Better connection to work from bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

None

13. If you have travelled by car, what is your main reason for using a car to get to work?

- ☐ Car essential to perform job
- ☐ Dropping/collecting children
- ☐ Health reasons
- ☒ Lack of alternative
- ☐ Other

14. Where do you usually park?

- ☐ Within workplace carpark
- ☐ In a nearby street
- ☐ Other (please specify)

Dropped off

15. Would you be prepared to car share?

- ☐ Yes
- ☐ No

If no, please say why own routine

16. Which of the following would most encourage you to car share?

(Please tick no more than 2 boxes)

- ☐ Help in finding similar car share partners
- ☐ Free taxi home if let down by car driver
- ☐ Reserved parking for car sharers
- ☐ Other (please specify)

None

STAFF TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME



Date... 24.3.25

1. Home postcode PE11 2QQ

2. Job title and grade

HOUSEKEEPER HEAD

3. Age
- ☐ Under 25 years
 - ☐ 25 to 34 years
 - ☐ 35 to 44 years
 - ☐ 45 to 54 years
 - ☐ Over 55 years

4. Do you have a medical condition that affects your travel arrangements?
- ☐ Yes
 - ☒ No

5. Do you normally work
- ☐ Out of hours (Shift)
 - ☐ Normal working hours (9 to 5)
 - ☐ Other (please specify)

8.00 am to 4.00 pm

6. Is your work
- ☒ Full time
 - ☐ Part time

7. How do you mostly travel to work?
- ☐ Bus
 - ☐ Bicycle
 - ☒ Car – on your own
 - ☐ Car – accompanied
 - ☐ Motorbike
 - ☐ Walk
 - ☐ Other (please specify)

8. Which alternative would you have used if your current mode was unavailable?
- ☐ Bus
 - ☐ Bicycle
 - ☐ Car – on your own
 - ☐ Car – accompanied
 - ☐ Motorbike
 - ☐ Walk
 - ☐ Other (please specify)

9. How far do you travel to work?
- ☐ Up to 1 mile
 - ☐ Between 1 and 2 miles
 - ☒ Between 2 and 4 miles
 - ☐ Between 4 and 10 miles
 - ☐ Between 10 and 20 miles

10. How long does it currently take you to get to work?

- ☒ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

11. Which of the following changes would encourage you to cycle to work (if you already cycle which would you most like to see)?
(Please tick no more than 2 boxes)

- ☐ Improved cycle paths on route to work
- ☐ Improved cycle parking at work place
- ☐ Improved changing facilities/lockers at work
- ☐ Arrangements to buy a cycle at discount
- ☐ Other

12. Which of the following changes would most encourage you to use public transport for your journey to work (if you already use public transport, which would you most like to see)?
(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Better bus stop facilities
- ☐ Discount travel available from employer
- ☐ Better connection to work from bus stop
- ☐ Better timetable information
- ☐ Other (please specify)
- ☐ None

13. If you have travelled by car, what is your main reason for using a car to get to work?

- ☒ Car essential to perform job
- ☐ Dropping/collecting children
- ☐ Health reasons
- ☐ Lack of alternative
- ☐ Other

14. Where do you usually park?

- ☒ Within workplace carpark
- ☐ In a nearby street
- ☐ Other (please specify)

15. Would you be prepared to car share?

- ☒ Yes
- ☐ No

If no, please say why.....

16. Which of the following would most encourage you to car share?
(Please tick no more than 2 boxes)

- ☒ Help in finding similar car share partners
- ☐ Free taxi home if let down by car driver
- ☐ Reserved parking for car sharers
- ☐ Other (please specify)
- ☐ None

STAFF TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME

Date 24/3/2025

1. Home postcode PE68TF

2. Job title and grade
CARER

3. Age

- ☐ Under 25 years
- ☒ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☐ Over 55 years

4. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☒ No

5. Do you normally work

- ☐ Out of hours (Shift)
- ☐ Normal working hours (9 to 5)
- ☐ Other (please specify)
7 to 7

6. Is your work

- ☐ Full time
- ☒ Part time

7. How do you mostly travel to work?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☒ Car – accompanied
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)
TAXI

9. How far do you travel to work?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☐ Between 2 and 4 miles
- ☒ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

10. How long does it currently take you to get to work?

- ☒ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

11. Which of the following changes would encourage you to cycle to work (if you already cycle which would you most like to see)?

(Please tick no more than 2 boxes)

- ☐ Improved cycle paths on route to work
- ☐ Improved cycle parking at work place
- ☐ Improved changing facilities/lockers at work
- ☐ Arrangements to buy a cycle at discount
- ☐ Other

12. Which of the following changes would most encourage you to use public transport for your journey to work (if you already use public transport, which would you most like to see)?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Better bus stop facilities
- ☐ Discount travel available from employer
- ☐ Better connection to work from bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

13. If you have travelled by car, what is your main reason for using a car to get to work?

- ☐ Car essential to perform job
- ☐ Dropping/collecting children
- ☐ Health reasons
- ☐ Lack of alternative
- ☐ Other

14. Where do you usually park?

- ☐ Within workplace carpark
- ☐ In a nearby street
- ☐ Other (please specify)
My husband drops & pick up

15. Would you be prepared to car share?

- ☐ Yes
- ☒ No

If no, please say why My baby is along in home as my husband is working in nights

16. Which of the following would most encourage you to car share?

(Please tick no more than 2 boxes)

- ☐ Help in finding similar car share partners
- ☐ Free taxi home if let down by car driver
- ☐ Reserved parking for car sharers
- ☐ Other (please specify)

☒ None

STAFF TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME

bc

Date 24.03.20251. Home postcode PE11 3AU

2. Job title and grade

CAREER

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☒ 35 to 44 years
- ☐ 45 to 54 years
- ☐ Over 55 years

4. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☒ No

5. Do you normally work

- ☐ Out of hours (Shift)
- ☐ Normal working hours (9 to 5)
- ☐ Other (please specify)

6. Is your work

- ☒ Full time
- ☐ Part time

7. How do you mostly travel to work?

- ☐ Bus
- ☐ Bicycle
- ☒ Car – on your own
- ☐ Car – accompanied
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☒ Car – on your own
- ☐ Car – accompanied
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

9. How far do you travel to work?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☒ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

10. How long does it currently take you to get to work?

- ☒ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

11. Which of the following changes would encourage you to cycle to work (if you already cycle which would you most like to see)?

(Please tick no more than 2 boxes)

- ☐ Improved cycle paths on route to work
- ☐ Improved cycle parking at work place
- ☐ Improved changing facilities/lockers at work
- ☐ Arrangements to buy a cycle at discount
- ☐ Other

None

12. Which of the following changes would most encourage you to use public transport for your journey to work (if you already use public transport, which would you most like to see)?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Better bus stop facilities
- ☐ Discount travel available from employer
- ☐ Better connection to work from bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

None

13. If you have travelled by car, what is your main reason for using a car to get to work?

- ☐ Car essential to perform job
- ☒ Dropping/collecting children
- ☐ Health reasons
- ☐ Lack of alternative
- ☐ Other

14. Where do you usually park?

- ☒ Within workplace carpark
- ☐ In a nearby street
- ☐ Other (please specify)

15. Would you be prepared to car share?

- ☒ Yes
- ☐ No

If no, please say why.....

16. Which of the following would most encourage you to car share?

(Please tick no more than 2 boxes)

- ☐ Help in finding similar car share partners
- ☐ Free taxi home if let down by car driver
- ☐ Reserved parking for car sharers
- ☐ Other (please specify)

None

STAFF TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME

Date 24/3/251. Home postcode PE11 2GF

2. Job title and grade

SENIOR CAREER

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☒ 35 to 44 years
- ☐ 45 to 54 years
- ☐ Over 55 years

4. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☒ No

5. Do you normally work

- ☐ Out of hours (Shift)
- ☒ Normal working hours (9 to 5)
- ☐ Other (please specify)

6. Is your work

- ☐ Full time
- ☒ Part time

7. How do you mostly travel to work?

- ☐ Bus
- ☐ Bicycle
- ☒ Car – on your own
- ☐ Car – accompanied
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☒ Car – on your own
- ☒ Car – accompanied
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

9. How far do you travel to work?

- ☒ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☐ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

10. How long does it currently take you to get to work?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

11. Which of the following changes would encourage you to cycle to work (if you already cycle which would you most like to see)?

(Please tick no more than 2 boxes)

- ☒ Improved cycle paths on route to work
- ☐ Improved cycle parking at work place
- ☐ Improved changing facilities/lockers at work
- ☐ Arrangements to buy a cycle at discount
- ☐ Other

12. Which of the following changes would most encourage you to use public transport for your journey to work (if you already use public transport, which would you most like to see)?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Better bus stop facilities
- ☐ Discount travel available from employer
- ☐ Better connection to work from bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

There is no bus stop near to my home.

13. If you have travelled by car, what is your main reason for using a car to get to work?

- ☐ Car essential to perform job
- ☐ Dropping/collecting children
- ☐ Health reasons
- ☐ Lack of alternative
- ☐ Other

14. Where do you usually park?

- ☒ Within workplace carpark
- ☐ In a nearby street
- ☐ Other (please specify)

15. Would you be prepared to car share?

- ☐ Yes
- ☒ No

If no, please say why.....

16. Which of the following would most encourage you to car share?

(Please tick no more than 2 boxes)

- ☐ Help in finding similar car share partners
- ☐ Free taxi home if let down by car driver
- ☐ Reserved parking for car sharers
- ☐ Other (please specify)

None

STAFF TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME

bc

Date 24/3/25

1. Home postcode PE12 7JF

2. Job title and grade
ADMINISTRATOR

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☒ Over 55 years

4. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☒ No

5. Do you normally work

- ☐ Out of hours (Shift)
- ☒ Normal working hours (9 to 5)
- ☐ Other (please specify)

6. Is your work

- ☒ Full time
- ☐ Part time

7. How do you mostly travel to work?

- ☐ Bus
- ☐ Bicycle
- ☒ Car – on your own
- ☐ Car – accompanied
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☒ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

9. How far do you travel to work?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☐ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☒ Between 10 and 20 miles

10. How long does it currently take you to get to work?

- ☒ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

11. Which of the following changes would encourage you to cycle to work (if you already cycle which would you most like to see)?

(Please tick no more than 2 boxes)

- ☐ Improved cycle paths on route to work
- ☐ Improved cycle parking at work place
- ☐ Improved changing facilities/lockers at work
- ☐ Arrangements to buy a cycle at discount
- ☐ Other

12. Which of the following changes would most encourage you to use public transport for your journey to work (if you already use public transport, which would you most like to see)?

(Please tick no more than 2 boxes)

- ☒ More direct bus routes
- ☐ More frequent services
- ☐ Better bus stop facilities
- ☐ Discount travel available from employer
- ☐ Better connection to work from bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

None

13. If you have travelled by car, what is your main reason for using a car to get to work?

- ☒ Car essential to perform job
- ☐ Dropping/collecting children
- ☐ Health reasons
- ☐ Lack of alternative
- ☐ Other

14. Where do you usually park?

- ☒ Within workplace carpark
- ☐ In a nearby street
- ☐ Other (please specify)

15. Would you be prepared to car share?

- ☒ Yes
- ☐ No

If no, please say why.....

16. Which of the following would most encourage you to car share?

(Please tick no more than 2 boxes)

- ☐ Help in finding similar car share partners
- ☒ Free taxi home if let down by car driver
- ☐ Reserved parking for car sharers
- ☐ Other (please specify)

None

STAFF TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME

bc

Date 24-3-25

1. Home postcode PE11 4AE

2. Job title and grade
HCA

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☒ Over 55 years

4. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☒ No

5. Do you normally work

- ☐ Out of hours (Shift)
- ☐ Normal working hours (9 to 5)
- ☐ Other (please specify)

07-19-00

6. Is your work

- ☐ Full time
- ☒ Part time

7. How do you mostly travel to work?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☒ Car – accompanied
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☒ Motorbike
- ☐ Walk
- ☐ Other (please specify)

9. How far do you travel to work?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☒ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

10. How long does it currently take you to get to work?

- ☒ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

11. Which of the following changes would encourage you to cycle to work (if you already cycle which would you most like to see)?
(Please tick no more than 2 boxes)

- ☐ Improved cycle paths on route to work
- ☐ Improved cycle parking at work place
- ☐ Improved changing facilities/lockers at work
- ☐ Arrangements to buy a cycle at discount
- ☒ Other

12. Which of the following changes would most encourage you to use public transport for your journey to work (if you already use public transport, which would you most like to see)?
(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Better bus stop facilities
- ☐ Discount travel available from employer
- ☐ Better connection to work from bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

☒ None

13. If you have travelled by car, what is your main reason for using a car to get to work?

- ☒ Car essential to perform job
- ☐ Dropping/collecting children
- ☐ Health reasons
- ☐ Lack of alternative
- ☐ Other

14. Where do you usually park?

- ☒ Within workplace carpark
- ☐ In a nearby street
- ☐ Other (please specify)

15. Would you be prepared to car share?

- ☐ Yes
- ☒ No

If no, please say why.....

16. Which of the following would most encourage you to car share?

(Please tick no more than 2 boxes)

- ☐ Help in finding similar car share partners
- ☐ Free taxi home if let down by car driver
- ☐ Reserved parking for car sharers
- ☐ Other (please specify)

☒ None

STAFF TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME

bc

Date 24/3/25

1. Home postcode PE11 3AN

2. Job title and grade
SHCA

3. Age
- ☐ Under 25 years
 - ☐ 25 to 34 years
 - ☐ 35 to 44 years
 - ☒ 45 to 54 years
 - ☐ Over 55 years

4. Do you have a medical condition that affects your travel arrangements?
- ☐ Yes
 - ☒ No

5. Do you normally work
- ☐ Out of hours (Shift)
 - ☒ Normal working hours (9 to 5)
 - ☐ Other (please specify)

07.00 / 19.00

6. Is your work
- ☒ Full time
 - ☐ Part time

7. How do you mostly travel to work?
- ☐ Bus
 - ☐ Bicycle
 - ☐ Car – on your own
 - ☒ Car – accompanied
 - ☒ Motorbike
 - ☐ Walk
 - ☐ Other (please specify)

8. Which alternative would you have used if your current mode was unavailable?
- ☐ Bus
 - ☐ Bicycle
 - ☒ Car – on your own
 - ☒ Car – accompanied
 - ☐ Motorbike
 - ☐ Walk
 - ☐ Other (please specify)

9. How far do you travel to work?
- ☐ Up to 1 mile
 - ☐ Between 1 and 2 miles
 - ☒ Between 2 and 4 miles
 - ☐ Between 4 and 10 miles
 - ☐ Between 10 and 20 miles

10. How long does it currently take you to get to work?

- ☒ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

11. Which of the following changes would encourage you to cycle to work (if you already cycle which would you most like to see)?
(Please tick no more than 2 boxes)

- ☐ Improved cycle paths on route to work
- ☐ Improved cycle parking at work place
- ☐ Improved changing facilities/lockers at work
- ☐ Arrangements to buy a cycle at discount
- ☒ Other

12. Which of the following changes would most encourage you to use public transport for your journey to work (if you already use public transport, which would you most like to see)?
(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Better bus stop facilities
- ☐ Discount travel available from employer
- ☐ Better connection to work from bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

None

13. If you have travelled by car, what is your main reason for using a car to get to work?

- ☒ Car essential to perform job
- ☐ Dropping/collecting children
- ☐ Health reasons
- ☐ Lack of alternative
- ☐ Other

14. Where do you usually park?

- ☒ Within workplace carpark
- ☐ In a nearby street
- ☐ Other (please specify)

15. Would you be prepared to car share?

- ☒ Yes
- ☐ No

If no, please say why I already do

16. Which of the following would most encourage you to car share?
(Please tick no more than 2 boxes)

- ☐ Help in finding similar car share partners
- ☐ Free taxi home if let down by car driver
- ☐ Reserved parking for car sharers
- ☐ Other (please specify)

None

STAFF TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME

bc

Date 24/3/25

1. Home postcode PE11 3AZ

2. Job title and grade

Deputy manager / RN

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☒ 35 to 44 years
- ☐ 45 to 54 years
- ☐ Over 55 years

✓

4. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☒ No

✓

5. Do you normally work

- ☐ Out of hours (Shift)
- ☒ Normal working hours (9 to 5)
- ☐ Other (please specify)

✓

7 - 7.30 pm

6. Is your work

- ☒ Full time
- ☐ Part time

✓

7. How do you mostly travel to work?

- ☐ Bus
- ☐ Bicycle
- ☒ Car – on your own
- ☐ Car – accompanied
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

✓

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☒ Car – accompanied
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

✓

9. How far do you travel to work?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☒ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

✓

10. How long does it currently take you to get to work?

- ☒ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

✓

11. Which of the following changes would encourage you to cycle to work (if you already cycle which would you most like to see)? (Please tick no more than 2 boxes)

- ☐ Improved cycle paths on route to work
- ☐ Improved cycle parking at work place
- ☐ Improved changing facilities/lockers at work
- ☐ Arrangements to buy a cycle at discount
- ☐ Other

12. Which of the following changes would most encourage you to use public transport for your journey to work (if you already use public transport, which would you most like to see)? (Please tick no more than 2 boxes)

- ☒ More direct bus routes
- ☒ More frequent services
- ☐ Better bus stop facilities
- ☐ Discount travel available from employer
- ☐ Better connection to work from bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

✓
✓

None

--

13. If you have travelled by car, what is your main reason for using a car to get to work?

- ☐ Car essential to perform job
- ☐ Dropping/collecting children
- ☐ Health reasons
- ☐ Lack of alternative
- ☒ Other

✓

14. Where do you usually park?

- ☒ Within workplace carpark
- ☐ In a nearby street
- ☐ Other (please specify)

✓

15. Would you be prepared to car share?

- ☐ Yes
- ☒ No

✓

If no, please say why

16. Which of the following would most encourage you to car share? (Please tick no more than 2 boxes)

- ☐ Help in finding similar car share partners
- ☐ Free taxi home if let down by car driver
- ☐ Reserved parking for car sharers
- ☐ Other (please specify)

None

✓

STAFF TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME

bc

Date 24/3/25

1. Home postcode DE11 2AA DE11 1J2

2. Job title and grade

MANAGERIAL

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☐ Over 55 years

4. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☒ No

5. Do you normally work

- ☐ Out of hours (Shift)
- ☐ Normal working hours (9 to 5)
- ☐ Other (please specify)

8 - 4 pm

6. Is your work

- ☐ Full time
- ☒ Part time

7. How do you mostly travel to work?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

9. How far do you travel to work?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☐ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

10. How long does it currently take you to get to work?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

11. Which of the following changes would encourage you to cycle to work (if you already cycle which would you most like to see)?

(Please tick no more than 2 boxes)

- ☐ Improved cycle paths on route to work
- ☐ Improved cycle parking at work place
- ☐ Improved changing facilities/lockers at work
- ☐ Arrangements to buy a cycle at discount
- ☐ Other

12. Which of the following changes would most encourage you to use public transport for your journey to work (if you already use public transport, which would you most like to see)?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Better bus stop facilities
- ☐ Discount travel available from employer
- ☐ Better connection to work from bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

None

--

13. If you have travelled by car, what is your main reason for using a car to get to work?

- ☐ Car essential to perform job
- ☐ Dropping/collecting children
- ☐ Health reasons
- ☐ Lack of alternative
- ☐ Other

14. Where do you usually park?

- ☐ Within workplace carpark
- ☐ In a nearby street
- ☐ Other (please specify)

15. Would you be prepared to car share?

- ☐ Yes
- ☐ No

If no, please say why.....

16. Which of the following would most encourage you to car share?

(Please tick no more than 2 boxes)

- ☐ Help in finding similar car share partners
- ☐ Free taxi home if let down by car driver
- ☐ Reserved parking for car sharers
- ☐ Other (please specify)

None

--

STAFF TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME

Date.....24/3/25.....

1. Home postcodePC 12 6GZ.....

2. Job title and grade

.....Senior Care Assistant.....

3. Age

- Under 25 years
- 25 to 34 years
- 35 to 44 years
- 45 to 54 years
- Over 55 years

✓

4. Do you have a medical condition that affects your travel arrangements?

- Yes
- No

✓

5. Do you normally work

- Out of hours (Shift)
- Normal working hours (9 to 5)
- Other (please specify)

.....8 - 12 hrs.....

6. Is your work

- Full time
- Part time

✓

7. How do you mostly travel to work?

- Bus
- Bicycle
- Car – on your own
- Car – accompanied
- Motorbike
- Walk
- Other (please specify)

✓

8. Which alternative would you have used if your current mode was unavailable?

- Bus
- Bicycle
- Car – on your own
- Car – accompanied
- Motorbike
- Walk
- Other (please specify)

✓

9. How far do you travel to work?

- Up to 1 mile
- Between 1 and 2 miles
- Between 2 and 4 miles
- Between 4 and 10 miles
- Between 10 and 20 miles

✓

10. How long does it currently take you to get to work?

- 0 to 15 minutes
- 16 to 30 minutes
- 31 to 60 minutes
- 61 to 90 minutes
- Longer than 90 minutes

✓

11. Which of the following changes would encourage you to cycle to work (if you already cycle which would you most like to see)?

(Please tick no more than 2 boxes)

- Improved cycle paths on route to work
- Improved cycle parking at work place
- Improved changing facilities/lockers at work
- Arrangements to buy a cycle at discount
- Other

12. Which of the following changes would most encourage you to use public transport for your journey to work (if you already use public transport, which would you most like to see)?

(Please tick no more than 2 boxes)

- More direct bus routes
- More frequent services
- Better bus stop facilities
- Discount travel available from employer
- Better connection to work from bus stop
- Better timetable information
- Other (please specify)

✓
✓

.....None.....

--

13. If you have travelled by car, what is your main reason for using a car to get to work?

- Car essential to perform job
- Dropping/collecting children
- Health reasons
- Lack of alternative
- Other

✓

14. Where do you usually park?

- Within workplace carpark
- In a nearby street
- Other (please specify)

✓

15. Would you be prepared to car share?

- Yes
- No

If no, please say why.....

✓

16. Which of the following would most encourage you to car share?

(Please tick no more than 2 boxes)

- Help in finding similar car share partners
- Free taxi home if let down by car driver
- Reserved parking for car sharers
- Other (please specify)

✓

.....None.....

--

24-3-25

MONDAY VISITORS

WEATHER AM

WEATHER PM

Fine-Cool

Fine-warm

25-3-25 8:20am

TUESDAY VISITORS

WEATHER AM

WEATHER PM

Fine-Cool

Fine-drizzly

26-3-25

WEDNESDAY VISITORS

WEATHER AM

WEATHER PM

Fine-cool

Fine-sunny

27-3-25

THURSDAY VISITORS

WEATHER AM

WEATHER PM

Fine-cool

Fine-sunny

28-3-25

FRIDAY VISITORS

WEATHER AM

WEATHER PM

Fine-Sunny

Fine-Sunny-Windy

29-3-25

SATURDAY VISITORS

WEATHER AM

WEATHER PM

Fine-Cool

Fine-Sunny-Windy

30-3-25

SUNDAY VISITORS

WEATHER AM

WEATHER PM

Fine-cool

Fine-sunny

9:00 - 9:30	0	0	3	4	4	3	3	2	2	0	1	0	2	0	2	3	3	2	0	0	0	0	TOTAL	23
9:30 - 10:00	0	0	3	4	4	3	3	2	2	0	1	0	2	0	2	3	3	2	0	0	0	0	TOTAL	23

9:00 - 9:30	0	0	3	4	4	3	3	2	2	0	1	0	2	0	2	3	3	2	0	0	0	0	TOTAL	35
9:30 - 10:00	0	0	3	4	4	3	3	2	2	0	1	0	2	0	2	3	3	2	0	0	0	0	TOTAL	35

9:00 - 9:30	6	0	0	3	4	4	2	5	0	2	1	4	2	2	2	1	1	1	2	1	1	0	TOTAL	33
9:30 - 10:00	6	0	0	3	4	4	2	5	0	2	1	4	2	2	2	1	1	1	2	1	1	0	TOTAL	33

9:00 - 9:30	2	1	2	4	3	4	4	2	0	3	3	3	2	2	2	0	1	0	0	0	0	0	TOTAL	29
9:30 - 10:00	2	1	2	4	3	4	4	2	0	3	3	3	2	2	2	0	1	0	0	0	0	0	TOTAL	29

9:00 - 9:30	1	0	1	1	2	2	4	1	1	2	2	1	3	2	2	2	0	0	0	0	0	0	TOTAL	22
9:30 - 10:00	1	0	1	1	2	2	4	1	1	2	2	1	3	2	2	2	0	0	0	0	0	0	TOTAL	22

9:00 - 9:30	0	1	3	9	1	4	4	3	2	0	1	2	2	0	0	0	2	2	2	0	0	0	TOTAL	30
9:30 - 10:00	0	1	3	9	1	4	4	3	2	0	1	2	2	0	0	0	2	2	2	0	0	0	TOTAL	30

9:00 - 9:30	1	3	2	0	6	2	2	2	1	2	3	2	2	3	2	2	2	2	2	0	0	1	TOTAL	32
9:30 - 10:00	1	3	2	0	6	2	2	2	1	2	3	2	2	3	2	2	2	2	2	0	0	1	TOTAL	32

9:00 - 9:30	1	3	2	0	6	2	2	2	1	2	3	2	2	3	2	2	2	2	2	0	0	1	TOTAL	32
9:30 - 10:00	1	3	2	0	6	2	2	2	1	2	3	2	2	3	2	2	2	2	2	0	0	1	TOTAL	32

VISITOR TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME



Date 25/3/25

1. Gender

- ☐ Male
- ☐ Female
- ☐ Prefer not to say

☒
☐
☐

2. Home postcode/area

PE11 1GJ

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☐ 55 to 64 years
- ☐ 65 to 74 years
- ☐ 75 or over

☐
☐
☐
☐
☒
☐

4. What time did you arrive at the care home

VARIOUS TIMES

5. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☐ No

☒

6. How did you get here?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

☐
☒
☐
☐
☐
☐
☐

7. How do you plan to get home?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

☐
☒
☐
☐
☐
☐

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

☐
☐
☐
☐
☐
☐
☐

would have visited on another day

9. How far have you travelled to the care home?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☐ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

☐
☐
☒
☐
☐

10. How long did it take you to get here?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

☒
☐
☐
☐
☐

11. Which of the following changes would encourage you to use public transport to get to the care home?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Easy access buses (low floor)
- ☐ Better lighting at bus shelters
- ☐ Better connection from home to bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

☐
☐
☐
☐
☐
☐

- ☐ None

☒

12. If you have travelled by car, where have you parked?

- ☐ Within the care home car park
- ☐ In a nearby street
- ☐ Other (please specify)

☒
☐

13. If you travelled by car, how long did it take you to park?

ABLE TO PARK EASILY

P70

VISITOR TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME



Date 28th March 2025

1. Gender

- ☐ Male
- ☒ Female
- ☐ Prefer not to say

✓

2. Home postcode/area

PE12

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☐ 55 to 64 years
- ☒ 65 to 74 years
- ☐ 75 or over

✓

4. What time did you arrive at the care home

13.25

5. Do you have a medical condition that affects your travel arrangements?

- ☒ Yes
- ☐ No

✓

6. How did you get here?

- ☐ Bus
- ☐ Bicycle
- ☒ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

✓

7. How do you plan to get home?

- ☐ Bus
- ☐ Bicycle
- ☒ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

✓

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☒ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

✓

9. How far have you travelled to the care home?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☒ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

✓

10. How long did it take you to get here?

- ☒ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

✓

11. Which of the following changes would encourage you to use public transport to get to the care home?

(Please tick no more than 2 boxes)

- ☒ More direct bus routes
- ☒ More frequent services
- ☐ Easy access buses (low floor)
- ☐ Better lighting at bus shelters
- ☐ Better connection from home to bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

✓
✓

- ☐ None

--

12. If you have travelled by car, where have you parked?

- ☒ Within the care home car park
- ☐ In a nearby street
- ☐ Other (please specify)

✓

13. If you travelled by car, how long did it take you to park?

Minutes

STAFF TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME

Date 28/03/25

1. Home postcode PE11 1ND

2. Job title and grade CA

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☒ 35 to 44 years
- ☐ 45 to 54 years
- ☐ Over 55 years

4. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☒ No

5. Do you normally work

- ☐ Out of hours (Shift)
- ☐ Normal working hours (9 to 5)
- ☐ Other (please specify) 7-7

6. Is your work

- ☐ Full time
- ☒ Part time

7. How do you mostly travel to work?

- ☐ Bus
- ☐ Bicycle
- ☒ Car – on your own
- ☐ Car – accompanied
- ☐ Motorbike
- ☒ Walk
- ☐ Other (please specify)

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify) taxi or friend

9. How far do you travel to work?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☒ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

10. How long does it currently take you to get to work?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☒ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

11. Which of the following changes would encourage you to cycle to work (if you already cycle which would you most like to see)?

(Please tick no more than 2 boxes)

- ☐ Improved cycle paths on route to work
- ☒ Improved cycle parking at work place
- ☐ Improved changing facilities/lockers at work
- ☐ Arrangements to buy a cycle at discount
- ☐ Other

12. Which of the following changes would most encourage you to use public transport for your journey to work (if you already use public transport, which would you most like to see)?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Better bus stop facilities
- ☐ Discount travel available from employer
- ☐ Better connection to work from bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

None

13. If you have travelled by car, what is your main reason for using a car to get to work?

- ☒ Car essential to perform job
- ☐ Dropping/collecting children
- ☐ Health reasons
- ☐ Lack of alternative
- ☐ Other

14. Where do you usually park?

- ☒ Within workplace carpark
- ☐ In a nearby street
- ☐ Other (please specify)

15. Would you be prepared to car share?

- ☐ Yes
- ☒ No

If no, please say why.....

16. Which of the following would most encourage you to car share?

(Please tick no more than 2 boxes)

- ☐ Help in finding similar car share partners
- ☐ Free taxi home if let down by car driver
- ☐ Reserved parking for car sharers
- ☐ Other (please specify) train

None

VISITOR TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME

bc

Date 27/3/25

1. Gender

- ☐ Male
- ☒ Female
- ☐ Prefer not to say

2. Home postcode/area

FE3 6ER

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☐ 55 to 64 years
- ☐ 65 to 74 years
- ☐ 75 or over

4. What time did you arrive at the care home

11.55

5. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☒ No

6. How did you get here?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

7. How do you plan to get home?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

9. How far have you travelled to the care home?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☐ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☒ Between 10 and 20 miles +

10. How long did it take you to get here?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

11. Which of the following changes would encourage you to use public transport to get to the care home?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Easy access buses (low floor)
- ☐ Better lighting at bus shelters
- ☐ Better connection from home to bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

I prefer to be driven/drive.

- ☒ None

12. If you have travelled by car, where have you parked?

- ☐ Within the care home car park
- ☐ In a nearby street
- ☐ Other (please specify)

13. If you travelled by car, how long did it take you to park?

about 3/5 minutes

VISITOR TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME



Date 27/3/25

1. Gender

- ☐ Male
- ☒ Female
- ☐ Prefer not to say

2. Home postcode/area

.....

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☐ 55 to 64 years
- ☐ 65 to 74 years
- ☐ 75 or over

4. What time did you arrive at the care home

.....

5. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☒ No

6. How did you get here?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

7. How do you plan to get home?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

9. How far have you travelled to the care home?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☐ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

10. How long did it take you to get here?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

11. Which of the following changes would encourage you to use public transport to get to the care home?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Easy access buses (low floor)
- ☐ Better lighting at bus shelters
- ☐ Better connection from home to bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

- ☐ None

--

12. If you have travelled by car, where have you parked?

- ☐ Within the care home car park
- ☐ In a nearby street
- ☐ Other (please specify)

13. If you travelled by car, how long did it take you to park?

4 minutes

VISITOR TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME



Date 27/3/25

1. Gender

- ☐ Male
- ☐ Female
- ☐ Prefer not to say

<input checked="" type="checkbox"/>

2. Home postcode/area

.....

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☐ 55 to 64 years
- ☐ 65 to 74 years
- ☐ 75 or over

<input checked="" type="checkbox"/>

4. What time did you arrive at the care home

12.00 p.m.

5. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☐ No

<input checked="" type="checkbox"/>

6. How did you get here?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

<input checked="" type="checkbox"/>

7. How do you plan to get home?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

<input checked="" type="checkbox"/>

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

<input checked="" type="checkbox"/>

9. How far have you travelled to the care home?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☐ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

<input checked="" type="checkbox"/>

10. How long did it take you to get here?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

<input checked="" type="checkbox"/>

11. Which of the following changes would encourage you to use public transport to get to the care home?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Easy access buses (low floor)
- ☐ Better lighting at bus shelters
- ☐ Better connection from home to bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

BUT I PREFER TO DRIVE

- ☐ None

<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>

12. If you have travelled by car, where have you parked?

- ☐ Within the care home car park
- ☐ In a nearby street
- ☐ Other (please specify)

<input checked="" type="checkbox"/>

13. If you travelled by car, how long did it take you to park?

16 MINS

VISITOR TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME



Date 27/3/25

1. Gender

- ☐ Male
- ☒ Female
- ☐ Prefer not to say

✓

2. Home postcode/area

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☐ 55 to 64 years
- ☐ 65 to 74 years
- ☐ 75 or over

✓

4. What time did you arrive at the care home

11:40

5. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☒ No

✓

6. How did you get here?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

✓

7. How do you plan to get home?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

✓

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

9. How far have you travelled to the care home?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☐ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

✓

10. How long did it take you to get here?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

✓

11. Which of the following changes would encourage you to use public transport to get to the care home?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Easy access buses (low floor)
- ☐ Better lighting at bus shelters
- ☐ Better connection from home to bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

✓
✓

- ☐ None

--

12. If you have travelled by car, where have you parked?

- ☐ Within the care home car park
- ☐ In a nearby street
- ☐ Other (please specify)

✓

13. If you travelled by car, how long did it take you to park?

2 min

STAFF TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME

bc

Date 27/3/25

1. Home postcode PE11 3FA

2. Job title and grade

Nurse

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☐ Over 55 years

☐
☒
☐
☐
☐

4. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☒ No

☐
☒

5. Do you normally work

- ☐ Out of hours (Shift)
- ☒ Normal working hours (9 to 5)
- ☐ Other (please specify)

☐
☒
☐

6. Is your work

- ☐ Full time
- ☒ Part time

☐
☒

7. How do you mostly travel to work?

- ☐ Bus
- ☐ Bicycle
- ☒ Car – on your own
- ☐ Car – accompanied
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

☐
☐
☒
☐
☐
☐

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☒ Car – accompanied
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

☐
☐
☐
☒
☐
☐

9. How far do you travel to work?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☒ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

☐
☐
☒
☐
☐

10. How long does it currently take you to get to work?

- ☒ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

☒
☐
☐
☐
☐

11. Which of the following changes would encourage you to cycle to work (if you already cycle which would you most like to see)?

(Please tick no more than 2 boxes)

- ☒ Improved cycle paths on route to work
- ☒ Improved cycle parking at work place
- ☐ Improved changing facilities/lockers at work
- ☐ Arrangements to buy a cycle at discount
- ☐ Other

☒
☒
☐
☐
☐

12. Which of the following changes would most encourage you to use public transport for your journey to work (if you already use public transport, which would you most like to see)?

(Please tick no more than 2 boxes)

- ☒ More direct bus routes
- ☐ More frequent services
- ☐ Better bus stop facilities
- ☐ Discount travel available from employer
- ☐ Better connection to work from bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

☒
☐
☐
☒
☐
☐

None

☐

13. If you have travelled by car, what is your main reason for using a car to get to work?

- ☐ Car essential to perform job
- ☐ Dropping/collecting children
- ☐ Health reasons
- ☐ Lack of alternative
- ☒ Other

☐
☐
☐
☐
☒

14. Where do you usually park?

- ☒ Within workplace carpark
- ☐ In a nearby street
- ☐ Other (please specify)

☒
☐

15. Would you be prepared to car share?

- ☐ Yes
- ☒ No

If no, please say why.....

☐
☒

16. Which of the following would most encourage you to car share?

(Please tick no more than 2 boxes)

- ☒ Help in finding similar car share partners
- ☐ Free taxi home if let down by car driver
- ☐ Reserved parking for car sharers
- ☐ Other (please specify)

☒
☐
☐
☐

None

☐

STAFF TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME

Date 27/3/25

1. Home postcode PE21 9NY

2. Job title and grade
SC

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☐ Over 55 years

4. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☐ No

5. Do you normally work

- ☐ Out of hours (Shift)
- ☐ Normal working hours (9 to 5)
- ☐ Other (please specify)

6. Is your work

- ☐ Full time
- ☐ Part time

7. How do you mostly travel to work?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

9. How far do you travel to work?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☐ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

10. How long does it currently take you to get to work?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

11. Which of the following changes would encourage you to cycle to work (if you already cycle which would you most like to see)?

(Please tick no more than 2 boxes)

- ☐ Improved cycle paths on route to work
- ☐ Improved cycle parking at work place
- ☐ Improved changing facilities/lockers at work
- ☐ Arrangements to buy a cycle at discount
- ☐ Other

12. Which of the following changes would most encourage you to use public transport for your journey to work (if you already use public transport, which would you most like to see)?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Better bus stop facilities
- ☐ Discount travel available from employer
- ☐ Better connection to work from bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

13. If you have travelled by car, what is your main reason for using a car to get to work?

- ☐ Car essential to perform job
- ☐ Dropping/collecting children
- ☐ Health reasons
- ☐ Lack of alternative
- ☐ Other

14. Where do you usually park?

- ☐ Within workplace carpark
- ☐ In a nearby street
- ☐ Other (please specify)

15. Would you be prepared to car share?

- ☐ Yes
- ☐ No

If no, please say why.....

16. Which of the following would most encourage you to car share?

(Please tick no more than 2 boxes)

- ☐ Help in finding similar car share partners
- ☐ Free taxi home if let down by car driver
- ☐ Reserved parking for car sharers
- ☐ Other (please specify)

☐ None

VISITOR TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME



Date 26.03.25

1. Gender

- ☐ Male
- ☐ Female
- ☐ Prefer not to say

<input checked="" type="checkbox"/>

2. Home postcode/area

.....

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☐ 55 to 64 years
- ☐ 65 to 74 years
- ☐ 75 or over

<input checked="" type="checkbox"/>

4. What time did you arrive at the care home

13.30

5. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☐ No

<input checked="" type="checkbox"/>

6. How did you get here?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

<input checked="" type="checkbox"/>

7. How do you plan to get home?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

<input checked="" type="checkbox"/>

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

<input checked="" type="checkbox"/>

9. How far have you travelled to the care home?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☐ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

<input checked="" type="checkbox"/>

10. How long did it take you to get here?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

<input checked="" type="checkbox"/>

11. Which of the following changes would encourage you to use public transport to get to the care home?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Easy access buses (low floor)
- ☐ Better lighting at bus shelters
- ☐ Better connection from home to bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

- ☐ None

<input checked="" type="checkbox"/>

12. If you have travelled by car, where have you parked?

- ☐ Within the care home car park
- ☐ In a nearby street
- ☐ Other (please specify)

<input checked="" type="checkbox"/>

13. If you travelled by car, how long did it take you to park?

5 mins

VISITOR TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME



Date 26 MAR 25

1. Gender

- ☐ Male
- ☐ Female
- ☐ Prefer not to say

<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

2. Home postcode/area

.....

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☐ 55 to 64 years
- ☐ 65 to 74 years
- ☐ 75 or over

<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input checked="" type="checkbox"/>

4. What time did you arrive at the care home

1400 hrs

5. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☐ No

<input checked="" type="checkbox"/>

6. How did you get here?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

<input type="checkbox"/>
<input type="checkbox"/>
<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

7. How do you plan to get home?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

<input type="checkbox"/>
<input type="checkbox"/>
<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

<input type="checkbox"/>
<input type="checkbox"/>
<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

9. How far have you travelled to the care home?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☐ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

50 miles

<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

10. How long did it take you to get here?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

<input type="checkbox"/>
<input type="checkbox"/>
<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

11. Which of the following changes would encourage you to use public transport to get to the care home?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Easy access buses (low floor)
- ☐ Better lighting at bus shelters
- ☐ Better connection from home to bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

- ☐ None

<input type="checkbox"/>

12. If you have travelled by car, where have you parked?

- ☐ Within the care home car park
- ☐ In a nearby street
- ☐ Other (please specify)

<input checked="" type="checkbox"/>
<input type="checkbox"/>

13. If you travelled by car, how long did it take you to park?

Average 5 mins

VISITOR TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME



Date 26.3.25

1. Gender

- ☐ Male
- ☐ Female
- ☐ Prefer not to say

☒
☐
☐

2. Home postcode/area

PC12 0AD

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☐ 55 to 64 years
- ☐ 65 to 74 years
- ☐ 75 or over

☐
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☐
☐
☒

4. What time did you arrive at the care home

13.50

5. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☐ No

☒

6. How did you get here?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

☐
☐
☒
☐
☐
☐

7. How do you plan to get home?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

☐
☐
☒
☐
☐
☐

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

☐
☐
☐
☒
☐
☐

9. How far have you travelled to the care home?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☐ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

☐
☐
☐
☒
☐

10. How long did it take you to get here?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

☐
☒
☐
☐
☐

11. Which of the following changes would encourage you to use public transport to get to the care home?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Easy access buses (low floor)
- ☐ Better lighting at bus shelters
- ☐ Better connection from home to bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

☐
☐
☐
☐
☒
☐

- ☐ None

☐

12. If you have travelled by car, where have you parked?

- ☐ Within the care home car park
- ☐ In a nearby street
- ☐ Other (please specify)

☒

13. If you travelled by car, how long did it take you to park?

5 mins.

VISITOR TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME



Date 26/03/25

1. Gender

- ☐ Male
- ☐ Female
- ☐ Prefer not to say

☒
☐
☐

2. Home postcode/area

.....

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☐ 55 to 64 years
- ☐ 65 to 74 years
- ☐ 75 or over

☐
☐
☐
☒
☐
☐

4. What time did you arrive at the care home

12.00 pm

5. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☐ No

☒

6. How did you get here?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

☐
☒
☐
☐
☐
☐

7. How do you plan to get home?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

☐
☐
☒
☐
☐
☐

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

☐
☐
☐
☐
☐
☒

9. How far have you travelled to the care home?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☐ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

☐
☒
☐
☐
☐

10. How long did it take you to get here?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

☒
☐
☐
☐
☐

11. Which of the following changes would encourage you to use public transport to get to the care home?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Easy access buses (low floor)
- ☐ Better lighting at bus shelters
- ☐ Better connection from home to bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

☐
☐
☐
☐
☐
☐

- ☐ None

☒

12. If you have travelled by car, where have you parked?

- ☐ Within the care home car park
- ☐ In a nearby street
- ☐ Other (please specify)

☒
☐

13. If you travelled by car, how long did it take you to park?

1 minute

VISITOR TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME



Date 26/13/25

1. Gender

- ☐ Male
- ☒ Female
- ☐ Prefer not to say

<input checked="" type="checkbox"/>

2. Home postcode/area

.....

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☒ 45 to 54 years
- ☐ 55 to 64 years
- ☐ 65 to 74 years
- ☐ 75 or over

<input checked="" type="checkbox"/>

4. What time did you arrive at the care home

12.15

5. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☒ No

<input checked="" type="checkbox"/>

6. How did you get here?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

<input checked="" type="checkbox"/>

7. How do you plan to get home?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

<input checked="" type="checkbox"/>

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

<input checked="" type="checkbox"/>

9. How far have you travelled to the care home?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☐ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

<input checked="" type="checkbox"/>

10. How long did it take you to get here?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

<input checked="" type="checkbox"/>

11. Which of the following changes would encourage you to use public transport to get to the care home?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Easy access buses (low floor)
- ☐ Better lighting at bus shelters
- ☐ Better connection from home to bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

- ☒ None

<input checked="" type="checkbox"/>

12. If you have travelled by car, where have you parked?

- ☐ Within the care home car park
- ☐ In a nearby street
- ☐ Other (please specify)

<input checked="" type="checkbox"/>

13. If you travelled by car, how long did it take you to park?

.....

VISITOR TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME



Date 26/03/25

1. Gender

- ☐ Male
- ☐ Female
- ☐ Prefer not to say

<input checked="" type="checkbox"/>

2. Home postcode/area

PE12 9LQ

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☐ 55 to 64 years
- ☐ 65 to 74 years
- ☐ 75 or over

<input checked="" type="checkbox"/>

4. What time did you arrive at the care home

11.10

5. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☐ No

<input checked="" type="checkbox"/>

6. How did you get here?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

<input checked="" type="checkbox"/>

7. How do you plan to get home?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

<input checked="" type="checkbox"/>

9. How far have you travelled to the care home?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☐ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

<input checked="" type="checkbox"/>

10. How long did it take you to get here?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

<input checked="" type="checkbox"/>

11. Which of the following changes would encourage you to use public transport to get to the care home?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Easy access buses (low floor)
- ☐ Better lighting at bus shelters
- ☐ Better connection from home to bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

- ☐ None

<input checked="" type="checkbox"/>

12. If you have travelled by car, where have you parked?

- ☐ Within the care home car park
- ☐ In a nearby street
- ☐ Other (please specify)

<input checked="" type="checkbox"/>

13. If you travelled by car, how long did it take you to park?

5 mins.

VISITOR TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME



Date 26/03/25

1. Gender

- ☐ Male
- ☐ Female
- ☐ Prefer not to say

☒
☐
☐

2. Home postcode/area

Bedford

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☐ 55 to 64 years
- ☐ 65 to 74 years
- ☐ 75 or over

☐
☒
☐
☐
☐
☐
☐

4. What time did you arrive at the care home

12:00

5. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☐ No

☒

6. How did you get here?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

☐
☐
☐
☐
☐
☒
☐

Truck (delivery)

7. How do you plan to get home?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

☐
☐
☐
☐
☐
☐
☐

Truck

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

☐
☐
☐
☐
☐
☐
☐

N/A

9. How far have you travelled to the care home?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☐ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

☐
☐
☐
☐
☐

further

10. How long did it take you to get here?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

☐
☐
☐
☒
☐

11. Which of the following changes would encourage you to use public transport to get to the care home?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Easy access buses (low floor)
- ☐ Better lighting at bus shelters
- ☐ Better connection from home to bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

☐
☐
☐
☐
☐
☐

N/A

- ☐ None

12. If you have travelled by car, where have you parked?

- ☐ Within the care home car park
- ☐ In a nearby street
- ☐ Other (please specify)

☐
☐

N/A

13. If you travelled by car, how long did it take you to park?

N/A

VISITOR TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME



Date 25-3-25

1. Gender

- ☐ Male
- ☐ Female
- ☐ Prefer not to say

<input checked="" type="checkbox"/>

2. Home postcode/area

PE12 6GP

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☐ 55 to 64 years
- ☐ 65 to 74 years
- ☐ 75 or over

<input checked="" type="checkbox"/>

4. What time did you arrive at the care home

4.30pm

5. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☐ No

<input checked="" type="checkbox"/>

6. How did you get here?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

<input checked="" type="checkbox"/>

7. How do you plan to get home?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

<input checked="" type="checkbox"/>

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

<input checked="" type="checkbox"/>

9. How far have you travelled to the care home?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☐ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

<input checked="" type="checkbox"/>

10. How long did it take you to get here?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

<input checked="" type="checkbox"/>

11. Which of the following changes would encourage you to use public transport to get to the care home?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Easy access buses (low floor)
- ☐ Better lighting at bus shelters
- ☐ Better connection from home to bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

- ☐ None

<input checked="" type="checkbox"/>

12. If you have travelled by car, where have you parked?

- ☐ Within the care home car park
- ☐ In a nearby street
- ☐ Other (please specify)

<input checked="" type="checkbox"/>

13. If you travelled by car, how long did it take you to park?

Straight away

VISITOR TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME



Date 25.3.25

1. Gender

- Male
- Female
- Prefer not to say

✓

2. Home postcode/area

PE11 2PT

3. Age

- Under 25 years
- 25 to 34 years
- 35 to 44 years
- 45 to 54 years
- 55 to 64 years
- 65 to 74 years
- 75 or over

✓

4. What time did you arrive at the care home

3.30pm

5. Do you have a medical condition that affects your travel arrangements?

- Yes
- No

✓

6. How did you get here?

- Bus
- Bicycle
- Car – on your own
- Car – accompanied
- Taxi
- Motorbike
- Walk
- Other (please specify)

✓

Weekends accompanied

7. How do you plan to get home?

- Bus
- Bicycle
- Car – on your own
- Car – accompanied
- Taxi
- Motorbike
- Walk
- Other (please specify)

✓

Weekends accompanied

8. Which alternative would you have used if your current mode was unavailable?

- Bus
- Bicycle
- Car – on your own
- Car – accompanied
- Taxi
- Motorbike
- Walk
- Other (please specify)

✓

9. How far have you travelled to the care home?

- Up to 1 mile
- Between 1 and 2 miles
- Between 2 and 4 miles
- Between 4 and 10 miles
- Between 10 and 20 miles

✓

10. How long did it take you to get here?

- 0 to 15 minutes
- 16 to 30 minutes
- 31 to 60 minutes
- 61 to 90 minutes
- Longer than 90 minutes

✓

11. Which of the following changes would encourage you to use public transport to get to the care home?

(Please tick no more than 2 boxes)

- More direct bus routes
- More frequent services
- Easy access buses (low floor)
- Better lighting at bus shelters
- Better connection from home to bus stop
- Better timetable information
- Other (please specify)

✓
✓

- None

--

12. If you have travelled by car, where have you parked?

- Within the care home car park
- In a nearby street
- Other (please specify)

✓

13. If you travelled by car, how long did it take you to park?

One minute

VISITOR TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME



Date 25/3/2025

1. Gender

- Male
- Female
- Prefer not to say

☐
☒
☐

2. Home postcode/area

PE7 3AN

3. Age

- Under 25 years
- 25 to 34 years
- 35 to 44 years
- 45 to 54 years
- 55 to 64 years
- 65 to 74 years
- 75 or over

☐
☐
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☐
☐

4. What time did you arrive at the care home

8.00am

5. Do you have a medical condition that affects your travel arrangements?

- Yes
- No

☐
☒

6. How did you get here?

- Bus
- Bicycle
- Car – on your own
- Car – accompanied
- Taxi
- Motorbike
- Walk
- Other (please specify)

☐
☐
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☐
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☐
☐

7. How do you plan to get home?

- Bus
- Bicycle
- Car – on your own
- Car – accompanied
- Taxi
- Motorbike
- Walk
- Other (please specify)

☐
☐
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☐
☐
☐
☐

8. Which alternative would you have used if your current mode was unavailable?

- Bus
- Bicycle
- Car – on your own
- Car – accompanied
- Taxi
- Motorbike
- Walk
- Other (please specify)

☐
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☐

9. How far have you travelled to the care home?

- Up to 1 mile
- Between 1 and 2 miles
- Between 2 and 4 miles
- Between 4 and 10 miles
- Between 10 and 20 miles

☐
☐
☐
☐
☒

10. How long did it take you to get here?

- 0 to 15 minutes
- 16 to 30 minutes
- 31 to 60 minutes
- 61 to 90 minutes
- Longer than 90 minutes

☐
☒
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☐

11. Which of the following changes would encourage you to use public transport to get to the care home?

(Please tick no more than 2 boxes)

- More direct bus routes
- More frequent services
- Easy access buses (low floor)
- Better lighting at bus shelters
- Better connection from home to bus stop
- Better timetable information
- Other (please specify)

☐
☐
☐
☐
☐
☐
☐

- None

☒

12. If you have travelled by car, where have you parked?

- Within the care home car park
- In a nearby street
- Other (please specify)

☒
☐
☐

13. If you travelled by car, how long did it take you to park?

Not long

VISITOR TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME



Date 25.3.15

1. Gender

- ☐ Male
- ☒ Female
- ☐ Prefer not to say

<input checked="" type="checkbox"/>

2. Home postcode/area

Ashwood Spalding

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☒ 55 to 64 years
- ☐ 65 to 74 years
- ☐ 75 or over

<input checked="" type="checkbox"/>

4. What time did you arrive at the care home

2.55pm

5. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☒ No

<input checked="" type="checkbox"/>

6. How did you get here?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☒ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

<input checked="" type="checkbox"/>

7. How do you plan to get home?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☒ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

<input checked="" type="checkbox"/>

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

<input checked="" type="checkbox"/>

9. How far have you travelled to the care home?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☐ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

more than 20 miles

10. How long did it take you to get here?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☒ 61 to 90 minutes
- ☐ Longer than 90 minutes

<input checked="" type="checkbox"/>

11. Which of the following changes would encourage you to use public transport to get to the care home?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Easy access buses (low floor)
- ☐ Better lighting at bus shelters
- ☐ Better connection from home to bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

A bus stop our side
care home

☐ None

12. If you have travelled by car, where have you parked?

- ☐ Within the care home car park
- ☒ In a nearby street
- ☐ Other (please specify)

<input checked="" type="checkbox"/>

13. If you travelled by car, how long did it take you to park?

Straight away

VISITOR TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME



Date 25/03/2025

1. Gender

- ☐ Male
- ☒ Female
- ☐ Prefer not to say

<input checked="" type="checkbox"/>

2. Home postcode/area

PL6 0DJ

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☒ 55 to 64 years
- ☐ 65 to 74 years
- ☐ 75 or over

<input checked="" type="checkbox"/>

4. What time did you arrive at the care home

13.50

5. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☒ No

<input checked="" type="checkbox"/>

6. How did you get here?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

<input checked="" type="checkbox"/>

7. How do you plan to get home?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

<input checked="" type="checkbox"/>

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

<input checked="" type="checkbox"/>

9. How far have you travelled to the care home?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☐ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

<input checked="" type="checkbox"/>

10. How long did it take you to get here?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

<input checked="" type="checkbox"/>

11. Which of the following changes would encourage you to use public transport to get to the care home?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Easy access buses (low floor)
- ☐ Better lighting at bus shelters
- ☐ Better connection from home to bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

<input checked="" type="checkbox"/>

call in and see Mum enroute to

- ☐ None 3 other locations

<input checked="" type="checkbox"/>

12. If you have travelled by car, where have you parked?

- ☐ Within the care home car park
- ☐ In a nearby street
- ☐ Other (please specify)

<input checked="" type="checkbox"/>

13. If you travelled by car, how long did it take you to park?

1 min

VISITOR TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME



Date 24/3/25

1. Gender

- ☐ Male
- ☐ Female
- ☐ Prefer not to say

<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

2. Home postcode/area

.....

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☐ 55 to 64 years
- ☐ 65 to 74 years
- ☐ 75 or over

<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input checked="" type="checkbox"/>
<input type="checkbox"/>

4. What time did you arrive at the care home

14:30

5. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☐ No

<input checked="" type="checkbox"/>

6. How did you get here?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

<input type="checkbox"/>
<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

7. How do you plan to get home?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

<input type="checkbox"/>
<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

9. How far have you travelled to the care home?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☐ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

<input type="checkbox"/>
<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

10. How long did it take you to get here?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

11. Which of the following changes would encourage you to use public transport to get to the care home?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Easy access buses (low floor)
- ☐ Better lighting at bus shelters
- ☐ Better connection from home to bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

- ☐ None

<input type="checkbox"/>

12. If you have travelled by car, where have you parked?

- ☐ Within the care home car park
- ☐ In a nearby street
- ☐ Other (please specify)

<input checked="" type="checkbox"/>

13. If you travelled by car, how long did it take you to park?

5 MINUTES

VISITOR TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME



Date

1. Gender

- Male
- Female
- Prefer not to say

<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

2. Home postcode/area

.....

3. Age

- Under 25 years
- 25 to 34 years
- 35 to 44 years
- 45 to 54 years
- 55 to 64 years
- 65 to 74 years
- 75 or over

<input type="checkbox"/>
<input type="checkbox"/>
<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

4. What time did you arrive at the care home

..... 13.5

5. Do you have a medical condition that affects your travel arrangements?

- Yes
- No

<input checked="" type="checkbox"/>
<input type="checkbox"/>

6. How did you get here?

- Bus
- Bicycle
- Car – on your own
- Car – accompanied
- Taxi
- Motorbike
- Walk
- Other (please specify)

<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

7. How do you plan to get home?

- Bus
- Bicycle
- Car – on your own
- Car – accompanied
- Taxi
- Motorbike
- Walk
- Other (please specify)

<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

8. Which alternative would you have used if your current mode was unavailable?

- Bus
- Bicycle
- Car – on your own
- Car – accompanied
- Taxi
- Motorbike
- Walk
- Other (please specify)

<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

9. How far have you travelled to the care home?

- Up to 1 mile
- Between 1 and 2 miles
- Between 2 and 4 miles
- Between 4 and 10 miles
- Between 10 and 20 miles

<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input checked="" type="checkbox"/>
<input type="checkbox"/>

10. How long did it take you to get here?

- 0 to 15 minutes
- 16 to 30 minutes
- 31 to 60 minutes
- 61 to 90 minutes
- Longer than 90 minutes

<input type="checkbox"/>
<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

11. Which of the following changes would encourage you to use public transport to get to the care home?

(Please tick no more than 2 boxes)

- More direct bus routes
- More frequent services
- Easy access buses (low floor)
- Better lighting at bus shelters
- Better connection from home to bus stop
- Better timetable information
- Other (please specify)

<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

- None

<input type="checkbox"/>

12. If you have travelled by car, where have you parked?

- Within the care home car park
- In a nearby street
- Other (please specify)

<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

13. If you travelled by car, how long did it take you to park?

..... One hour

VISITOR TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME



Date 25/3/2025

1. Gender

- ☐ Male
- ☐ Female
- ☐ Prefer not to say

<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

2. Home postcode/area

.....

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☐ 55 to 64 years
- ☐ 65 to 74 years
- ☐ 75 or over

<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input checked="" type="checkbox"/>

4. What time did you arrive at the care home

13.10

5. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☐ No

<input type="checkbox"/>
<input checked="" type="checkbox"/>

6. How did you get here?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

<input type="checkbox"/>
<input type="checkbox"/>
<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

7. How do you plan to get home?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

<input type="checkbox"/>
<input type="checkbox"/>
<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

<input type="checkbox"/>
<input type="checkbox"/>
<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

9. How far have you travelled to the care home?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☐ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

<input type="checkbox"/>
<input type="checkbox"/>
<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

10. How long did it take you to get here?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

<input type="checkbox"/>
<input type="checkbox"/>
<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

11. Which of the following changes would encourage you to use public transport to get to the care home?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Easy access buses (low floor)
- ☐ Better lighting at bus shelters
- ☐ Better connection from home to bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

<input type="checkbox"/>
<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input checked="" type="checkbox"/>
<input type="checkbox"/>

- ☐ None

<input type="checkbox"/>

12. If you have travelled by car, where have you parked?

- ☐ Within the care home car park
- ☐ In a nearby street
- ☐ Other (please specify)

<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

13. If you travelled by car, how long did it take you to park?

2 MINUTES

VISITOR TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME



Date 25.3.2025

1. Gender

- ☐ Male
- ☐ Female
- ☐ Prefer not to say

☒
☐
☐

2. Home postcode/area

.....

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☐ 55 to 64 years
- ☐ 65 to 74 years
- ☐ 75 or over

☐
☐
☒
☐
☐
☐
☐

4. What time did you arrive at the care home

lunch 1245

5. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☐ No

☒

6. How did you get here?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

☐
☐
☒
☐
☐
☐
☐

7. How do you plan to get home?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

☐
☐
☒
☐
☐
☐
☐

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

☐
☐
☐
☒
☐
☐
☐

9. How far have you travelled to the care home?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☐ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

☒
☐
☐
☐
☐

10. How long did it take you to get here?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

☒
☐
☐
☐
☐

11. Which of the following changes would encourage you to use public transport to get to the care home?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Easy access buses (low floor)
- ☐ Better lighting at bus shelters
- ☐ Better connection from home to bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

☒
☒
☐
☐
☐
☐

- ☐ None

☐

12. If you have travelled by car, where have you parked?

- ☐ Within the care home car park
- ☐ In a nearby street
- ☐ Other (please specify)

☒

13. If you travelled by car, how long did it take you to park?

2 minutes

VISITOR TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME



Date 25-3-25

1. Gender

- ☐ Male
- ☐ Female
- ☐ Prefer not to say

☒

2. Home postcode/area

.....

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☐ 55 to 64 years
- ☐ 65 to 74 years
- ☐ 75 or over

☒

4. What time did you arrive at the care home

12:30 PM

5. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☐ No

☒

6. How did you get here?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

☒

7. How do you plan to get home?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

☒

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

☐

Work Van

9. How far have you travelled to the care home?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☐ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

☒

10. How long did it take you to get here?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

☒

11. Which of the following changes would encourage you to use public transport to get to the care home?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Easy access buses (low floor)
- ☐ Better lighting at bus shelters
- ☐ Better connection from home to bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

☐

- ☐ None

☐

12. If you have travelled by car, where have you parked?

- ☐ Within the care home car park
- ☐ In a nearby street
- ☐ Other (please specify)

☒

13. If you travelled by car, how long did it take you to park?

1 minute

VISITOR TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME



Date 25.3.25

1. Gender

- ☐ Male
- ☐ Female
- ☐ Prefer not to say

<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

2. Home postcode/area

.....

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☐ 55 to 64 years
- ☐ 65 to 74 years
- ☐ 75 or over

<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input checked="" type="checkbox"/>

4. What time did you arrive at the care home

11:10

5. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☐ No

<input checked="" type="checkbox"/>
<input type="checkbox"/>

6. How did you get here?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

<input type="checkbox"/>
<input type="checkbox"/>
<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

7. How do you plan to get home?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

<input type="checkbox"/>
<input type="checkbox"/>
<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

9. How far have you travelled to the care home?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☐ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

<input type="checkbox"/>
<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

10. How long did it take you to get here?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

11. Which of the following changes would encourage you to use public transport to get to the care home?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Easy access buses (low floor)
- ☐ Better lighting at bus shelters
- ☐ Better connection from home to bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

- ☐ None

<input checked="" type="checkbox"/>

12. If you have travelled by car, where have you parked?

- ☐ Within the care home car park
- ☐ In a nearby street
- ☐ Other (please specify)

<input checked="" type="checkbox"/>
<input type="checkbox"/>

13. If you travelled by car, how long did it take you to park?

30 seconds

VISITOR TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME



Date 25.3.25

1. Gender

- ☐ Male
- ☐ Female
- ☐ Prefer not to say

<input checked="" type="checkbox"/>

2. Home postcode/area

PE11 2LA

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☐ 55 to 64 years
- ☐ 65 to 74 years
- ☐ 75 or over

<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>

4. What time did you arrive at the care home

11.10

5. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☐ No

<input checked="" type="checkbox"/>

6. How did you get here?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

<input checked="" type="checkbox"/>

7. How do you plan to get home?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

<input checked="" type="checkbox"/>

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

<input checked="" type="checkbox"/>

9. How far have you travelled to the care home?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☐ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

<input checked="" type="checkbox"/>

10. How long did it take you to get here?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

<input checked="" type="checkbox"/>

11. Which of the following changes would encourage you to use public transport to get to the care home?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Easy access buses (low floor)
- ☐ Better lighting at bus shelters
- ☐ Better connection from home to bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>

- ☐ None

--

12. If you have travelled by car, where have you parked?

- ☐ Within the care home car park
- ☐ In a nearby street
- ☐ Other (please specify)

<input checked="" type="checkbox"/>

13. If you travelled by car, how long did it take you to park?

30 seconds

VISITOR TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME



Date 25/3/25

1. Gender

- Male
- Female
- Prefer not to say

✓

2. Home postcode/area

PE11 34F

3. Age

- Under 25 years
- 25 to 34 years
- 35 to 44 years
- 45 to 54 years
- 55 to 64 years
- 65 to 74 years
- 75 or over

✓

4. What time did you arrive at the care home

11.25 am

5. Do you have a medical condition that affects your travel arrangements?

- Yes
- No

✓

6. How did you get here?

- Bus
- Bicycle
- Car – on your own
- Car – accompanied
- Taxi
- Motorbike
- Walk
- Other (please specify)

✓

7. How do you plan to get home?

- Bus
- Bicycle
- Car – on your own
- Car – accompanied
- Taxi
- Motorbike
- Walk
- Other (please specify)

✓

8. Which alternative would you have used if your current mode was unavailable?

- Bus
- Bicycle
- Car – on your own
- Car – accompanied
- Taxi
- Motorbike
- Walk
- Other (please specify)

✓

9. How far have you travelled to the care home?

- Up to 1 mile
- Between 1 and 2 miles
- Between 2 and 4 miles
- Between 4 and 10 miles
- Between 10 and 20 miles

✓

10. How long did it take you to get here?

- 0 to 15 minutes
- 16 to 30 minutes
- 31 to 60 minutes
- 61 to 90 minutes
- Longer than 90 minutes

✓

11. Which of the following changes would encourage you to use public transport to get to the care home?

(Please tick no more than 2 boxes)

- More direct bus routes
- More frequent services
- Easy access buses (low floor)
- Better lighting at bus shelters
- Better connection from home to bus stop
- Better timetable information
- Other (please specify)

- None

✓

12. If you have travelled by car, where have you parked?

- Within the care home car park
- In a nearby street
- Other (please specify)

✓

13. If you travelled by car, how long did it take you to park?

less than 1 min

VISITOR TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME



Date 24 MARCH - 25

1. Gender

- Male
- Female
- Prefer not to say

☒
☐
☐

2. Home postcode/area

PE11

3. Age

- Under 25 years
- 25 to 34 years
- 35 to 44 years
- 45 to 54 years
- 55 to 64 years
- 65 to 74 years
- 75 or over

☐
☐
☐
☒
☐
☐
☐

4. What time did you arrive at the care home

15:00

5. Do you have a medical condition that affects your travel arrangements?

- Yes
- No

☒
☐

6. How did you get here?

- Bus
- Bicycle
- Car – on your own
- Car – accompanied
- Taxi
- Motorbike
- Walk
- Other (please specify)

☐
☐
☒
☐
☐
☐
☐

7. How do you plan to get home?

- Bus
- Bicycle
- Car – on your own
- Car – accompanied
- Taxi
- Motorbike
- Walk
- Other (please specify)

☐
☐
☒
☐
☐
☐
☐

8. Which alternative would you have used if your current mode was unavailable?

- Bus
- Bicycle
- Car – on your own
- Car – accompanied
- Taxi
- Motorbike
- Walk
- Other (please specify)

☐
☐
☐
☒
☐
☐
☐

9. How far have you travelled to the care home?

- Up to 1 mile
- Between 1 and 2 miles
- Between 2 and 4 miles
- Between 4 and 10 miles
- Between 10 and 20 miles

☒
☐
☐
☐
☐

10. How long did it take you to get here?

- 0 to 15 minutes
- 16 to 30 minutes
- 31 to 60 minutes
- 61 to 90 minutes
- Longer than 90 minutes

☒
☐
☐
☐
☐

11. Which of the following changes would encourage you to use public transport to get to the care home?

(Please tick no more than 2 boxes)

- More direct bus routes
- More frequent services
- Easy access buses (low floor)
- Better lighting at bus shelters
- Better connection from home to bus stop
- Better timetable information
- Other (please specify)

☐
☐
☐
☐
☐
☐

- None

☒

12. If you have travelled by car, where have you parked?

- Within the care home car park
- In a nearby street
- Other (please specify)

☒
☐

13. If you travelled by car, how long did it take you to park?

Instant - there were parking spaces

VISITOR TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME



Date 24.03.25

1. Gender

- ☐ Male
- ☐ Female
- ☐ Prefer not to say

☒

2. Home postcode/area

.....

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☐ 55 to 64 years
- ☐ 65 to 74 years
- ☐ 75 or over

☒

4. What time did you arrive at the care home

2:15 pm

5. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☐ No

☒

6. How did you get here?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

☒

7. How do you plan to get home?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

☒

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

☐

Ask a neighbour to bring me

9. How far have you travelled to the care home?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☐ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

☒

10. How long did it take you to get here?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

☒

11. Which of the following changes would encourage you to use public transport to get to the care home?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Easy access buses (low floor)
- ☐ Better lighting at bus shelters
- ☐ Better connection from home to bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

☐

- ☐ None

☒

12. If you have travelled by car, where have you parked?

- ☐ Within the care home car park
- ☐ In a nearby street
- ☐ Other (please specify)

☒

13. If you travelled by car, how long did it take you to park?

2 minutes

VISITOR TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME



Date 24/3/25

1. Gender

- ☐ Male
- ☐ Female
- ☐ Prefer not to say

☒

2. Home postcode/area

PE11 5AS (Pinebeck)

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☐ 55 to 64 years
- ☐ 65 to 74 years
- ☐ 75 or over

☒

4. What time did you arrive at the care home

11 am

5. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☐ No

☒

6. How did you get here?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

☒

7. How do you plan to get home?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

☒

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

☐

9. How far have you travelled to the care home?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☐ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

☒

10. How long did it take you to get here?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

☐

11. Which of the following changes would encourage you to use public transport to get to the care home?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Easy access buses (low floor)
- ☐ Better lighting at bus shelters
- ☐ Better connection from home to bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

☒

- ☐ None

☐

12. If you have travelled by car, where have you parked?

- ☐ Within the care home car park
- ☐ In a nearby street
- ☐ Other (please specify)

☐

13. If you travelled by car, how long did it take you to park?

2 mins.

Sometimes takes longer though if spaces are taken up.

VISITOR TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME



Date Cheryl Barker Field

1. Gender

- ☐ Male
- ☒ Female
- ☐ Prefer not to say

2. Home postcode/area

.....

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☐ 55 to 64 years
- ☐ 65 to 74 years
- ☐ 75 or over

4. What time did you arrive at the care home

2:36 pm

5. Do you have a medical condition that affects your travel arrangements?

- ☒ Yes
- ☐ No

6. How did you get here?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

7. How do you plan to get home?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

9. How far have you travelled to the care home?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☐ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

10. How long did it take you to get here?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

11. Which of the following changes would encourage you to use public transport to get to the care home?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Easy access buses (low floor)
- ☐ Better lighting at bus shelters
- ☐ Better connection from home to bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

- ☐ None

--

12. If you have travelled by car, where have you parked?

- ☐ Within the care home car park
- ☐ In a nearby street
- ☐ Other (please specify)

13. If you travelled by car, how long did it take you to park?

1 minute

VISITOR TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME



Date 24/3/25

1. Gender

- ☐ Male
- ☒ Female
- ☐ Prefer not to say

X

2. Home postcode/area

.....

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☐ 55 to 64 years
- ☐ 65 to 74 years
- ☒ 75 or over

X

4. What time did you arrive at the care home

2:30pm

5. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☒ No

X

6. How did you get here?

- ☐ Bus
- ☐ Bicycle
- ☒ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

X

7. How do you plan to get home?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☒ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

X

.....

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

9. How far have you travelled to the care home?

- ☐ Up to 1 mile
- ☒ Between 1 and 2 miles
- ☐ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

X

10. How long did it take you to get here?

- ☐ 0 to 15 minutes
- ☒ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

X

11. Which of the following changes would encourage you to use public transport to get to the care home?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Easy access buses (low floor)
- ☐ Better lighting at bus shelters
- ☒ Better connection from home to bus stop
- ☒ Better timetable information
- ☐ Other (please specify)

X
X
X

- ☐ None

--

12. If you have travelled by car, where have you parked?

- ☐ Within the care home car park
- ☒ In a nearby street
- ☐ Other (please specify)

X

13. If you travelled by car, how long did it take you to park?

A COUPLE OF MINUTES

VISITOR TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME



Date 24.03.2025

1. Gender

- Male
- Female
- Prefer not to say

☒
☐
☐

2. Home postcode/area

.....

3. Age

- Under 25 years
- 25 to 34 years
- 35 to 44 years
- 45 to 54 years
- 55 to 64 years
- 65 to 74 years
- 75 or over

☐
☐
☐
☐
☒
☐
☐

4. What time did you arrive at the care home

11.40 AM

5. Do you have a medical condition that affects your travel arrangements?

- Yes
- No

☒
☐

6. How did you get here?

- Bus
- Bicycle
- Car – on your own
- Car – accompanied
- Taxi
- Motorbike
- Walk
- Other (please specify)

☐
☐
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☐
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☐
☐

7. How do you plan to get home?

- Bus
- Bicycle
- Car – on your own
- Car – accompanied
- Taxi
- Motorbike
- Walk
- Other (please specify)

☐
☐
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☐
☐
☐
☐
☐

8. Which alternative would you have used if your current mode was unavailable?

- Bus
- Bicycle
- Car – on your own
- Car – accompanied
- Taxi
- Motorbike
- Walk
- Other (please specify)

☐
☐
☐
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☐
☐

9. How far have you travelled to the care home?

- Up to 1 mile
- Between 1 and 2 miles
- Between 2 and 4 miles
- Between 4 and 10 miles
- Between 10 and 20 miles

☐
☐
☐
☐
☒

10. How long did it take you to get here?

- 0 to 15 minutes
- 16 to 30 minutes
- 31 to 60 minutes
- 61 to 90 minutes
- Longer than 90 minutes

☐
☒
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☐

11. Which of the following changes would encourage you to use public transport to get to the care home?

(Please tick no more than 2 boxes)

- More direct bus routes
- More frequent services
- Easy access buses (low floor)
- Better lighting at bus shelters
- Better connection from home to bus stop
- Better timetable information
- Other (please specify)

☐
☐
☐
☐
☐
☐
☐

- None

☒

12. If you have travelled by car, where have you parked?

- Within the care home car park
- In a nearby street
- Other (please specify)

☒
☐

13. If you travelled by car, how long did it take you to park?

.....

VISITOR TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME



Date

1. Gender

- Male
- Female
- Prefer not to say

☐
☐
☐

2. Home postcode/area

.....

3. Age

- Under 25 years
- 25 to 34 years
- 35 to 44 years
- 45 to 54 years
- 55 to 64 years
- 65 to 74 years
- 75 or over

☐
☐
☒
☐
☐
☐
☐

4. What time did you arrive at the care home

12:15

5. Do you have a medical condition that affects your travel arrangements?

- Yes
- No

☐
☒

6. How did you get here?

- Bus
- Bicycle
- Car – on your own
- Car – accompanied
- Taxi
- Motorbike
- Walk
- Other (please specify)

☐
☐
☐
☐
☐
☐
☐
☐

WALK VAN

7. How do you plan to get home?

- Bus
- Bicycle
- Car – on your own
- Car – accompanied
- Taxi
- Motorbike
- Walk
- Other (please specify)

☐
☐
☐
☐
☐
☐
☐
☐

WALK VAN

8. Which alternative would you have used if your current mode was unavailable?

- Bus
- Bicycle
- Car – on your own
- Car – accompanied
- Taxi
- Motorbike
- Walk
- Other (please specify)

☐
☐
☐
☐
☐
☐
☐
☐

9. How far have you travelled to the care home?

- Up to 1 mile
- Between 1 and 2 miles
- Between 2 and 4 miles
- Between 4 and 10 miles
- Between 10 and 20 miles

☐
☐
☐
☐
☒

10. How long did it take you to get here?

- 0 to 15 minutes
- 16 to 30 minutes
- 31 to 60 minutes
- 61 to 90 minutes
- Longer than 90 minutes

☐
☐
☐
☐
☒

11. Which of the following changes would encourage you to use public transport to get to the care home?

(Please tick no more than 2 boxes)

- More direct bus routes
- More frequent services
- Easy access buses (low floor)
- Better lighting at bus shelters
- Better connection from home to bus stop
- Better timetable information
- Other (please specify)

☒
☐
☐
☐
☐
☐
☐

- None

☐

12. If you have travelled by car, where have you parked?

- Within the care home car park
- In a nearby street
- Other (please specify)

☒
☐
☐

13. If you travelled by car, how long did it take you to park?

NOT LONG

VISITOR TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME



Date 24th MARCH 2025

1. Gender

- ☐ Male
- ☒ Female
- ☐ Prefer not to say

2. Home postcode/area

PE6 9AZ

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☐ 55 to 64 years
- ☐ 65 to 74 years
- ☒ 75 or over

4. What time did you arrive at the care home

11.42

5. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☒ No

6. How did you get here?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

7. How do you plan to get home?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☒ Car – accompanied
- ☒ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

9. How far have you travelled to the care home?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☐ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

10. How long did it take you to get here?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

11. Which of the following changes would encourage you to use public transport to get to the care home?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Easy access buses (low floor)
- ☐ Better lighting at bus shelters
- ☐ Better connection from home to bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

ACCOMPANIED / OR TAXI

- ☐ None

--

12. If you have travelled by car, where have you parked?

- ☐ Within the care home car park
- ☐ In a nearby street
- ☐ Other (please specify)

GET CAR CLEANED

13. If you travelled by car, how long did it take you to park?

N/A

bc

Date 24th MARCH 2025

1. Gender

- Male
- Female
- Prefer not to say

2. Home postcode/area

3. Age

- Under 25 years
- 25 to 34 years
- 35 to 44 years
- 45 to 54 years
- 55 to 64 years
- 65 to 74 years
- 75 or over

4. What time did you arrive at the care home

10-45 AM

5. Do you have a medical condition that affects your travel arrangements? _____

- Yes
- No

	X

6. How did you get here?

- Bus
- Bicycle
- Car – on your own
- Car – accompanied
- Taxi
- Motorbike
- Walk
- Other (please specify)

X

7. How do you plan to get home?

- Bus
- Bicycle
- Car – on your own
- Car – accompanied
- Taxi
- Motorbike
- Walk
- Other (please specify)

X

8. Which alternative would you have used if your current mode was unavailable?

- Bus
- Bicycle
- Car – on your own
- Car – accompanied
- Taxi
- Motorbike
- Walk
- Other (please specify)

9. How far have you travelled to the care home?

- Up to 1 mile
- Between 1 and 2 miles
- Between 2 and 4 miles
- Between 4 and 10 miles
- Between 10 and 20 miles

X

10. How long did it take you to get here?

- 0 to 15 minutes
- 16 to 30 minutes
- 31 to 60 minutes
- 61 to 90 minutes
- Longer than 90 minutes

11. Which of the following changes would encourage you to use public transport to get to the care home?

(Please tick no more than 2 boxes)

- More direct bus routes
- More frequent services
- Easy access buses (low floor)
- Better lighting at bus shelters
- Better connection from home to bus stop
- Better timetable information
- Other (please specify)

X

- None

☐

12. If you have travelled by car, where have you parked?

- Within the care home car park
- In a nearby street
- Other (please specify)

2000-01
2001-02

13. If you travelled by car, how long did it take you to park?

.....

VISITOR TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME



Date 24/3/25

1. Gender

- ☐ Male
- ☐ Female
- ☐ Prefer not to say

<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

2. Home postcode/area

PE6 9DE

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☐ 55 to 64 years
- ☐ 65 to 74 years
- ☐ 75 or over

<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

4. What time did you arrive at the care home

1140

5. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☐ No

<input checked="" type="checkbox"/>

6. How did you get here?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input checked="" type="checkbox"/>

Van

7. How do you plan to get home?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input checked="" type="checkbox"/>

Van

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input checked="" type="checkbox"/>

9. How far have you travelled to the care home?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☐ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input checked="" type="checkbox"/>
<input type="checkbox"/>

10. How long did it take you to get here?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

<input type="checkbox"/>
<input type="checkbox"/>
<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

11. Which of the following changes would encourage you to use public transport to get to the care home?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Easy access buses (low floor)
- ☐ Better lighting at bus shelters
- ☐ Better connection from home to bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

- ☐ None

<input checked="" type="checkbox"/>

12. If you have travelled by car, where have you parked?

- ☐ Within the care home car park
- ☐ In a nearby street
- ☐ Other (please specify)

<input checked="" type="checkbox"/>
<input type="checkbox"/>

13. If you travelled by car, how long did it take you to park?

VISITOR TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME



Date 24TH MARCH 2025

1. Gender

- ☐ Male
- ☒ Female
- ☐ Prefer not to say

2. Home postcode/area

PE11

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☐ 55 to 64 years
- ☐ 65 to 74 years
- ☐ 75 or over

4. What time did you arrive at the care home

11.00 am

5. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☒ No

6. How did you get here?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

7. How do you plan to get home?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

THIS WOULD TAKE 30 MINUTES

9. How far have you travelled to the care home?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☐ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

10. How long did it take you to get here?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

11. Which of the following changes would encourage you to use public transport to get to the care home?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Easy access buses (low floor)
- ☐ Better lighting at bus shelters
- ☐ Better connection from home to bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

- ☐ None

--

12. If you have travelled by car, where have you parked?

- ☐ Within the care home car park
- ☐ In a nearby street
- ☐ Other (please specify)

* ONLY AT THE ENTRANCE
OR I PARK ON THE ROAD.

13. If you travelled by car, how long did it take you to park?

A COUPLE OF MINUTES

VISITOR TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME



Date 24/03/25

1. Gender

- ☐ Male
- ☐ Female
- ☐ Prefer not to say

<input checked="" type="checkbox"/>

2. Home postcode/area

PE11 2RA

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☐ 55 to 64 years
- ☐ 65 to 74 years
- ☐ 75 or over

<input checked="" type="checkbox"/>

4. What time did you arrive at the care home

1045

5. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☐ No

<input checked="" type="checkbox"/>

6. How did you get here?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

<input checked="" type="checkbox"/>

7. How do you plan to get home?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

<input checked="" type="checkbox"/>

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

<input checked="" type="checkbox"/>

9. How far have you travelled to the care home?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☐ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

<input checked="" type="checkbox"/>

10. How long did it take you to get here?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

<input checked="" type="checkbox"/>

11. Which of the following changes would encourage you to use public transport to get to the care home?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Easy access buses (low floor)
- ☐ Better lighting at bus shelters
- ☐ Better connection from home to bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

<input checked="" type="checkbox"/>

Not appropriate

- ☐ None

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12. If you have travelled by car, where have you parked?

- ☐ Within the care home car park
- ☐ In a nearby street
- ☐ Other (please specify)

<input checked="" type="checkbox"/>

13. If you travelled by car, how long did it take you to park?

2 mins

VISITOR TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME



Date 25-3-2025

1. Gender

- ☐ Male
- ☐ Female
- ☐ Prefer not to say

☒
☐
☐

2. Home postcode/area

PE6 8EW

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☐ 55 to 64 years
- ☐ 65 to 74 years
- ☐ 75 or over

☐
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4. What time did you arrive at the care home

11:00

5. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☒ No

☐
☒

6. How did you get here?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

☐
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☐

7. How do you plan to get home?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

☐
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8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

☒
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9. How far have you travelled to the care home?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☐ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☒ Between 10 and 20 miles

☐
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☒

10. How long did it take you to get here?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

☐
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☐

11. Which of the following changes would encourage you to use public transport to get to the care home?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Easy access buses (low floor)
- ☐ Better lighting at bus shelters
- ☐ Better connection from home to bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

☐
☒
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☐

- ☐ None

☐

12. If you have travelled by car, where have you parked?

- ☐ Within the care home car park
- ☐ In a nearby street
- ☐ Other (please specify)

☒
☐

13. If you travelled by car, how long did it take you to park?

30 seconds

VISITOR TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME



Date 24.03.25

1. Gender

- ☐ Male
- ☐ Female
- ☐ Prefer not to say

<input checked="" type="checkbox"/>

2. Home postcode/area

.....

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☐ 55 to 64 years
- ☐ 65 to 74 years
- ☐ 75 or over

<input checked="" type="checkbox"/>

4. What time did you arrive at the care home

10:35am

5. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☐ No

<input checked="" type="checkbox"/>

6. How did you get here?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

<input checked="" type="checkbox"/>

7. How do you plan to get home?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

<input checked="" type="checkbox"/>

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

<input checked="" type="checkbox"/>

9. How far have you travelled to the care home?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☐ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

<input checked="" type="checkbox"/>

10. How long did it take you to get here?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

<input checked="" type="checkbox"/>

11. Which of the following changes would encourage you to use public transport to get to the care home?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Easy access buses (low floor)
- ☐ Better lighting at bus shelters
- ☐ Better connection from home to bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

- ☐ None

<input checked="" type="checkbox"/>

12. If you have travelled by car, where have you parked?

- ☐ Within the care home car park
- ☐ In a nearby street
- ☐ Other (please specify)

<input checked="" type="checkbox"/>

13. If you travelled by car, how long did it take you to park?

30 seconds max.

VISITOR TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME



Date 24-3-25

1. Gender

- Male
- Female
- Prefer not to say

<input checked="" type="checkbox"/>

2. Home postcode/area

PE11 3WU

3. Age

- Under 25 years
- 25 to 34 years
- 35 to 44 years
- 45 to 54 years
- 55 to 64 years
- 65 to 74 years
- 75 or over

<input checked="" type="checkbox"/>

4. What time did you arrive at the care home

10:15

5. Do you have a medical condition that affects your travel arrangements?

- Yes
- No

<input checked="" type="checkbox"/>

6. How did you get here?

- Bus
- Bicycle
- Car – on your own
- Car – accompanied
- Taxi
- Motorbike
- Walk
- Other (please specify)

<input checked="" type="checkbox"/>

7. How do you plan to get home?

- Bus
- Bicycle
- Car – on your own
- Car – accompanied
- Taxi
- Motorbike
- Walk
- Other (please specify)

<input checked="" type="checkbox"/>

8. Which alternative would you have used if your current mode was unavailable?

- Bus
- Bicycle
- Car – on your own
- Car – accompanied
- Taxi
- Motorbike
- Walk
- Other (please specify)

<input checked="" type="checkbox"/>

9. How far have you travelled to the care home?

- Up to 1 mile
- Between 1 and 2 miles
- Between 2 and 4 miles
- Between 4 and 10 miles
- Between 10 and 20 miles

<input checked="" type="checkbox"/>

10. How long did it take you to get here?

- 0 to 15 minutes
- 16 to 30 minutes
- 31 to 60 minutes
- 61 to 90 minutes
- Longer than 90 minutes

<input checked="" type="checkbox"/>

11. Which of the following changes would encourage you to use public transport to get to the care home?

(Please tick no more than 2 boxes)

- More direct bus routes
- More frequent services
- Easy access buses (low floor)
- Better lighting at bus shelters
- Better connection from home to bus stop
- Better timetable information
- Other (please specify)

- None

<input checked="" type="checkbox"/>

12. If you have travelled by car, where have you parked?

- Within the care home car park
- In a nearby street
- Other (please specify)

<input checked="" type="checkbox"/>

13. If you travelled by car, how long did it take you to park?

1 2 minutes

VISITOR TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME



Date 24/03/25

1. Gender

- ☐ Male
- ☐ Female
- ☐ Prefer not to say

2. Home postcode/area

PS 11 4 SN

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☐ 55 to 64 years
- ☐ 65 to 74 years
- ☐ 75 or over

4. What time did you arrive at the care home

1030

5. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☐ No

6. How did you get here?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

TRUCK

7. How do you plan to get home?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

WALK

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

9. How far have you travelled to the care home?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☐ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

10. How long did it take you to get here?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

11. Which of the following changes would encourage you to use public transport to get to the care home?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Easy access buses (low floor)
- ☐ Better lighting at bus shelters
- ☐ Better connection from home to bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

- ☐ None

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12. If you have travelled by car, where have you parked?

- ☐ Within the care home car park
- ☐ In a nearby street
- ☐ Other (please specify)

13. If you travelled by car, how long did it take you to park?

Not Long

VISITOR TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME

Date 24.3.25

1. Gender

- ☐ Male
- ☐ Female
- ☐ Prefer not to say

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☐

2. Home postcode/area

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☐ 55 to 64 years
- ☐ 65 to 74 years
- ☐ 75 or over

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4. What time did you arrive at the care home

5. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☐ No

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6. How did you get here?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

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7. How do you plan to get home?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

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8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

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9. How far have you travelled to the care home?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☐ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

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10. How long did it take you to get here?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

☐
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11. Which of the following changes would encourage you to use public transport to get to the care home?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Easy access buses (low floor)
- ☐ Better lighting at bus shelters
- ☐ Better connection from home to bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

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- ☐ None

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12. If you have travelled by car, where have you parked?

- ☐ Within the care home car park
- ☐ In a nearby street
- ☐ Other (please specify)

☒
☐
NO TIME AT ALL

13. If you travelled by car, how long did it take you to park?

NO TIME AT ALL

VISITOR TRAVEL SURVEY QUESTIONNAIRE – ASHWOOD CARE HOME

bc

Date 4/4/25

1. Gender

- ☐ Male
- ☒ Female
- ☐ Prefer not to say

2. Home postcode/area

PE12 6FH

3. Age

- ☐ Under 25 years
- ☐ 25 to 34 years
- ☐ 35 to 44 years
- ☐ 45 to 54 years
- ☒ 55 to 64 years
- ☐ 65 to 74 years
- ☐ 75 or over

4. What time did you arrive at the care home

11.55 am

5. Do you have a medical condition that affects your travel arrangements?

- ☐ Yes
- ☒ No

6. How did you get here?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

7. How do you plan to get home?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

8. Which alternative would you have used if your current mode was unavailable?

- ☐ Bus
- ☐ Bicycle
- ☐ Car – on your own
- ☐ Car – accompanied
- ☐ Taxi
- ☐ Motorbike
- ☐ Walk
- ☐ Other (please specify)

9. How far have you travelled to the care home?

- ☐ Up to 1 mile
- ☐ Between 1 and 2 miles
- ☐ Between 2 and 4 miles
- ☐ Between 4 and 10 miles
- ☐ Between 10 and 20 miles

10. How long did it take you to get here?

- ☐ 0 to 15 minutes
- ☐ 16 to 30 minutes
- ☐ 31 to 60 minutes
- ☐ 61 to 90 minutes
- ☐ Longer than 90 minutes

11. Which of the following changes would encourage you to use public transport to get to the care home?

(Please tick no more than 2 boxes)

- ☐ More direct bus routes
- ☐ More frequent services
- ☐ Easy access buses (low floor)
- ☐ Better lighting at bus shelters
- ☐ Better connection from home to bus stop
- ☐ Better timetable information
- ☐ Other (please specify)

- ☒ None

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12. If you have travelled by car, where have you parked?

- ☐ Within the care home car park
- ☐ In a nearby street
- ☐ Other (please specify)

13. If you travelled by car, how long did it take you to park?

3 mins

P.T.O.



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